

Official Record Index

Item	Official Record Index	
No.	Description Date	te Entered into Record
1.	Request/approval to study for discontinuance	3/24/2011
2.	Notice to Headquarters of suspension	3/25/2011
3	Notice (if appropriate) to customers/district personnel of suspension	3/25/2011
4.	Highway map with community highlighted	3/25/2011
5.	Eviction notice (if appropriate)	3/25/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	3/25/2011
7.	Post Office and community photos	4/21/2011
8.	Form 150, Postmaster Workload Information	4/09/2011
9.	Worksheet for calculating work service credit	3/25/2011
10.	Survey instruction letter and Window transaction record	4/11/2011
11.	Record of incoming mail	4/11/2011
12	Record of dispatched mail	4/11/2011
13.	Administrative postmaster/OIC comments	4/18/2011
14.	Inspection Service/local law enforcement vandalism reports	4/18/2011
15.	Post Office fact sheet	4/29/2011
16.	Community fact sheet	4/21/2011
17.	Alternate service options/cost analysis	4/29/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact (with past three fiscal years of total revenue and revenue units)	t Sheet 7/6/2011
9.	Analysis of investigative findings/recommendations	7/6/2011
20.	Questionnaire instruction letter to postmaster/OIC	4/12/2011
1.	Cover letter, questionnaire, and enclosures	4/12/2011



Returned customer questionnaires and Postal Service response letters Analysis of questionnaires	7/6/2011
Analysis of questionnaires	
	7/6/2011
Community meeting roster	7/6/2011
Community meeting analysis	7/6/2011
Memo: Community meeting letter (if community meeting held prior to questionnaire)	7/6/2011
Petition and Postal Service response letter (if appropriate)	7/6/2011
Congressional inquiries and Postal Service response letter	7/6/2011
Proposal checklist	7/12/2011
District notification to Government Affairs	7/6/2011
Instructions to postmaster/OIC to post proposal	7/11/2011
Invitation for comments exhibit	7/12/2011
Proposal exhibit	7/12/2011
Comment form exhibit	7/12/2011
Instructions for postmaster/OIC to remove proposal	9/18/2011
Round-date stamped proposals and invitations for comments from affected offices	9/26/2011
Notification of taking proposal and comments under internal consideration	9/18/2011
Customer comments and Postal Service response letters	9/26/2011
Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	9/26/2011
Analysis of comments	9/26/2011
Revised proposal (if appropriate)	9/26/2011
Updated Form 4920 (if appropriate)	9/26/2011
	Community meeting analysis Memo: Community meeting letter (if community meeting held prior to questionnaire) Petition and Postal Service response letter (if appropriate) Congressional inquiries and Postal Service response letter Proposal checklist District notification to Government Affairs Instructions to postmaster/OIC to post proposal Invitation for comments exhibit Proposal exhibit Comment form exhibit Instructions for postmaster/OIC to remove proposal Round-date stamped proposals and invitations for comments from affected offices Notification of taking proposal and comments under internal consideration Customer comments and Postal Service response letters Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate) Analysis of comments Revised proposal (if appropriate)



03/22/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-05

I request your authorization to investig congressional district.	gate a possible change in postat services for the or	ace in the izens:
Post Office Name:	FOSTORIA	
Zip+4 Code:	51340-7700	
EAS Level:	11	
Finance Number:	183249	
County:	Clay	
Proposed Admin Office:	SPENCER PO	
ADMIN Miles Away:	7.0	
Near Office Name:	MILFORD PO	
Near Miles Away:	7.0	
Number of Customers:		
Post Office Box:	98	
General Delivery:	0.	
Rural Route (RR):	0	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	.0.	
Total Customers:	98	
ZIP Code Change:	Yes NO ZIP Code	
The above office became vacant who	en the postmaster retired on 07/02/2010.	
Study for discontinuance is based or Postal Service to provide effective a	declining volumes, declining workload, revenue nd regular service by an alternate means.	and the ability of the
KENT GOCHENOUR Manager, Post Office Operations		
Approval to Study for Discontinuary	ce	
GAIL DUBA		03/22/2011
DISTRICT MANAGER HAWKEYE PFC		DATE



Prepared by

Title

Tele No

Karen Lenane

(319) 399-2902

HAWKEYE PFC Post Office Review Coordinator

Dockect (353893)

03/25/2011

(319) 389-5502

Date:

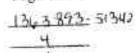
Fax No:

			NOTI	CE OF PUST	SELICE CIR	ERGEN	CY SUSPENSIO	IN			
Office	1 %										
ame. ea.	FOSTOR	RIA:				District	State HAWKEYE P	IA.	Ze	Code 5	1340
ea. Ingles	sional Distr	rict IA-I	55			County	Ctay				
AS Gra	de:	11					Finance	Number	18324		
osi Offi	ce:	*	Class	sified Station			Classified Bran	nch		CPO	Ш
Then	e was no	Emerge	ency Supe	ension for t	his office	9					
Then	e was no	Emerg	ency Supe	ension for t	his office	•					
Then	e was no	Emerge	ency Supe	ension for t	his office)					
Then	e was no	Emerge	ency Supe	ension for t	his office	,					
Then	e was no	Emerg	ency Supe	ension for t	his office	,					
Then	e was no	o Emerge	ency Supe	ension for t	his office	•					
Ther	e was no	Emerg	ency Supe	ension for t	his office	100 miles					
Then	e was no	o Emerg	ency Supe	ension for t	his office	•					
Then	e was no	Emerg	ency Supe	ension for t	his office	100 100 100 100 100 100 100 100 100 100					
Ther	e was no	Emerg	ency Supe	ension for t	his office	9					
Then	e was no	Emerg	ency Supe	ension for t	his office						
Then	e was no	e Emerg	ency Supe	ension for t	his office						
Then	e was no	e Emerg	ency Supe	ension for t	his office	9					
Then	e was no	Emerg	ency Supe	ension for t	his office						
Then	e was no	Emerg	ency Supe	ension for t	his office						



		NO	TICE TO CUSTOMERS/	DISTRICT	PERSON	NEL OF SUSPENSION)N	
A Offic	g							
Name	FOSTORIA	ASI.				State: 1A	Zip (Code 51340
Area.	WESTERN Isional District				District County	HAWKEYE PFC Clay		
EAS Gri		11			Octor-	Finance Number	18324	9
Post Off	lice:	~	Classified Station	10		Classified Branch		сро 🗌
There w	as no Emerg	ency Supers	ion for this office					
Prnen	red by:	Karen Lena	nei .				Date	03/25/20
Title	33.000		PFC Post Office Review	Coordinat	10			S-==-
Tele N	lo:	(319) 399-2	902				Fax No.	(319) 399-650

DOCKET NO ITEM NO. PAGE







Post Office™ Locations

PRINT | BACK



12:45pm-4:15pm

8:45am-9:45am

8.30am-9.30am

Sun

closed

Set

Sun closed

Post Office***
Location FOSTORIA
206 MAIN ST
FOSTORIA, IA 513407700
(800) ASK-USPS

(800) 275-8777 (712) 262-4506

0.3 mi

Business Hours Services
Mon-Fri PO Boxes Online
7:45am-11:15am

Service hours may very Please theck link for business hours

Post Office™
Location MILFORD
900 N AVE
MILFORD, IA 513516500
(800) ASK-USPS
(800) 275-8777
(712) 338-4556

(712) 338-4556 5.7 mi Business Hours Services
Mon-Fri PO Boxes Online
8 30am-4 30pm
Sat Service nount may ve

Service nours may very. Please check tink for business flours.

Post Office™ Location -SPENCER 11 E 18TH ST SPENCER, IA 51301-9998 (800) ASK-USPS (800) 275-8777 (712) 264-8815

6.0 mi

Business Hours Mon-Fri 8:30am-5:00pm Sat 8:30am-11:30am Sun closed

PO Boxes Online

Service hours may vary. Please the full business hours.

Business Hours

Services

Services

DOCKETNO ITEM NO PAGE

Page 2 of 2 1363 493.51340

Post Office " Location -ARNOLDS PARK 50 N HIGHWAY 71 ARNOLDS PARK, IA 51331-7710

(712) 332-5172

8 00am-11 30am 1:00pm-4:30pm Sat 8:30am-9:30am Sun dosed (800) ASK-USPS (800) 275-8777

PO Boxes Online

Service hours may very. Please check link for business hours

8.9 mi

Post Office™ Location -OKOBOJI 1009 HIGHWAY 71 S OKOBOJI, IA 51355-2544 (800) ASK-USPS

(800) 275-8777 (712) 332-2466

9.6 mi

Business Hours Mon-Fri 8 30am-11 00am 12:30pm-4:30pm 9:30am-10:30am

Sun closed

Mon-Fri

Services PO Boxes Online

Senace hours may very. Please check link for business hours.

Post Office™ Locations near 51340

By City

ARNOLDS PARK OKOBOLI MILEGRO SPENCER FOSTORIA By ZIP Code 51358 51351 51301 51338 51380 51331 51395 51364 51333 51342 51366 51334 51345 51341 51365 51363 51346 51347

People and Business Search Find people and businesses at White-Pages com

People Search Search for a person and perform a reverse lookup on phone numbers and

addresses

Business Search Search for a business by name or

Reverse Phone Number See who is calling you

category nationwide

Copylight #1995-2011 WhatePages com. Legal Notice and Torres

Yeltow Pages, White Pages, wwo nearby

				Eviction	Notice			
. Office	FOSTORIA					State, (A	Zipi	Code: 51340
rea:	WESTERN				District	HAWKEYE PFC		A. H. M
	ional District.	IA-05			County:	Clay Finance Number:	18324	19
AS Grad	241		Classified Station			Classified Branch		CPO []
ost Offic	a 🔽		Classica Sizem					
here wa	is no eviction no	tice for this	affice					

(310) 399-2902

Tele No:

(319) 399-5502

Fax No.



Karen Lenane

(319) 399-2902

HAWKEYE PFC Post Office Review Coordinator

Prepared by:

Title:

Tele No:

Post Office: Classified Station Classified Branch CPC	
Area: WESTERN Congressional District. IA-05 EAS Grade: 11 Classified Station: Classified Branch CPC County: Classified Branch CPC County: Classified Branch CPC Classified Branch CPC	
Congressional District. IA-05 County: Clay EAS Grade: T1 Finance Number: 183249	51340
Post Office: Classified Station Classified Branch CPC	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report not photos to this office.	

Date

Fax No:

04/21/2011

(319) 399-5502



Front of the Post Office



Back of the Post Office



Looking West from Post Office



Looking East from Post Office



South side of community looking North



East side of town looking West



Northside of town looking South



Ultimate Speed and Sports Business & Homeowners Resource



Custom Cut Gutter Business



Storage Unit Business





Future site of APEX inc

Cenex 166





Fostoria Farmers State Bank

Maxfield COOP





Maxfield COOP office

Fostoria Fire Department





Fostoria City Hall

Connie's Bed and Breakfast/LA Lakes Organic Market



United Methodist Church



Fostoria Truck & Transport/K & J Services/Jody's Escort Service





Fostoria from the West looking East

City Park





City Park City Park

PS Form 150. Postmaster Workload Information

Post Office, State & Zip Code FOSTORIA, IA 51340		Postmaster's Signature K29810	Date 03/26/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature Gall Duba	Date 94/99/2011
(Check Box) Vacancy Management Review	RFR	See Instru	
t. Current Office Level			11
2. France Number	(1-8)	1	83249
3. General Delivery Familias Served	(7-9		0
4. Post Office Boxes/Call Boxes Rented	(10-1	5)	98
5. Possitris City Deliveries	(16-2)	0):	0
6. Administrative Rural Boxes Served	(21-2	5)	0
Intermediate Rural Boxes Served	(26-3	D)	0
Administrative Responsibility form intermediate Rural Boxes for Other Offices	(31-3	5).	ó
9. Administrative Highway Contract/Star Route Baxes Served	(36-3	9)	ù
10. Intermediate Highway Contract/Star Route Bases Served	(40-4	3)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-4	70	0
12. Number of Carrier Stations/Branches	(46-4	9)	0.
13. Number of Finance Stations/Branches	(50-5	1)	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-5	3)	ō
15a. Does Office Experience A Seasonal Worklood? (box one "V" of yea. "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.) 15b.	(54 (55-5	10	N
Duration of Experience A Seasonal Workload? (myximum or 8 weeks) 16. 2. Office Control Control Control (Control Control Cont	(57	9.	N
Does Office Perform Outgoing Distribution for Other Offices? 17.	(58	Ø.	N
Does Office Perform Incoming Distribution for Other Offices? 18. Distribution of Other Offices?	(59	0	N
Does Office Perform Incoming Secondary Distribution for Other Offices? 19. Do You Separate All Incoming Latter Size Mail to City & Burst Carrier Routes for Your Own Office?	(60	9.	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Center Routes for Your Own Office?	(61	00:	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62	21	N
273	(63	9)	N
Does Your Office Have Administrative Responsibility for an Air Transfer Unit.67	(54	1)	N
Is Postmaster Lessor for Government Owned Building? 24.	(60	12	N
Does Office Have MPLSM/SPLSM7	166	-	C-27.17
Does Office Distribute Food Stamps?	100		N

PS Form 188. January 1983

PS Form 150. Postmaster Workload Information

Docket 1363893 Page Nor 8s

	Normal	During Seasonal Period
General Delivery Families Served	5	
Post Office Boxes/Call Boxes Rented	98	0
Possible City Deliveries	α	Ø.
Administrative Rural Boxes Served	e	0
Intermediate Rural Boxes Served	0	
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Covtract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Soxes	0	

Instructions

- 1. Enter current evaluated office isvo-
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- 4 Enter total number of post office boxes and call boxes rended. Do not confuse with the total number available. This sotal should inplude boxes morted at diasofted stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal
 the sotal possible deliveries shown on Form 1621. Carrier Route
 Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code CNLY by carners soministratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7 Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For swell, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are located in the ZP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of incormed are righway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incorring to your office and separated to the contract route by you or your encorpses.
- 11 Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that trave camer delivery service.

- Enter the number of cassified finance stations and/or branches (without contier delivery service) staffed by postal employees.
- Emer the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a comment unit which provides service in a small community.
- 16. To receive credit for a seasonal workload norease the nems shown on the seasonal workload portion of the form must show a 25% increase and must test for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload norease. Should your office have a seasonal workload norease you should enter the exact number of weeks the season tests and complete the seasonal workload portion of the form in its enterty.

Questions 16 Thru 25 Should lie Answered Y (Yes) or N (No)

- 16 Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a curing, facing and cancelling operation?
- 17. Does offce separate massed three digit sorted incoming mail to a five orgit sort for other associate offces?
- (g) Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to day and/or rural namer routes without assistance from an MPC?
- 21. Do you have a venicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23 Do you docupy a government-owned building and lease a pomon of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 26. Does your office distribute focc stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for ca	Iculating Work	load Servi	ce Credit (WSC) for Po	st Offices		
ffice Name	FOSTORIA							
ffice Zip+4	51340 -7700	District	HAWKEY	E PFC				
		A	ctivity WS	Cs				
General Delivery	amilies Served (Item 3	3. PS Form 150			. 0	X 1.0	*	
Post Office Boxes	Call Boxes Rented (Its	em 4. PS Form	150)		100	X 1.0	=	100
Possible City Deli	veries (Item 5, PS Form	n 150)			. 0	X 1.33	*	3
Administrative Ru	ral Boxes Served (Item	6, PS Form 15	0)		. 0	X 1.0		
Intermediate Rura	Boxes Served (Item 7	, PS Form 150)		97777	0	X 0.7		
	sponsibility for Interme							
(nem a, PS Fon	n 150)				0	X 0.3	:=	1
	hway Contract/Star Ro							
(Item 9, PS For	n 150)				0	X 1.0	=	3
Intermediate High	way Contract/Star Rou	te Boxes Serve	d					
(Item 10, PS Fo	rm 150)			22.010000				-
Wilson arte			3 11 190	-	0	X 0.7	1.5	-
Administrative Re Boxes for Other C	sponsibility for Interme offices (Item 11, PS For	diate Highway t m 150)	ontraction	ar Route	0	X 0.3	25	0-1
		Total Activity W			+ 1.			10
		Re	venue WS	Cs				
First	3	25 revenue unit	1.00	X	25 units	=	25:00	
Next	2	75 revenue unit	0.50	×	83 units	- 1	41.50	
Next	7/	00 revenue unit	0.25	×	0 units		0.00	
Next	50	00 revenue unit	0.10	Х	0 units		0.00	
	Balance	of revenue units	8: 0.01	×	0 units	*	0.00	
	Total revenue	WSCs				- 1	66.50	
Activity WSCs	100 + Revenue	WSCs = 6	8.50 Ba	se WSCs	166.50	= EAS Grade	11	
Previous evaluat	on EAS grade	110						
	change in service hour					iit i	appropriat	e)
	exists, hours must refl	Control of the Contro	ate EAS gr	ade)			W. S. L. S.	Σħ:
Worksheet comp	leted by							
KAREN LENANE	, 15		KA	REN.S.LE	NANE@USP:	s,gov		
Printed Name			- 56	nature		e.etcetc/		
	District Review Coords	nator		25/2011				
	sensitive received Goods	The state of the s		20000000000000000000000000000000000000				
Title			Da	te				

Docket: (16389) - 5(340) hers Stor 18th Page Nor. 1



03/25/2011

OIC/POSTMASTER

SUBJECT: FOSTORIA Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to FOSTORIA customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the FOSTORIA Post Office for a 2-week period. The surveys should begin 03/26/2011 and end on 04/08/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/09/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact KAREN LENANE, Post Office Review Coordinator, at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1363893
Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1363893
Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1363893

Doctor Duriess, 91301 Now Nitr TO Page Nitr 1 Window Transaction Survey

William Hallsacion on a		Window Trans	action Survey		
		1000000			
e e e e e e e e e e e e e e e e e e e	FOSTORIA	ZIP+4	51340 - 7700	Completed By:	
Survey Penod	03/26/2011	through	04/08/2011		

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order 2007-A, Window Transaction Record, PS Form 2007-B, Window Transaction Conversion, and PS Form 2007-C, Window Transaction Survey, Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days. is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or partier mail, instead of this worksheet, you may use PS Form in the survey period

olo Qiva	Postage Sales (777.)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.05)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nomevenue Services (1.188)
2000	0	0	0	0	0	0	0	0
Ser. 0367	0	0	0	0	0	0	0	0
2700-100	11	62	o	0	0	0	0	1
02/00 - 110/M	60	4	0	0	ı	2	2	+
5750	10	4	-	0	0	62	0	ur)
Wed - U3/30	**	,,	6	-	c	c		
Thu - 03/31	**	,	,	,		,	-	
Fri - 04/01	4	63	0	0	2	,	9	4
Sat - 04/02	. 2	0	0	0	0	0	0	7
Sun - 04/03	0	a	0	0	0	0	0	0
Mon - 04/04	12	+	0	0	0	0	0	0
Tue - 04/05	13	5	0	0	*	+	-	4
Wed - 04/06	8	. 4	0	0	0	1	D	-
Thu + 04/07	2	0	0	0	-	0	-	m
Fei - 04/08	15	1	0	0	0	60	•	ख
TOTALS	107	29		0	3	10	9	24
Time Earlor	777.X	1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Date Auction	7.6	2.9	0.2	0.0	9.0	1.8	1.0	2.6
Average Number Daily Transactions:			18	16.4	Avera	Average Daily Retail Workload in Minutes	tetall	16.7
					1			

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

FOSTORIA 51340 - 7700

Dates Recorded

03/26/2011 through 04/08/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	167	34	10	145	3	4	0	0
Sun - 03/27	0	. 0	0	0	0	0	0	0
Mon - 03/28	103	43	8	45	8	4	0	0
Tue - 03/29	159	118	3	68	4	3	0	0
Wed - 03/30	90	32	6	266	1	1	0	0
Thu - 03/31	135	30	8	48	5	2	1	0
Fri - 04/01	240	55	7	39	0	5	0	0
Sat - 04/02	112	24	8	110	8	4	0	0
Sun - 04/03	0	0	0	0	Ô	0	0	0
Mon - 04/04	79	20	8	36	2	4	0	0
Tue - 04/05	182	79	1	93	0	9	0	0
Wed - 04/06	133	64	1	270	0	2	0	0
Thu - 04/07	99	65	4	42	2	4	0	0
Fri - 04/08	162	37	3	83	6	2	10	.0
TOTALS	1,661	601	67	1,245	39	44	2	0
Daily Average	138.4	50.1	5.6	103.8	3.3	3.7	0.2	0.0

Signature of Person Making Count

Printed Name:

Date:

04/11/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

FOSTORIA 51340 - 7700

Dates Recorded

03/26/2011 through 04/08/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	14	0	0	0	0	0	-1	0.
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	197	.0	4	0	4	0	4	0
Tue - 03/29	178	.0	5	0	2	0	1	0
Wed - 03/30	258	0	5	0	4	0	1	.0
Thu - 03/31	257	0	3	1	4	3	_36	0
Fri - 04/01	471	.0	14	1	0	2	1	0
Sat - 04/02	27	0	0	0	0	0	1	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	571	0	9	0	5	2	1	0
Tue - 04/05	175	0	24 ()	3	3	- 1	1	0
Wed - 04/06	119	1	- 1	0	9	1	1	- 0
Thu - 04/07	61	0	4	0	.0	0	- 1	0
Fri - 04/08	192	0	2	1	3	1	1	0
TOTALS	2,520	(A	48	6	34	10	12	0
Daily Average	210.0	0.1	4.0	0.5	2.8	8.0	1.0	0.0

Signature of Person Making Count.

Printed Name:

Date:

04/11/11



04/08/2011

OIC/POSTMASTER

SUBJECT: FOSTORIA Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the FOSTORIA Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the FOSTORIA Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/22/2011. This information will be entered into the official record for public viewing.

Post Office Box	98
General Delivery	_0
Rural Route (RR)	0
Highway Contract Route (HCR)	_0
Intermediate RR	_0
Intermediate HCR	_0
City Delivery	0
Total Customers	98

If you have any comments on alternate means of providing services to the FOSTORIA customers, please provide them below:

Business customers with po boxes in Fostoria: PO Box A-Farmers Savings Bank PO Box B-Cenex PO Box B-Maxyield Cooperative PO Box F-Jeremiah Enterprises PO Box 5-Handy Dandy Handyman PO Box 6-Jodi's Cleaning Service PO Box 8-Fostoria Truck & Transport PO Box 8-K & J Services PO Box 8-Jody's Escort Service PO Box 22-Atlas Stamp PO Box 22-Marlin Business Supply PO Box 25-R.C. Jigs PO Box 26-J.W. Designs PO Box 27-Fuller Center Iowa Lakes PO Box 32-3-J INC. PO Box 37-City of Fostoria PO Box 37-Fostoria Fire Department PO Box 38-M Rabel Construction PO Box 53-L.A.N.A. PO Box 64-Top to Bottom Cleaning PO Box 66-Connie's Bed and Breakfast PO Box 66-Iowa Lakes Organic Market PO Box 82-Avon PO Box 82-Watkins PO Box 102-Custom Cut Gutters PO Box 136-Ag Appraisal & Management PO Box 142-Peterson Drywall PO Box 143-Ultimate Speed & Sports PO Box 143-Homeowners Resource PO Box 144-Safeguard PO Box 154-United Methodist Church Business located out of town that do business at the Fostoria Post Office: Women Of Hope-Lutheran Church-Everly, IA 51338 Little Sioux Prarie-2150 280th St.-Spencer IA 51301 Southpark Mall OFC-901 11 ST.SW-Spencer IA 51301 Rabel Connstruction-304 HWY Ave NW-Spencer IA 51301 Heartland Kennels LLC-1840 280th ST-Spencer IA 51301 Northwest Consultants, Inc.-Box 157 1015 S. Grand-Spence IA 51301 R & D Industries, Inc.-812 10th St.-Milford IA 51351 The Prairie Flower-1760 290th St.-Spencer IA 51301 Summit Seeds-2010 280th St.-Spencer IA 51301 Triple S Service-505 Hwy Ave SW-Spencer IA

Droket: 1363893 - 51340 from Mr: 13 Page Mr: 2

51301 Milton's Cycle Repair-2935 260th Ave-Spencer IA 51301

KAREN LENANE Post Office Review Coordinator

Comments:

cc: Official Record



03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the FOSTORIA Post Office, 51340 - 7700, located in Clay County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



Docket: 1363895 - 51340 hem Nhr: 14 Page Nhr: 2

04/01/2011

Randy W. Krukow – Clay County Sheriff PO Box 7957 Spencer, Iowa 51301

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the FOSTORIA Post Office, 51340 - 7700, located in Clay County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ____

Comments/Findings:

Ven C

cc: Official Record

FANDY W. KRUKOW LY COUNT SHERIFF 121 W. A SHEET O. BO) FENCER, 1231 7957

Tunny Brain, Records

	Feedbridger Landston Co.	ffice Survey Sheet	Control of the Contro				
Post Office Name	FOSTORIA	ZII ^{h+4}	51340-7700 04/21/2011				
Congressional Distr	ri <u>IA-05</u>	L/ALD	19VETIANT1				
List specific informati where restrooms are a NA- Management Init	vailable), security, and other defi-	ctural defects, safety bazards, lack of running ciencies or factors to consider.	i water or restrooms (if so,				
Is the facility acces	sible to persons with disabilities?	Yes No					
Lease terms? 30-da	y cancellation clause? yes ex	pires 12/31/2012. Renewal for 1/1/2013-12/3	1/2017 signed				
NA - Management		endent Post Office? If so, where?					
5. List potential CPO NA - CPO not bein							
N 4770	ge meter customers or permit ma fy them by name and address	álers? 🔲 Yes 📝 No					
Which career and PMR to be reassig		ried and what accommodations will be made	for them?				
box be retained? Wi	How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a cobox be retained? Will a locked pouch be utilized? Mail comes by star route at 6:00 and is picked up by star route at 17:20. Collection box will not be retained.						
	Tice boxes are installed?	144					
	Tice boxes are used?	98	98				
What are the wind	nv service hours?	07:15 - 11:15 12:45 - 16:15 M-F					
		08:15 - 09:45 S					
What are the lobby	hours?	7:15 - 16:45 M-F					
		8:15 - 10:15 S					
		ism reported to the postmaster/OIC? Explain	L)				
I report by postal	nspection within past year. None	reported by Clay County Sheriff.					

Post Office Survey Sheet (communed)

Docket: 1363493 - 51340 Rose Mar: 15

Page Nhr. 15 Page Nhr. 2

10.	none	List potential CBU/parcel lockers sites and distances from present Post Office site. City Park next to Post Office						
11.	38 38 555							
12.	Are the handic							
1.3.	Rural	delivery/HCR delivery.	0.4%					
	4	What is current evaluation?	K43					
	ъ.	Will this change result in the route being overburdened?	Yes No					
		If so, what accommodations will be made to adjust the route?	adjustments will be made					
	C.	How many boxes and miles will be added to the route?	98, box 0.00 Miles					
		What would be the additional annual expense if the more is increased?	9983					
	d. e. f.	What is the one-time cost of CBU/purcel locker installation (id appropriate)?	5110					
	f.	At what time of the day does the carrier begin delivery to the community?	15:00					
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No					
		If so, how?	Will be later					
14.		e Post Office box fees at the facility that will provide ulternative service different from the tinued? If so, bow (Cost)? More Same Less	ose at the office to be					

Community Survey Sheet

Post Office Name	FOSTORIA	ZIP+4	51340-7700
Congressional District	IA-05	Date	04/19/2011
Incorporated?		Yes No	
Local government provi	iled by:	Mayor and Council	
Police protection provide	ed by:	Clay County Sheriff De	partment
Fire protection provided	by:	nt	
School location:		Spencer and Milford Se	chool Districts
What population growth None - Delivery Statistic	is expected? (Please document y is, OIC statement	our source)	
What residential, commo None - Delivery Statistic		cted? (Please document your source)	
Are there any special cor Is the Post Office facility	special historical events related to minimity events to consider? y a state or national historic land estate office when verification i	mark (see ASM 515.23)?	
What is the geographic/o	economic make-up of the comme	mity (e.g., retirees, commuters, self-emp	loyed, farmers)?
Retirees, Commuters, Se	df-employed.	WOONEY Z 22	X11_E
school bus stop, commun Do employees of the offi	are provided by the Post Office hity meeting location, voting place of offer assistance to senior citize made for these services if the Pos	e, government form distribution center. ens and handicappedy?	

Highway Contract Route Cost Analysis Form

				vay Contract Route ost for Alternative S	ervice	
Office N	Name:	FOSTORIA				
Office Z	Zip+4:	51340 -7700	District:	HAWKEYE PFC		
ţ.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional e added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasi	ng/Contracting	ig.		0.00
		Total additiona	l compensation	on (HCR hourly rate	x total time added to the route)	0.00

Rural Route Cost Analysis Form

Docket 1363893 - 51340

Hem Nor: 17 Page Nor: 2

		Estima		Route Carrier ternative Replaceme	ent Service	
Office	Name:	FOSTORIA	152			
Office	Zip+4:	51340 -7700	District:	HAWKEYE PFC		
1,		number of additional be added to the rural rout	ə	98		
2	miles to b	number of additional se added to the route		0.00		
	Enter the	volume factor		2.37		
				Total (addit	ional boxes x volume factor)	232.26
3,		number of additional box led to the rural route	es	98		
	Centraliza	ed boxes		98.00	x 1.00 Min	98,00
	Regular (, route boxes		0.00	x 1.82 Min	0.00
	Regular N	Von-L route boxes		0.00	x 2.00 Min	0.00
				2	otal additional box allowance	98.00
4	Enter the r	number of additional daily oute	miles to be adde	ed to	x 12 Mileage Standard	0,00
					l additional minutes per week is carried to two decimal places)	330.26
5.	F-34 64-11 (40/2014)	ional annual minutes minutes per week year)		330.26	x 52 Weeks	17,173.62
6.		ional annual hours annual minutes/ s per hour)		17,173.52	/ 60 Minutes	286.23
.7.	national pa	ural cost per hour (see syroll summary report – ru nsolidated)	ıral	34.88		
			Total Annual C	ost (additional annu	al hours x rural cost per hour)	9,983.54
8.	Enter lock	pouch allowance (if appli	cable)			0.00
		Total annual co	st for alternate	service (annual cost	minus lock pouch allowance)	9,983.54

POS	U.S. Postal Ser T OFFICE CLOSING OR CONS Fact Shee	SOLIDATION PROPOSAL		f. Date Prepared DAY(9020
Z. Post Office Name		State and ZIP + 4 Code		
FOSTORIA L District, Customer Service 11	. Area, Customer Service	16. 51340-7700 9. County	17. Congre	usional District
HAWKEYE PPC II. Reader for Proposal to Discontine Study for discontinuence is based on de- plumes, declaring vertilipad, favorius, a- dainy of the Postal Service to provide iffactive and regular service by an atternance.	diring No Suspension nathe	Clay Proscop and Curry 11	0. Progosed Perma	nent Alternale Service
11, 56	Mins		2. Hours of Service	
n	arcy floason & Dank retired	a. Firm M-F G7.15 - 11 18; 12:45 - 18:15	9ai 08:15-09:45	Total Window Hours Per Week
E. OK Career C. Current PM POSITION Level (150EAS-71 It No of Clerks-0 No of Career-S e No of Others-0 Nb of Career-S	Carried Bulletine Control (1999)	a. Lobby Time NuF 7:15 - 16:45	8# 8 15 × 10 15	36.00
15. Number of Cu	afomers Served.	14.	Dally Volume (Plec	66]
a General Delivery		Types of Mail	Received	Dispatched
s. P.O. Box	96	is First-Class	185	210
: City Delivery	0	D. Newspaper	109	1 4
L Royal Dishvery	7	c. Parcel	6	- 3
Highway Contract Route Box	D	ri. Other	0	-1
You	86	e Total	303	218
, No. Receiving Duplicate Service	-	f, No. of Poetage Maters		
n. Average his. Daily Transactions	16.40	g. No. of Permits		0
2008 2009 2018	164	3.47.051 5.43.628 5.41.223	PM Basic Sala (no Cola) \$ 33168	ry 13,5% of b.j \$11,111
Postal Owners 30-day cancellation clause? Yes Lacated in Businese Hor 156 Explain Lace renewal has been signed for pain 17. Schools, Churches and Organization United Methodial Church, City of Fostor	on 1/1/2013-1/2/31/2017: 30 day term on in Service Area No. 3	wicted? Yes for the content available atternate question available in effective will still be in effective forms. 19. Admirostrative/Enterest frame. SPENCER PO. Window Service Hours MF.	of Yes, must vacate to then? Yes Yes on mg Office (Proposed) EAS. Land) No
18. Businesses in Bervioe Area Farmers Savings Bank, Cenes, Maxie Emargrises, Handy Candy Handymen.		Name MILFORD PO	EAS Level	18 Niles Away 7.0 SAT 08:30-09:30
Business Supply, R.C., Jigs, J.W. Deels INC. M Rabel Constructor, L.A.N.A., Bed and Breakfast, Iowa Lakes Organi Cut Guiters, Ag Appraisal & Managem.	rt Senece, Adea Starro, Marin grs, Fuller Center Hava Lakas 5-J Top to Botom Cleaning, Conneils of Market Avin, Walters, Cliston em, Paleison Drywall, Ultimate	Window Service Hours M-F Lobby Hours M-F PO Boxes Available 9	2d hours	SAT 24 tons
Business Supply, R.C. Jags, J.W. Dest; INC. M Rabel Construction, L.A.N.A., Sed and Breakfast, Issue Lokee Organic Cut Gutters, Ag. Approxist & Managam Speed & Sports, Homessurers Resource	nt Semeta, Adas Stamp, Martin pro, Vuller Center towa Lakas, 5-J Top to Bottom Cleaning, Control is c Market, Antin, Walterin, Clottom em, Paterson Drywall, Ultimate be, Safaguard.	Lotely Houris M-F PO Boxes Available 9 epared by	28 hours	SAT 24 Form
Business Supply, R.C., Jags, J.W. Deel; INC., M. Rabel Construction, L.A.N.A., Sed and Shealfast, Issue Lakes Organic Cut Gutters, Ag. Appraiss & Managam Speed & Sports, Homssurvers Posicus System Matte and Tillia	nt Semeta, Adas Stamp, Martin pro, Vuller Center towa Lakas, 5-J Top to Bottom Cleaning, Control is c Market, Antin, Walterin, Clottom em, Paterson Drywall, Ultimate be, Safaguard.	Looky Hours M-F PO Boxes Avaluates 9 spared by Signature	28 hours	SAT 34 have
Transport X & J Services, Jody's Eaco Business Supply, R C. Jags, J W. Deels INC. M Rabel Constructor L A.N.A., Ged and Breakfast, Joses Lokes Organs Cut Gutters. Ag Approxist & Managam. Speed & Sports. Homeowners Resource Ported Marie and Title SARA LINDAULIN CAREN LENANCE.	nt Semeta, Adas Stamp, Martin pro, Vuller Center towa Lakas, 5-J Top to Bottom Cleaning, Control is c Market, Antin, Walterin, Clottom em, Paterson Drywall, Ultimate be, Safaguard.	Lotely Houris M-F PO Boxes Available 9 epared by	24 hours	

USCREET 1563545-51540 Item No. 18 Page Mar. 1



lame FOSTORIA State: IA Zip Code: 51340 District HAWKEYE PFC Clay Finance Number: 183249 Classified Station Classified Branch CPO Institution of new service type is complete.
AS Grade: 11 Classified Station Classified Branch CPO
ost Office: Classified Station Classified Branch CPO
his form is a place holder for number 19. And the verification of new service type is complete.



04/08/11

OIC/POSTMASTER

SUBJECT: FOSTORIA Post Office

Enclosed are questionnaires addressed to customers of the FOSTORIA Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/26/2011 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures



04/08/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the FOSTORIA Post Office retired on 07/02/2010. The Office is being studied for possible closing or consolidation for the following reasons. Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the SPENCER PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the SPENCER PO, located 7.0 miles away. Hours of service at this office are 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the MILFORD PO, located 7.0 miles away. Hours of service at this office are 08:30-16:30. Monday through Friday, and 08:30-09:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Fostoria City Hall on 04/26/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Enclosures

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate)



2.

Docket 1363893 - 51340 Item Nor. 3-1, Page Nor. 3-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
ä.	Buying Stamps				
ь.	Mailing Letters				
Ç.	Mailing Parcels				
d,	Pick up Post Office box mail				
e,	Pick up general delivery mail				
ŧ.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oti	ner Postal Services				
8.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	☐ NO		
ь.	Using for school bus stop	YES.	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	-			_
d.	Using public bulletin board	YES	□ №		
0.	Other	YES	□ NO		
	If yes, please explain:		V8578		-
Do	you pass another Post Office during business hours while traveling to or from w	ark, or shop	ping, or for	personal n	eeds?
		YES	☐ NO		
	If yes, please explain;				
	41				

					DOCKETNO	1363893-513
					FERNANCE	21
					PAGE	. 3
you Cu	erranthreceive Post	Office box	delivery, there will be n service or general deliv Il compare to your Gurr	ery service, co	our delivery service — mplete this section. He	proceed to question 4. ow do you think
	☐ Better		Just as Good		No Opinion	Worse
If yes	, please explain:					
For w	hich of the following d	lo you leave	your community? (Che	ck all that app	y.) Where do you go to	o obtain these
	Shopping					
	Personal needs					
	Banking					20
	Banking Employment					
\equiv	Employment					
	Employment	ousinesses i	n the community?			
	Employment Social needs	ousinesses i	n the community?			
Do yo	Employment Social needs xu currently use local to Yes No		n the community? If the Post Office is disc	ontinued?		
Do yo	Employment Social needs xu currently use local to Yes No	o use them		ontinued?		
Do yo	Employment Social needs xu currently use local to Yes No No would you continue to	o use them		ontinued?		
Do yo	Employment Social needs xu currently use local to Yes No No would you continue to	o use them		ontinued?		
Do yo	Employment Social needs xu currently use local to Yes No No would you continue to	o use them		ontinued?		
Do yo	Employment Social needs xu currently use local to Yes No No would you continue to	o use them		ontinued?		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:

Dist.	TNO.	13453-51340
Ti	13,	21
P		4



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

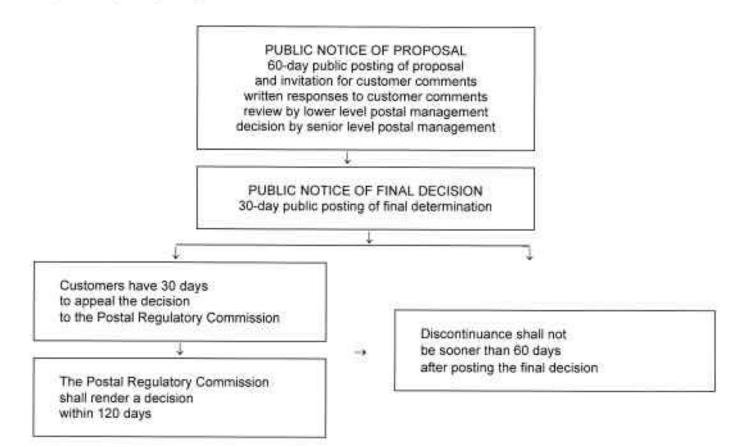
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

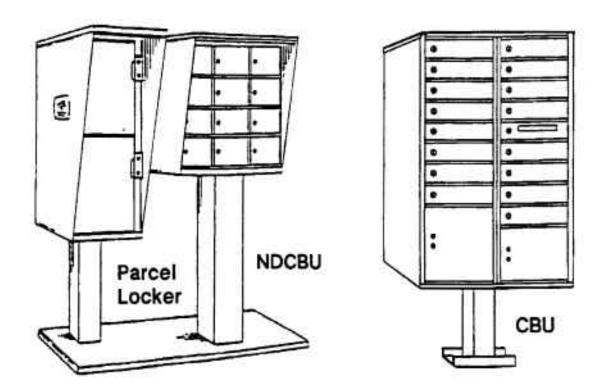
An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

- Held at the Post Office until they return, or
- Delivered to a specified friend or neighbor, or
- Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.



DIANE INGVALL

FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued; a formal proposal will be posted in the Spencer Post Office. Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments. please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety,

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998



Docket: 1363893 - 51740 frem Nbr. 8.2. Page Nbr. 1 d.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

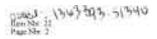
Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			X	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	X			
e.	Fick up general delivery mail				\boxtimes
f.	Buying money orders				\boxtimes
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				\square
洧	Buying stamp-collecting material				IZ
Ot	her Postal Services		9555.000		
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	[≱ NO		
No	inpostal Services				
а.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ №		
	If yes, please explain:	-			
d.	Using public bulletin board	⊠ YES	□ №	ž.	
0.	Other	YES	□ NO		
33	If yes, please explain:	(W n)	75-57		_
D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs?
: : : : : : : : : : : : : : : : : : :		YES	_		
	Hyes, please explain: Within 2 blocks 4-3 x 10	FEV			

If yes.	Better	Title All Mark Grand	No Opinion	☐ Worse
If yes.	IN Decision	Just as Good	F 1 1	HE DELIVERY
	please explain: ()	111	lisabled to rel	HE OF HVERY
علله		The second		Inconvenier)
Forwh	Ell M to of		ck all that apply.) Where do you g	
4. service	257		1897801 1000 - NOT 1000 DOMESTIC	or was the same
[24]	Shopping	SPENCER, IA	limited ser	VICED ID
Ø	Personal needs	1 u	40un with	200 CHIZEDS
Ø	Banking	άľ		
Ø	Employment	11		
図	Social needs	(0)		X
			(i	
5. Do yo	11 - 12	sinesses in the community?		
250,000	Yes No	the Davi Office is dis	continued?	
If yes,		use them if the Post Office is dis	Continued	
	Yes No			
	and In	1011-		
Name: U1	and Hill	VUC		
Address:	tostoria			
Total bases	712-262-	9170		
Telephone	LIA AWA	111.0		

1363893-51340 22

10....

FAGE:





JEANNINE WINTER PO BOX 2 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1363893 - 51340 Item Nbr. 4.4, Page Nbr. 3.5

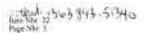
Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps bruy on 3 different at a time			N	
b.	Mailing Letters		\bowtie		
¢.	Mailing Parcels			X	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	図			
1	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				図
TES	Buying stamp-collecting material				\boxtimes
	her Postal Services				
а.	Entering permit mailings	YES	⊠ NO		
Ь.	Resetting/using postage meter	☐ YES	⊠ NO		
No	inpostal Services				
n.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES			
6	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	5			
d	Using public bulletin board	☐ YES	M NO		
0		YES	⊠ NO		
(9)	If yes, please explain:		420		
D	o you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or fo	r personal	needs?
		YES			
	If yes, please explain:		_		

DOCKETNO	1363893-51340
(TEMMS)	22
PAGE	3.0

	Better		Just as Good	M	No Opinion	Worse
If yes,	please explain:					
For wh	nich of the following do	you leave	your community? (Che	ck all that app	oly.) Where do you g	o to obtain these
*	Shopping M	nath	y Spene	ev .	- Mulen	Denies (b)
X	Personal needs	23	Dakene	ev	Mall	ne son
図	Banking Fa	iter	1.41		l'i	
	Employment	LO	ist			
<u> </u>	Social needs					
Do yo	ou currently use local bu	100	A	1		
440000	Yes No would you continue to		A 104 PM	continued?		
If yes	Would you continue to	use crais	11 000 1 000 0000	MK WILLIAM NO.		
1	Deanni	me	Winter	i)	Elaine	v Winter
988	31114	J S	FN.W	1		V 30-
	*7 / / /	10	34/	5,		





DOUG KOLBECK PO BOX 138 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Keren Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1363693 - \$1340 Item Nbr: 名え Page Nbr: うし

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Nover
a.	Buying Stamps				
b.	Mailing Letters		DZ.		
C.	Mailing Parcels			<u> </u>	
d.	Pick up Post Office box mail	D/			
Ð.	Pick up general delivery mail	W			
f.	Buying money orders				V
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
160	Buying stamp-collecting material				回
Oti	ner Postal Services		/		
а,	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	1 NO		
No	npostal Services		1		
а.	Picking up government forms	YES	U NO		
- FE	(such as tax forms)	☐ YES	TU NO		
b.	Using for school bus stop	1100	13/		
ū.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NC		
		TT YES	TING	,	
e	Other	1.00	100		
	If yes, please explain:	-			
2. D	o you pass enother Post Office during business hours while traveling to or from	wark, or sho	oping, or fo	r personal	needs?
		YES	NO NO	2	
	If yes, please explain:				

	☐ Better	Just as	re to your Current		pinion		☐ Worse /
f yes	please explain: P. O	Box s	ervice is	taku	we b	Due.	NOW!
W	at Kind of	Questi	on is	His ?	0		
For w	trich of the following do y	ou leave your co	mmunity? (Check	all that apply.) V	here do y	ou go to ot	otain these
servi	9s?						
U	Shopping						
回	Personal needs						
B	Banking						
	Employment						
IZ	Social needs						
12.							
Do y	ou currently use local but	sinesses in the o	ommunity?				
	Yes No						
If ye	s, would you continue to	use them if the P	ost Office is disco	ntinued?			
	Yes No						
5	James Kal	hark					
	Dord Dor	Dace	10	2	20		
55	307 MAI	15+	120.	SOX 1	50		

1363893-51340 22

FAGE:



STAN AND DONNA SNYDER PO BOX 61 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
 and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
 provided as needed.
- You expressed a concern about an address change on your bank checks and stationery. Customers will be assigned a carrier
 route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance
 with postal regulations, and change of address forms are available online at usps com or from the Postal Service to assist
 customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and
 make the address corrections when ordering new supplies.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office. Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1363893 - 51340 Ham Nbr. S.A. Page Nbr. 4 p.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters	ľΖ			
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	Ø			
	20 W Alle				X
f.	Buying money orders	1	1	-	121
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\times	
h.	Sending Express Mail				\boxtimes
i,	Buying stamp-collecting material				$ \nabla$
Ot	her Postal Services				
a	Entering permit mailings	YES	Ŭ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	onpostal Services				
8.	Picking up government forms (such as tax forms)	YES	□ NO		
ь	Using for school bus stop	YES	₩ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:	_	17.1		
d.	Using public bulletin board	YES	⊠ мо	(
0,	Other	☐ YES	□ NO		
	If yes, please explain:	7.00			_
D	o you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or fo	personal	needs?
· ·			□ NO		
	If yes, please explain:	7	72.500.000	17	dec
	Spencer Po. once	- 4	(1)(()	K	to
	get	gree	6616	W 10.95	
	She	ppin	9 -		

		Better		Just as Good		No Opinion	☐ Worse
If yes,	plea	se explain					
For w	hich d	of the following d	lo you leave	your community?	(Check all that ap	ply.) Where do you g	go to obtain these
図	S	hopping	Snei	000			
X	P	ersonal needs	500	NC PY		Leave to	
П	B	anking	4				
П	E	mployment					
XI	-	Social needs	Jan +	CY IA	- Fumi	ly and	Arjend
LIO y	IX	400000					
If yes	-		to use them	if the Post Office	is discontinued?		
	X	Yes 🔲 No	1				
	ς.	tan	S_m	der			
_				Silver and the second	15+	1	On You

FACE:

1563843 51340

Stanand Ameria Drugler Po Bex 61 Jostoria, Da 51340 April 25, 2011

Dear Sara, We are sorry to hear that our Lostona post office may be

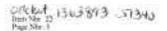
Closing

Last August we moved into Loslowa from the farm and have had our mailing address Changed and also in our Check blanks. We are hoping we not have to Change this again

but we always did our business at the Josephus post office.

friendly and alwaip with a Smile. We would hate he see them leave.

as ever, Dorna Snyder





MICHAEL J SMITH PO BOX 58 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments. please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket 1363893 - 51340 frem Nbr. St.A. Page Nbr. ⇒ 6~

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	ital Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			回	
b.	Mailing Letters			囡	
c.	Mailing Parcels				回
d.	Pick up Post Office box mail		Ø		
a.	Pick up general delivery mail			V	
t.	Buying money orders				四
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				四
h.	Sending Express Mail				囡
E	Buying stamp-collecting material			U	
	her Postal Services				
a,	Entering permit mailings	YES	1 NO		
ь.	Resetting/using postage meter	YES	□ NO		
No	inpostal Services		20		
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	NO MO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:				
66	700 1252-00 100 02	☐ YES	II/NO		
đ	Using public bulletin board				
е	Other	YES	IR NO		
	If yes, please explain:	-			
2. D	o you pass another Post Office during business hours while traveling to or from v			personal	needs?
		YES	NO	E (
	If yes, please explain:				

	Better		Just as Good		No Opinion		Worse
If yes,	please explain:						
For wi	hich of the following	do you leave	your community? (Che	eck all that ap	ply.) Where do you	go to obtain	these
W		Spence	R				
W	Personal needs	111					
-	Banking	11					
	Employment	11					
	Social needs						
		Treatment of					
Do y	ou currently use loca		in the community?				
If vies	100		n if the Post Office is di	scontinued7			
71977	V Yes □ N						
	and the same of						
1	1. Charl	J 5	miTh				
65	111 2nd	Aur S	W. Boxs	-8	Fostoria	Iq	5134
55	11 4110 /	100 2					

1363893-51340

(TEMAS) PAGE



KATE STOUFFER LITTLE SIOUX PRAIRIE

2150 280TH ST SPENCER, IA 51301

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office. Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1353893 - 51340 flam Nbr: 83 Page Nbr: 1004

Postal Service Customer Questionnaire

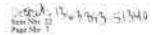
Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	tai Services	Daily	Weekty	Monthly	Never
a.	Buying Stamps			$ \Sigma $	
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	\boxtimes			
ė	Pick up general del'very mail	\mathbb{Z}			
f.	Buying money orders			X	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				\boxtimes
10	Buying stamp-collecting material				X
Ott	ner Postal Services				
8,	Entering permit makings	YES	☐ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	X YES	☐ NO		
ь.	Using for school bus stop	YES	⊠ NO		
G	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
(11)		☐ YES	Пио		
0.	Other		100		
	If yes, please explain:	-			
D	o you pass another Post Office during business hours while traveling to or from v				needs?
		YES	⊠ NO		
	If yes, please explain:				

	☐ Better	Ju	st as Good	Ø	No Opinion	☐ Worse
lf yes,	please explain:					
For wi	nich of the following	do you leave you	ur community? (Che	eck all that app	ly.) Where do you g	o to obtain these
X	Shopping					
\mathbb{X}	Personal needs					
	Banking	tecsel since				
	Employment					
	Social needs					
	u currently use local Yes No would you continue)		continued?		
¥	ves□ No eti Story	yes/a	Little Sie	ruy Dr	rikil	
-	1100 000	th. 16	Spine	er In	51301	
18: 6	31120 980	VA-	V	7		

1363893-51340 22

FTEMASC?





FOSTORIA CITY CLERK PO BOX 37 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1363893 - 51340

Nom Nor: 44 Page Nor: 70

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps			\boxtimes	
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	⋈			
е.	Pick up general delivery mail	\boxtimes			
t.	Buying money orders			[X]	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
ħ.	Sending Express Mail				\square
1.	Buying stamp-collecting material				\boxtimes
O	her Postal Services				
а	Entering permit mailings	YES	M MO		
b.	Resetting/using postage meter	YES	⊠ NO		
N	onpostal Services				
2	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	X YES	☐ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	-			
d.	Using public bulletin board	∀ES	□ NO	ï	
е.	Other	YES	□ NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds?
		YES	NO NO		
	If yes, please explain:				

	Better		Just as Good	\boxtimes	No Opinion	Worse
If ye	s, please explain.					
	which of the following do	you leave	your community? (Che	eck all that app	sly.) Where do you g	o to obtain these
X	Shopping - S	einei	Low millor	d-one	Lawerk o	+ entry 2-wakes
	Personal needs -	Spe	new or m	lidord	once awark	LOR LUCKY TWEEK
	Banking			U	7.507.507.507.507.507.507.507.507.507.50	
	Employment					
	Social needs					
8	W 14 Y4W					
Do	you currently use local b	usinesses	in the community r			
lf ve	Name -	o use them	if the Post Office is dis	continued?		
,110,60	Yes No					
lame: 💉	Textoria Ci	hi û	uk			
7000	The Management of the Control of the	0	000	37 Jo	utorca do	5/340
Address:	1					

PAGE PAGE





VIVIAN WINTER PO BOX 3 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1363893 - 51340 Hern Nor: عن الله Page Nor: المن الله

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Post	al Services	Daily	Weekly	Monthly	Nove
	Buying Stamps			Z	
5.	Mailing Letters	Z			
i	Mailing Parcels			Ø	
i	Pick up Post Office box mail	Z			
t.	Pick up general delivery mail	Ø			
L	Buying money orders				
3	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				E
	Buying stamp-collecting material				
	er Postal Services				
a	Entering permit mailings	YES	□ NO		
Ь,	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms	☑ YES	☐ NO		
ь.	(such as tax forms) Using for school bus stop	YES	☑ NO		
e.	Assisting senior citizens, persons with disabilities, etc.	☑ YES	□ NO		
.ee	If yes, please explain:	so 1	teps		
į.	A large a sublic bulletin board	☐ YES	□ NO		
d.	Using public bulletin board		FINO		
θ,	Other	YES	I NC	,	
	If yes, please explain:	-			
Dx	you pass another Post Office during business hours while traveling to or from	work, or sho	oping, or fo	r personal	needs
		YES	☐ NO	J.C.	
	It yes, please explain: weekends				

	Better	Just as Good	No Opinion	☐ Worse
yes, r	please explain:			
or wh	ich of the following d	to you leave your community? (Ch	eck all that apply.) Where do you o	go to obtain these
	Shopping			
3	Personal needs			
	Banking			
7	Employment			
	Social needs			
	the sectional	businesses in the community?		
ю уо	Yes No			
yes,	Time to	to use them if the Post Office is d	scontinued?	
	Yes No			
Úì	wian L	Vinter		
7	30x.3	311 TS+NW	Fostoria, Ia	51340

1363893-51340

FRAME





07/05/2011

FARMERS SAVINGS BANK 10 HIGHWAY AVE NW FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket: 1363893 - 51340 ftem Nbr: **9.2** Page Nbr: ¶ 6-

Postal Service Customer Questionnaire

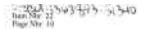
Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a	Buying Stamps				
	b.	Mailing Letters	回			
	¢,	Mailing Parcels		E		
	d	Pick up Post Office box mail	B			
	8.	Pick up general delivery mail	13			
	f,	Buying money orders			田	
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	v			П
	h.	Sending Express Mail			V	
	ī.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering parmit mailings	YES	NO F		
	b.	Resetting/using postage meter	YES	□ NO		
	No	npostal Services			,	
	a.	Picking up government forms (such as tax forms)	YES	IJ-NO		
	b.	Using for school bus stop	YES	1 NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain.	-			
	d.	Using public bulletin board	YES	□ No		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	rork, or shop	ping, or for	personal r	eeds7
			YES	1 NO		
		If yes, please explain:				

Better	laut.	as Good		No Opinion	Worse
yes, please explain:					
or which of the following	do vou leave vour	community? (Cher	ck all that app	ly.) Where do you g	o to obtain these
ervices? Shopping		· · · · · · · · · · · · · · · · · · ·		***************************************	
Personal needs					
Banking					
Employment					
Social needs					
o you currently use loca	husinesses in the	community?			
☐ Yes ☐ N					
yes, would you continue	to use them if the	Post Office is disc	continued?		
Yes A N	0				
FAIRME	125	Spoin	E 1	Sark	
10 124	hway	HURNIL	ے مار	w, Kosd	ONA I
	1 1 1				

1363893-51340

DOCKET NO FREMNO PAGE





PENNY POST 205 1ST AVE SW

FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1353893 - 51340 flem Nbr. & Δ Page Nbr. |Ω ρ...

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	stal Services	Daily	Weakly	Monthly	Never
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
ç	Mailing Parcels				Þ
d,	Pick up Post Office box mail	\boxtimes			
æ,	Pick up general delivery mail		Ø		
f.	Buying money orders				13.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				Ø
į,	Buying stamp-collecting material				\boxtimes
Ott	er Postal Services				
8.	Entering permit mailings	YES	□ No		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services		57		
а.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	Ď(NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	KNO		
	If yes, please explain:		35 0		
d,	Using public bulletin board	YES	Й ио		
e.	Other	YES	₩.ио		
	If yes, please explain:	2	2.00		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	☐ NO		
	if yes, please explain:		G-2702		

	Better	Just as Good		No Opinion	☐ Worse
If yes,	please explain:				
For wh		o you leave your community? (Che	ck all that app	ly.) Where do you go	to obtain these
Ø,	Shopping -	Spencer o	There		
	Personal needs	· V V			
	Banking				
	Employment	retired			
বৈ	Social needs	Member	LV.		
Do you	currently use local b	usinesses in the community?		4	
	☐ Yes ဩ No				
if yes,		o use them if the Post Office is disc	continued?		
	Yes No	_			
6) (P. L			
The said	cerency		and .	oria, II	err

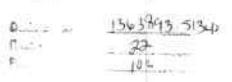
1363893-51340

FMGE.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:

Docker 1263893 - 51546





04/08/2011

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the FOSTORIA Post Office retired on 07/02/2010. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mult, as well as the cale of stamps and all other customary postal services, by rural route service emanating from the SPENCER PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the SPENCER PO, located 7.0 miles away. Hours of service at this office are 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. Post Office box service is available at this location at the same

In addition retail services are also available at the MILFORD PO, located 7.0 miles away. Hours of service at this office are 08:30-16:30, Monday through Friday, and 08:30-09:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Fosforia City Hall on 04/25/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance:

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52408-9998

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate)

fine to me- we must accept change and the conditions that exist mow.



AMY H PETERSON

PO BOX 27 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You stated that you would mass the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
provided as needed.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office. Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



AMY HIPETERSON

PO BOX 37 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuence of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every oustomer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2

Docket: 1363893 - 51345 Item Nbr: & A Page Nbr: ↑ (0~

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps		X		
b.	Mailing Letters	X	6		
¢.	Mailing Parcels		攻		
d.	Pick up Post Office box mail	12			
е.	Pick up general delivery mail	$\dot{\Box}$			Ď
f,	Buying money orders		K		à
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			英	
h.	Sending Express Mail			女女	
i,	Buying stamp-collecting material				K
Ott	er Postal Services	d	·		1
а.	Entering permit mailings	YES	ĬŽ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	1 YES	☐ NO		
ь.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:	-	100		
ď.	Using public bulletin board	YES YES	□ №		
o.	Other	YES	☐ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from v	vork, ar shop	ping, or far	personal n	eeds?
		YES	NO.		
	If yes, please explain:	7	11		
	NESONO MEDITAL PER SELECTION OF THE SELECTION OF T				

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m	Eboko	G	

1363893-51340

3. If you C	reviously/ <u>currently</u> reco wrrewth/receive Pos route delivery or PO Bo	Office box s	ervice or general deli-	no change to your delivery service very service, complete this section rent service?	e — proceed to question 4. n. How do you think
	☐ Better		Just as Good	No Opinion	Worse
T	1 3	ther /	noss the stre noming - W	nich is VITAL fox	my Distress
	which of the following o ices?	lo you leave	your community? (Ch	eck all that apply.) Where do you	go to obtain these
対	Shopping	Pencer	milford		
内	Personal needs	50enca	-Imitardlok	obori Spiritlake	
Ô	Banking			0.7	
	Employment				
×	Social needs 5	pensex	milfind		
507-01	Yes No Yes No Yes No Yes No	to use them i		continued?	
Name: A	my H. Peter	SM			
Address:	P.O. BOX	27	Fostona,	DA 51340	
Telephone:	712-240-5	5027			
Date: 4/	11/11				
ameninta thi	e ou mediamentica			nd attach it to this form. Thank yo	
l'It	upon the	e per	unal serv	ice and morning	g delivery
	of av w	1201			



DEAN AND JONI STERN PO BOX 131 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fosteria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1363893 - 51340 Hem Nor. 8.2,

Page Non 130

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M		
b,	Mailing Letters		M		
c.	Mailing Parcels				Q
đ.	Pick up Post Office box mail	×			
θ.	Pick up general delivery mail	N			
1.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				⊠ (
6	Buying stamp-collecting material				MC
Ot	ther Postal Services		recommended.		
а.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b	Using for school bus stop	YES	☑ NO		
0	Assisting senior citizens, persons with disabilities, etc.	YES	₽ NO		
	If yes, please explain:	-			
d	Using public bulletin board	YES	₩ мо		
é	Other	YES	□ NO		
	If yes, please explain:	Nes-20	55.00		
2. D	o you pass another Post Office during business hours while traveling to or from v	vark, or shap	ping, or for	personal r	needs?
		✓ YES			
	If yes, please explain:				

			12	DOCKET NO (TEMNO) PAGE	1363893-51340 22 130
If you Care	* Anth-receive Post	ved carrier delivery, there will be no Office box service or general delive service will compare to your Char-	ary service, comp	delivery service — lete this section. He	proceed to question 4, ow do you think
	Better	Just as Good	N	Opinion	Worse
If yes, p	please explain:	N .			
For whi	ich of the following dis7	Screen Carrie Community? (Che	ck all that apply.)	Where do you go t	o obtain these
Ø	Personal needs	Some			
	Banking	opinis.			
Z.	Employment	Sunder			
Ø	Social needs	Some			
. wester	Yes No	ousinesses in the community? to use them if the Post Office is disc	continued?		
me: 2	and Jones	Star			
Idress: P	10, Box	131 / 311 1543	re Sil	, Foods	14 IA 51340
lephone:	584-5710	,			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



NANCY AND JOHN WELLE

PO BOX 26 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

 You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Fostonia Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Millord Post Office and Fostonia Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1383883 - 51348 Item Nor: 요구 Page Nor: 나는

Postal Service Customer Questionnaire

ly Never	Monthly	Weekly	Daily	tal Services
	\square			Buying Stamps
			団	Mailing Letters
	\square		\Box	Mailing Parcels
			団	Pick up Post Office box mail
120				Pick up general delivery mail
10				Buying money orders
	120			Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
Ø				Sending Express Mail
M				Buying stamp-collecting material
		7		ser Postal Services
		₩ NO	YES	Entering permit mailings
		☑ NO	YES	Resetting/using postage meter
		/		npostal Services
		IJ NO	YES	Picking up government forms (such as tax forms)
		☑ NO	□ YES	Using for school bus stop
		□ NO	YES	Assisting senior citizens; persons with disabilities, etc.
		-		If yes, please explain
		Ø №	YES	Using public bulletin board
		☑ NO	YES	Other
		W.53		If yes, please explain:
I needs?	personal n	oing, or for	ork, or shope	you pass another Post Office during business hours while traveling to or from v
AMARINE SAN		Пио	TV YES	you pass another rost crime during observes mount white the coming to so were
	Same		7	and the second s
12	Spin	if at	1 450	If yes, please explain:

				72		nontrino contrino am mora sersia di
					DOCKETNO	1363893-51346
					(TEMANO)	22
					PAGE.	146
					1.859852	
H wou Car	- swth receive P	ceived carrier delivery, ost Office box service or Box service will compan	general delivery ser	ACE, COM	delivery service — polete this section. How	roceed to question 4. v do you think
	☐ Better	☐ Just as	Good	□ N	o Opinion	Worse
II vas	please explain:	Production -	201000		West Front	15.0
n yes,	ріваве вхріант.	COLLEGE				
		1-10-1				
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For wh	ich of the following	g do you leave your con	munity/ (Check all t	nat apply.	y where oo you go to	ODIANI WICAT
2000						
5⊴	Shopping	PERCE				
\square	Personal need:	-Chencus	milfor	5	airit Lal	201
	Banking _ 1	ostoria	Spence	-		
	Employment	- French				
\square	Social needs	- Spenner	A .			
Typeson .	- Cartalling and a	- 12C3 // L3				
Dove	u numenthi issa loc	al businesses in the cor	nmunity?			
Do you	The second second	No.	8			
93	Contract Contract		a man to all a series	- 40		
If yes,	would you continu	us to use them if the Po	st Office is discontinu	eur		
	Yes	No				
		40 W 045				
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ene.	100,00				grown out on	1020 990 (December 50)
	121 154	min -	n under	11	Fostoria	Ta 51340-1
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lephone:	11.00	S W SW	134			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

4-21-2011

10050 156 5-143 - 51341 Figs No. 15



07/06/2011

RONALD AND ANNETTE POTTER 312 2ND ST NW FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902,

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1963883 - 51340 Item Nor 84

Page Not 150-

Postal Service Customer Questionnaire

Por	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters		M		
C.	Mailing Parcels			N N	
d.	Pick up Post Office box mail	\boxtimes			
O.	Pick up general delivery mail	\boxtimes			
f.	Buying money orders			E	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				怼
6	Buying stamp-collecting material				B
Ot	her Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	№ мо		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
ь.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
é,	Other	☐ YES	⊠ NO		
	If yes, please explain:	-			
2. Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal r	eeds?
		YES YES	☐ NO		
	if yes, please explain:	SIX N	VLES	AWAI	1

	Better	Just as G	bood	No Opin	on C	Worse
yes,	please explain:					
or whi		you leave your com	munity? (Check all that	apply.) When	do you go to obta	n these
Ø	Shopping	sin Ita	SPINIT LAKE	4 51007	FALLS D.	
×	Personal needs	DANCER	I.A.	0		
\boxtimes	Banking Spe	VCER TA	920W W - 1.			
	Employment	11				
\boxtimes	Social needs &	LLL CYE	1- 65,			
etočinji J	Yes No Yes No Would you continue to		munity? t Office is discontinued	7	*	
-	4 1 1 4 W.		ANNETTE	D 1	Her	
11	a divu si	N. W.				

1363893-51340 22 150

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MS HARROD PO BOX 14 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1363693 - 51340 ftem Ntr. 83. Page Ntr. 1 50...

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			顷	
ь.	Mailing Letters		团		
c	Mailing Parcels			Ø	Nonedali
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders				团
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				as needed
h.	Sending Express Mail			□ [a	□ ii S N side
k.	Buying stamp-collecting material				囟
Oth	ner Postal Services		1000000		
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	Ø NO		
No	npostal Services	W 25			
a.	Picking up government forms (such as tax forms)	₩ YES	□ NO		
b.	Using for school bus stop	☐ YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO.		
	If yes, please explain		V		
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from v	vork, or shap	ping, or for	personal r	needs?
		YES	NO		
	If yes, please explain:				

racion vistana	ammina e e e e e e e e e e e e e e e e e e e	A second of the second the second like second	shares to your deliven; senice	- proceed to question 4.
If wout fire	* Just white up Post (ed carrier delivery, there will be no office box service or general delive service will compare to your Chart	ry service, complete this section,	How do you think
carner rou	Better	Just as Good	No Opinion	Worse
If yes,	please explain:	we lose our pos	t office toward	is delivered
P	aur home	it will be about	the same, onl	y loso africo
	ys. If we	ove forced to got	o another tower to	F will be much war
For wh		you leave your community? (Che	ck all triat apply.) Writing on you g	D ID Obtain whose
Ø.	Shapping			
	Personal needs			
	Banking			
BK	Employment			
	Social needs			
	⊠ Yes □ No	usinesses in the community? use them if the Post Office is disc	continued?	
ame: M	s Marro	0		
ddress	300x 14 ,	Fostoria, H	5/340	
elephone:	712 240	0916		
ate: 04	121/201	1		

1363893-51340 22 106

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SARAH AND GILBERT HANSON PO BOX 56 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1363893 - 51340 Item Nbr. a.A. Page Nbr. \7 e.

Postal Service Customer Questionnaire

05	tal Services	Daily	Weekly	Monthly	Never
	Buying Stamps			\times	
٥.	Mailing Letters			\boxtimes	
0.	Mailing Parcels			\geq	
d.	Pick up Post Office box mail	<u>×</u> .			
е.	Pick up general delivery mail				
	Buying money orders			图	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			24	
h.	Sending Express Mail				
L.	Buying stamp-collecting material		口宏	marker [
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Not	npostal Services				
а.	Picking up government forms (such as tax forms)	☐ YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO E		
	If yes, please explain.	72 II 10	beke	wi ca	
341	2011/22/10	⊠ YES	□ №	0	
d.	Using public bulletin board	□ 1E9	Пио		
Ø.	Other	YES	□ NO		
	Hyes, please explain: Loren Min & Other Lown	outer	the second second	بمده م)- CF
Do	you pass another Post Office during business hours while traveling to or from w	rork, or shop	ping, or for	personal r	needs'/
		YES YES	☐ NO		
	Mushal, Okohoji, Armaldu Park -	Toingt	o stre	et to	L. Carl
	To I Star many Bank, Hospitial & some	rtimes	medi	cal.	L)/L)

Better		Just as Good	No Opinion	∠ Worse
please explain:				
ich of the followings?	g do you leave	your community? (Che	eck all that apply.) Where do you	go to obtain these
Shopping - 10	ENGEN S	burit Jake	Since Folls	
Personal needs	Hick			Lake Spen
Banking 1	then gref			ke !
Employment	Retire	T D		
A TO POPULATION		Hamily-Spi	it Jake M. if or	d
77	& husb	and Hickory	about suntypla	y knows
Currentry use rou	ai Duaitieaaea	in the community?		
				a Directory.
☑ Yes ☐ N	ło			
anah «	Hilber	Udlanson		
O. Book	56.0	Postoria	IA 51340	
֡֡֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜֜	Shopping - Personal needs Banking - Personal needs Employment - Social needs / Personal nee	Shopping - Personal needs - Color Banking - Co	Shopping - Dence of the following do you leave your community? (Ches? Shopping - Dence of the following do you leave your community? (Ches?) Banking - Dence of the following do you should be a seen of the following do you continue to use them if the Post Office is dis [2] Yes [3] No	Shopping - Personal needs - Personal nee

1363893-51340 22

FAME.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MELONI M BRESSMAN AND JAMES T MENGELSEN JR.

PO BOX 71 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1363893 - 51340 from Nor: Bulk Page Nor: No.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a,	Buying Stamps			A	
b.	Mailing Letters		N		
c,	Mailing Parcels				X
d,	Pick up Post Office box mail	X			
0,	Pick up general delivery mail	Ø			
t.	Buying money orders				区
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				以
j.	Buying stamp-collecting material				14
Ot	her Postal Services				15
а.	Entering permit mailings	YES	M NO		
ь.	Resetting/using postage meter	YES	NO KI		
No	npostal Services				
a	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ мо		
О,	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:	_	1		
d.	Using public bulletin board	YES	М №		
е.	Other	YES	₩ NO		
	If yes, please explain:		::- II:		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds7
		X YES	☐ NO		
	If yes, please explain:		********		
	I was in source				

		Better		Just as Good	岗	No Opinion	☐ Worse
If ye	s, plea	se explain:					
Fore	which o	of the following	do you leave	your community? (Che	sck all that app	ly.) Where do you g	o to obtain these
ĽΆ		hopping \	Sec	Soul Lase	l-mar	1	
Ø	P	ersonal needs	0	d' "	17.41		
Ŋ	В	anking C	OMM	andry steat	e bon	V - 5000	er.
M	E	mployment -	Tento	1 Polaris			
İΖ	S	ocial needs	MILLO	d/30000	î		
77 <u>2</u> 56		20 10 12	D 20 1	var Tures			
Doy	ou cur	rently use local Yes No		n the community?			
If ye	3.6			f the Post Office is disc	continued?		
	Ø	Yes No	()		CONTRACTOR OF		
e: (1-1	00. M.	Bicasi	nan / To	unes I	Mengels	coat.
955	30	5 Mari	51.	(P.O. Bex	71) x	osloria, I	H 51340
	2000	0.0	4681				

1363893-51340 22

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Doublet: 13 = 3593 - 5134 p. Ten No 22 Page No. 10



07/06/2011

JAMES R FELDMAN PO BOX 146 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2.

Docket: 1363993 - 51340 flem Nbr. a.k. Page Nbr. 19 ct.

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps		N.		
b.	Mailing Letters		Z	0/	
c.	Mailing Parcels	\Box		V	
d,	Pick up Post Office box mail	1			
в.	Pick up general delivery mall	To the			
f.	Buying money orders			Ø/	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			☑/	′ □
h.	Sending Express Mail			⋈	\Box
j,	Buying stamp-collecting material				ĸ
Oth	er Postal Services		/		
а.	Entering permit mailings	☐ YES	M NO		
b.	Resetting/using postage meter	YES	□ NO		
Nor	postal Services		5:36		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	□ NO		
Ć.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	-			_
d.	Using public bulletin board	YES	□ NO		
е.	Other	YES	□ NO		
	If yes, please explain:		-		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shoot	oing, or for a	ersonal no	eeds?
	area processor settions, o proper assessmentales en entité dans entre de la little de la latin de latin de latin de la in de latin de la latin de la latin de latin de latin de latin de la latin de latin de latin de latin de la latin de lat	YES	□ NO	-7-7-000000	-enflow.
	If yes, please explain:	***************************************	- Charles		

DOCKETNO	1363893-51346
(TEMAK)	22
PAGE:	196

☐ Better	Just as Good	No Opinion	Worse
f yes, please explain:			
		500000	ROWALIANCE
or which of the following services?	do you leave your community? (Che	ck all that apply.) Where do you s	go to obtain these
Shopping			
Personal needs	b .		
Banking			
Employment			
Social needs			
on and the second second second			
Do you currently use loc	at businesses in the community?		
Colonia Coloni	e to use them if the Post Office is dis	continued?	
Yes 🗌 /	ło		
James	R. Fyldman	~	
	30x 146		
DO F			
5: DO +	202-027	9	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JAMES L SHATTO 302 HIGHWAY AVE SE FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fosteria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
 determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the
 school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office. Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1363893 - 51340 frem Nbr. 2.3,

Page Nor. 2.05

Postal Service Customer Questionnaire

0	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		区		
b.	Mailing Letters	X			
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	K			
Э.	Pick up general delivery mail				\Box
Ė.	Buying money orders				
1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
١.	Sending Express Mail			×	
	Buying stamp-collecting material				12
Oth	er Postal Services				2
1.	Entering permit mailings	YES	□ NO		
	Resetting/using postage meter	YES	□ NO		
Voi	npostal Services				
_	Picking up government forms (such as tax forms)	YES	NO.		
1.	Using for school bus stop	YES YES	□ NO		
	Assisting senior citizens, persons with disabilities, etc.	YES YES	□ NO		
	If yes, please explain:	The On	Ly place	e Kids	Cang
i	Using public bulletin board	YES	□ NO	CIRCL	
9.	Other	YES	□ NO	y a	or carso
	If yes, please explain:	Where	ne fix	down wh	
30	you pass another Post Office during business hours while traveling to or from w	rark, or shapp	ing, or for	personal ne	eds?
		YES	NO		
	If yes, please explain:		4		

If you previous living unenably received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you Current processor Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current's service? Better							DOCKET NO FRANKO PAGE	1363893-5136 22 200
If yes, please explain: The faun days not have any other type. Of Advance and term - The swarfeer tesk our Market and regular basis. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Janes L Shaff6 Address: 302 High way Ave S.F.	3. If.	VOU CHEE	ruth receive Post	Office box service or o	eneral delivery	service, comple	elivery service —) ete this section. Ho	proceed to question 4. ow do you think
Shopping Personal needs Shopping Personal needs Shopping Personal needs Social needs Social needs Social needs Social needs Social needs Shopping A Yes No Name: Juan + 5 Lah + 6 Address: 30 2 High way A Ve S.F.		Þ	₫ Better	☐ Just as G	ood	No No	Opinion	☐ Worse
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? Yes \ No If yes, would you continue to use them if the Post Office is discontinued? Yes \ No Name: \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		If yes, pl	ease explain: Th	e town do	es not	have o	any other	1 type
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping		DS s			The Si	W Flow 7	FOOK OUT P	Hillst ana
Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? X Yes No If yes, would you continue to use them if the Post Office is discontinued? X Yes No Name: Janes L Shaffo Address: 302 High way Ave S.F. Telephone: 7/2 - 2 le'2 - 2 4 2 4	4.	For whic	h of the following do		nunity? (Check a	ill that apply.) V	Where do you go to	o obtain these
Banking Employment Social needs 5. Do you currently use tocal businesses in the community? X Yes No If yes, would you continue to use them if the Post Office is discontinued? X Yes No Name: Jan 5 L Shaff Address: 302 High way AVE S.F. Telephone: 7/2 - 262 - 242								
Employment Social needs 5. Do you currently use total businesses in the community? X Yes No If yes, would you continue to use them if the Post Office is discontinued? X Yes No Name: June 5 L Shaff6 Address: 302 High way Ave 5.F. Telephone: 7/2 - 262 - 242			Personal needs					
Social needs 5. Do you currently use local businesses in the community? X Yes No Yes No Yes No Name: June 5 Shaff6 Address: 302 High way Ave S.F. Telephone: 7/2-262-242			Banking					
5. Do you currently use local businesses in the community? X		Ø	Employment					
Yes No No No No No No No N		50	Social needs					
Telephone: 7/2 - 262 - 2420 Date:	Name	If yes, w	ould you continue to	o use them if the Post	Office is discont	inued?		
Date:	Name Addre	If yes, w	ould you continue to	way Ac	Office is discont			
Date:	Name Addre	If yes, w	ould you continue to	way Au	Office is discont			
	Addre	ess: 30	ould you continue to	way Au	Office is discont			
	Addre Telep Date:	ess: 30	ould you continue to Yes No Ann +5 Angh 7/2 - 2 le 3	way Au 2 - 2 4 2 0	s /e .5.	F.	orm, Thank you for	r taking the time to
	Addre Telep Date:	ess: 30	additional commen	L Shaffe way Ac 2 - 2420 ats on a separate piece	S S	tach it to this fo		
C. 41 town of Fostoria there is no other	Telep Date:	ess: 30	Yes No Yes No Angle Alghanis	L Shaffe way Ac 2-2420 ats on a separate piece	S S S S S S S S S S S S S S S S S S S	tach it to this fo	is No	other
C. 41 town of Fostoria there is no other	Telep Date:	ess: 30	Yes No Yes No Angle Alghanis	L Shaffe way Ac 2-2420 ats on a separate piece	S S S S S S S S S S S S S S S S S S S	tach it to this fo	is No	other
C. 41 town of Fostoria there is no other	Telep Date:	ess: 30	Yes No Yes No Angle Alghanis	L Shaffe way Ac 2-2420 ats on a separate piece	S S S S S S S S S S S S S S S S S S S	tach it to this fo	is No	other
C. 41 town of Fostoria there is no other	Telep Date:	ess: 30	Yes No Yes No Angle Alghanis	L Shaffe way Ac 2-2420 ats on a separate piece	S S S S S S S S S S S S S S S S S S S	tach it to this fo	is No	other
C. 41 town of Fostoria there is no other	Telep Date:	ess: 30	Yes No Yes No Angle Alghanis	L Shaffe way Ac 2-2420 ats on a separate piece	S S S S S S S S S S S S S S S S S S S	tach it to this fo	is No	other
for the town of fostoria there is no other option - The rural delevery system works for far sattying areas but the postal Box System at our ocal P.Office is a Sofer and butter option. It the only aption for those who live in town	Date: Please comp	se add any plete this que the the the the the the the the the th	additional comments Four The Conty of	way Ac way Ac 2-2420 of fos conseparate piece	torial Leterory Postal Safer of	tach it to this to System Box and ke	is no works System Hor op Live in	for far for far atour tion, It n town
Co. 41 town of Fostoria there is no other	Date: Please comp	se add any plete this que the the the the the the the the the th	additional comments Four The Conty of	way Ac way Ac 2-2420 of fos conseparate piece	torial Leterory Postal Safer of	tach it to this to System Box and ke	is no works System Hor op Live in	for far for far atour tion, It n town



CAROLINE MILLER PO BOX 134 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket, 1363893 - 51349 from Nor. 84.2 Page Nor. 21,6~

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				
b.	Mailing Letters	100			
C,	Mailing Parcels				
d.	Pick up Post Office box mail	顧			
θ.	Pick up general delivery mail				
f,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
X.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	ON D		
	If yes, please explain: July assisting Serior (Turn	1		_
d.	Using public bulletin board	YES	□ №		
е.	Other	YES	□ №		
	If yes, please explain:	VISSA.	720		
Dο	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	eds?
		YES	□ NO	. 0	
	If yes, please explain:	501	□ NO	med	

						10 000 CI
					DOCKETNO	1363893-513
					FFEMALC	22
					FAGE	310
was free	+zwtk-receive Post	Office box s	delivery, there will be service or general deli I compare to your C.L.	very service, co	our delivery service — implete this section. H	proceed to question 4. ow do you think
	Better .	П	Just as Good		No Opinion	Worse ■ Worse
GF VALUE OF	please explain:	-		A 9000	+CessaWi	(1999)
n yus,	рісазе ехріаії.					
8				SH HARBSON		
For whi		you leave	your community? (Ct	eck all that app	ly.) Where do you go t	to obtain these
(A)	Shopping					
100	Personal needs					
(22)	Banking					
	A Company of the Company					
217	Employment					
	Social needs					
If yes,	would you continue t	o use them	if the Post Office is d	scontinued?		
1	would you continue t	o use them	if the Post Office is d	scontinued?		
ne:	would you continue to Yes □ No	no use them I NE /St	if the Post Office is di Jon'T Ki Mill ST. N U	er_	PO.B	134
ne:	O Yes O No	Ne 1St 2 Con	Mill	er_	PO.B	134
ne:	O Yes O No	ne 194 200	Mill	er_	PO.B	134
ress:	O Yes O No	15t 200	Mill	er_	PO.B	134
ress aphone:	1 yes [No 2 or ali 407] 7/2	J Ne 15t 200	JON'T KI MI. (1 ST. N U 2 - 270 1, 201	er Jor	PO. Bo	or XX 13 4
iress: aphone: e:	Yes No Orali 407 7/2- April	19t 200	ST. N. W. R. C. A.	O Y	PO.B.	or taking the time to
ne: dress: ephone: ee:	Yes No Orali 407 7/2- April	19t 200	ST. N. W. R. C. A.	O Y	POB	or taking the time to
dress. ephone:	Yes No Orali 407 7/2- April	19t 200	ST. N. W. R. C. A.	O Y	POBO	or taking the time to Li Shey
ne: dress: ephone: ee:	Yes No Orali 407 7/2- April	19t 200	ST. N. W. R. C. A.	O Y	POBO	or taking the time to A Shop My Mac
ne: dress: aphone: e:	Yes No Orali 407 7/2- April	19t 200	ST. N. W. R. C. A.	O Y	POBO	taking the time to the Shop Mai
ne: dress: aphone: e:	Yes No Orali 407 7/2- April	19t 200	ST. N. W. R. C. A.	O Y	POBO this form, Thank you to Leawn of John 19	taking the time to the Shep Mai



WAYNE V PAULSEN 418 HWY AVE NW SPENCER, IA 51301

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Bax 9998



Docket 1363893 - 51340 Item Nbr. 4.3 Page Nbr. 37-5,

Postal Service Customer Questionnaire

205	tal Services	Daily	Weekly	Monthly	N
3.	Buying Stamps			\mathbb{Z}	
3.	Mailing Letters			Ø	
1.	Mailing Parcels			\boxtimes	
1	Pick up Post Office box mail				
	Pick up general delivery mail				
	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				į
le:	Buying stamp-collecting material				ĵ
Oth	ner Postal Services				
а.	Entering permit mailings	YES	Ŋ NO		
b.	Resetting/using postage meter	YES	⊠ ио		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	[∑] №О		
o.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				_
d.	Using public bulletin board	☐ YES	⊠ мо		
Θ,	Other	☐ YES	ĎĮ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	we
		YES	☐ NO		
	If yes, please explain:	income.			_
	Sever so a migal	J. J. J.			

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(TEMMO)
DAGE

1363893-51340 22 324

	☐ Better	Just as G	ood	No Opinion	☐ Worse
If yes.	please explain:				
_					
For wh		you leave your comm	nunity? (Check all th	at apply.) Where do you go	to obtain these
\square	Shopping	Som	are was	5/301	
X	Personal needs	Same	ier Ja	51301	
図	Banking	nestrat	عال دور	51 340	
	Employment				
Ø	Social needs	Some	es Sec	51301	
				2	
Do yo	u currently use local by	isinesses in the comm	nunity?		
lf wee	Yes No would you continue to	use them if the Post	Office is discontinue	d?	
11 700,	Yes No	ass mentil has to say			
- 1	Wayne V.	Phulson			
ss: 4	118 HER AU	E N. W	5 Pencer	, In .	
		7			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SCOTT KRAMER

PO BOX 102 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date, If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1363893 - 51340 Hern Nhr: A.A. Page Nhr: J.B.C.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		×		\Box
b.	Mailing Letters	\boxtimes			
c	Mailing Parcels			×	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	120			
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			\boxtimes	
1000	Buying stamp-collecting material				\boxtimes
O	her Postal Services				
a,	Entering permit mailings	YES	⋈ wo		
b,	Resetting/using postage meter	YES	X NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
b.	Using for school bus stop	YES	NO ⊠		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	IX NO		
	If yes, please explain:				
d	Using public bulletin board	X YES	□ NO		
9	Other	YES	□ NO		
	If yes, please explain:				
2 D	o you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal :	needs?
	MANAGEMENT DES TEMPERATO ENTENDE PER ESTA DE SE ESTA DE	YES	⊠ NO		
	If yes, please explain:				

Better	Just as	Good		No Opinion		Worse
s, please explain:						
which of the following o	do you leave your cor	nmunity? (Check all	that appl	y.) Where do you o	o to obtain t	hese
Shopping S	non les					
Personal needs	Slevie	~				
Banking <	500n:00					
Employment	Jeres,					
Social needs						
you currently use local	businesses in the co	mmunity?				
Yes No						
es, would you continue	to use them if the Po	st Office is discontin	nued7			
X Yes No	3					

1363893-51340

(TEMAKE)

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date



CHAD AND DEB MALCHOW PO BOX 128 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket 1363893 - 51340 item Nor: 8.2 Page Nor: 34 /4

Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			D.	
b.	Mailing Letters		Ø.		
C.	Mailing Parcels			d	
d.	Pick up Post Office box mail	A			
à.	Pick up general delivery mail	13			
f,	Buying money orders				Ø
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				Ø
O	her Postal Services				
8.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	NO.		
No	inpostal Services				
a.	Picking up government forms (such as tax forms)	YES	.⊠.NO		
b.	Using for school bus stop	YES	⊿ No		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:	_			_
d	Using public bulletin board	YES	□ NO		
Θ.	Other	YES	□ NO		
	If yes, please explain:	-	0800		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds?
		YES	NO.		
	If yes, please explain:		***********		
	5 				

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☐ Better ☐	Just as Good	No Opinion	☐ Worse
If yes, please explain			
For which of the following do you leav services?	ve your community? (Che	ck all that apply.) Where do you g	o to obtain these
1 Shopping Spens	er		
Personal needs			
Banking Milmod			
Employment William	and a Spe	neer	
Social needs		*	
=======================================		75	
Do you currently use local businesse	s in the community?		
Yes No	m if the Post Office is dis	continued?	
1	THE RESIDENCE OF THE PROPERTY OF THE PARTY O		
If yes, would you continue to use the			
If yes, would you continue to use the	22		
If yes, would you continue to use the	Malchoro		
If yes, would you continue to use the	Malchora		
If yes, would you continue to use the	Malchoro		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



BILL AND GWEN COCHRAN PO BOX 107 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Starrips by Mail and Money Order Application forms are available for customer
convenience. Starrips are also available at many stores and gas stations where customers may already shop, online at
usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			図	
b.	Mailing Letters ouce Ya is hile	[36]			
¢.	Mailing Letters Orce Ya while Mailing Parcels orce gravitate				П
ď.	Pick up Post Office box mail	2			
q.	Pick up general delivery mail				Ņ
f,	Buying money orders concline				
g.:	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Z
h.	Sending Express Mail				E
L,	Buying stamp-collecting material				K
Oth	ner Postal Services				
a.	Entering permit mailings	YES	М ио		
b,	Resetting/using postage meter	YES	No No		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	M MO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	図 YES	□ NO	9	
е.	Other	YES	□ NO		
	If yes, please explain;	-	A-Sec		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES YES	□ №		
	If yes, please explain like are retired	-			
	would hite to heve to drive to another	in to	on a	to gar	4
	I many make my ten mail board	asses		V	
20	you sinoning france of the first fuck	0			

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3.	If you Cu	rviousiv/ <u>currently</u> receive Post ute delivery or PO Box	Office box ser	vice or general d	alivery service	, comple	livery ser te this sec	vice — prod tion, How o	eed to que lo you thin	astion 4. k
		Better		st as Good			Opinian		☐ Wor	56
	lf yes.	please explain: []	e flaur	boyattl	L. P.O.	alis	wit	Red	Well	
	-									
4.	For w	hich of the following does?	you leave yo	ur community? (0	Check all that	apply.) W	îhere do y	ou go to ob	tain these	
		Shapping								
	528	Personal needs					2			===== 3
	X	Banking 750	torie &	lovings	Brenk	1	0 300	new	12/1/	Tracket !
		Employment		0			0			
		Social needs								===(0
5.	Dave	6 mill		no have	, دف			31		- 05
0	Do yo	Yes No	US##03565.0%.0	ne dominanty :						
	If yes,	would you continue to	use them if the	he Post Office is	discontinued?	10				
		Yes No								
Nam	ne: 62	09 4 Lwe	w Co	lusas						
Add	ress: 3	19 2 mal	1. N.V.	1. 10.	fine !) 				
Tele	phone:	710-262-	1663							- 9
Date	4	15-11								

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



FOSTORIA UNITED METHODIST CHURCH PO BOX 154 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office et a later date. If you have additional questions or comments. please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2

Docket 1363883 - 51540 flem Nbr: Q.Q. Page Nbr: 3146~

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps			×	
b.	Mailing Letters			X	
C.	Mailing Parcels				M
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail		2.0		×
t,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				\boxtimes
L	Buying stamp-collecting material			П	×
Ott	er Postal Services	1100	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Jane .
а.	Entering permit mailings	YES	NO 🔀		
b,	Resetting/using postage meter	YES	X NO		
No	npostal Services		2000		
a.	Picking up government forms (such as tax forms)	YES	NO.		
b.	Using for school bus stop	YES	D NO		
C.	Assisting senior citizens, persons with disabilities, etc. If yes, please explain:	YES	⊠ NO		
d,	Using public bulletin board	₩ YES	□ NO		
ė,	Other	YES	□ NO		
	If yes, please explain:	Need -	2000		_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nei	eds?
		YES	7		
	If yes, please explain:				

previously/ <u>currently</u> received carrier delivery, there will be no change to you currently receive. Post Office box service or general delivery service, cor route delivery or PO Box service will compare to your charant service? Better Just as Good Service explain: which of the following do you leave your community? (Check all that apply vices? Shopping Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes No se, would you continue to use them if the Post Office is discontinued?	nplete this section. I	Haw do you think
Better Just as Good Service or general delivery service, corroute delivery or PO Box service will compare to your Chirant service? Better Just as Good Service with community? (Check all that apply vices? Shopping Personal needs Banking Employment Social needs Yes No	PAGE ur delivery service – nplete this section. I No Opinion	proceed to question Haw do you think Worse
Better Just as Good Service or general delivery service, corroute delivery or PO Box service will compare to your Chirant service? Better Just as Good Service with community? (Check all that apply vices? Shopping Personal needs Banking Employment Social needs Yes No	ur delivery service – nplete this section. I No Opinion	proceed to question How do you think Worse
Better Just as Good Service or general delivery service, corroute delivery or PO Box service will compare to your Chirant service? Better Just as Good Service with community? (Check all that apply vices? Shopping Personal needs Banking Employment Social needs Yes No	nplete this section. I	Haw do you think
which of the following do you leave your community? (Check all that apply vices? Shopping		Ca attre
which of the following do you leave your community? (Check all that apply vices? Shopping	:.) Where do you go	to obtain these
Shopping Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes \(\sum \) No	:.) Where do you go	to obtain these
Shopping Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes \(\sum \) No	.) Where do you go	to obtain these
Shopping Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes \(\sum \) No	.) where do you go	to obtain these
Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes \(\sum \) No		
Banking Employment Social needs you currently use local businesses in the community? Yes \(\sum \) No		
Social needs you currently use local businesses in the community? Yes \(\sum \) No		
Social needs you currently use local businesses in the community? Yes \(\sum \) No		
Social needs you currently use local businesses in the community? Yes \(\sum \) No	8	
you currently use local businesses in the community? Yes No	8	
Yes No	10	
Yes No		
s, would you continue to use them if the Post Office is discontinued?		
Yes No		
or - 1 01 1 + 10 1 + 1	12 17	
Fastoria United methode	of Chu	nch
f. O. Box 154		
712-260-1574		
sil 18, 2011		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



FLORENCE KRAMER PO BOX 82 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, invelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mait, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR Manager, Post Office Operations PO Box 9998



2

Docket: 1363893 - 51340 Rem Nbr: 4.2 Page Nbr: 276~

Postal Service Customer Questionnaire

Po	estal Services	Daily	Weekly	Monthly	Neve
a .	Buying Stamps		Ø		
b.	Mailing Letters		×		
c.	Mailing Parcels			×	
d.	Pick up Post Office box mail	K			
e.	Pick up general delivery mail				M
f,	Buying money orders			X	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			X	13
T.	Buying stamp-collecting material				X
Ot	her Postal Services			-	
В,	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services	ARCHASSIS.	W-10000		
a.	Picking up government forms (such as tax forms)	YES	NO 🗵		
b.	Using for school bus stop	YES	M MO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	1 NO		
	If yes, please explain:	of pic		il.for	
d	Using public bulletin board	YES	□ NO	itize	<i></i>
е,	Other	YES	□ NO		
	Myes, please explain. Church events		214-14-109-1		_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shapp	ing, or for p	ersonal ne	eds?
		X YES	□ NO	2 22	
	If yes, please explain:	14/20	ares	60 th	
	ance a week whet we do so	10000	nly	mayk	W.
	when a nicek when we do no	ar or	u jeja	ng,	

роскетно <u>13 и 3 8 9 3 - 513 4 0</u> пемио <u>23</u> гим 27 h

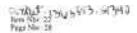
If you previously/<u>currently</u> received carrier delivery, there will be no change to your delivery service — proceed to question 4.

3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Charact Service? No Opinion X Worse Better Just as Good If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? X Shopping Personal needs M Banking Employment Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes Name: Address: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I sell aron and mail an order turce a month. I buy a money order each time and have my ennelope weighed for postage each time, I also mail things back To the company often. We don't have a computer so we do our bill paying thrue the post office, send greeting cards and Christmas cards three the post office, I mail packages To family members, too.

> Florence Kramer 8:0, Boy 82 Fostoria, Noura 5/340





DAN MAYES PO BOX 127 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902,

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2

Docket: 1363893 - 51340

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Postal Service Customer Questionnaire

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Pos	tal Services	Daily	Weekly	Monthly	100
а,	Buying Stamps	П		X.	
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
е.	Pick up general delivery mail	X			
ŧ.	Buying money orders				X
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				凶
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				K
Ott	er Postal Services				
a	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO 🎑		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	K) NO		
b.	Using for school bus stop	X YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₹ NO		
	If yes, please explain	=			
d,	Using public bulletin board	YES	NO 🖹		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours white traveling to or from w	ork, or shop	ping, or for	personal n	eeds7
		X YES	☐ NO		
	If yes, please explain:	Speno	ces		

	☐ Bett	өг	☐ Just	as Good	×	No Opinion	Worse
f yes	please ex	plain:					
For w		following do	you leave your	community? (Ch	eck all that app	oly.) Where do you g	o to obtain these
Ø	Shoppi	ng					
M	Person	al needs					
Ø	Bankin	9				(0	
×	Employ	ment					
N	Social	needs					
		11215 1112 5-12-21111	ururomore-percentere			8	
Do yo			usinesses in the	community?			
	2.70	s No	use them if the	Post Office is dis	scontinued?		
If were	₩ Ye		NAME OF TAXABLE PARTY.				
If yes		Di .					
If yes							
of yes) Jan	Mayers					

1363893-51340

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

024825 134546 3-54340 Nam 134: 22 Nam 136: 20



07/06/2011

TIM AND JOY KELSCH PO BOX 152 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902,

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket 1363893 - 51340 fram Nor: 2-4 Page Nor: 2-4-6.

Postal Service Customer Questionnaire

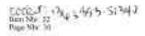
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a	Buying Stamps			团	
	b.	Mailing Letters			区	
	C.	Mailing Parcels			I <u>⊠</u>	
	ď	Pick up Post Office box mail	Ø			
	е,	Pick up general delivery mail				図
	ť,	Buying money orders				K
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				图
	h.	Sending Express Mail				
	É	Buying stamp-collecting material				Ø
	Oth	ner Postal Services				
	а.	Entering permit mailings	YES	⊠(NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	а.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b ;	Using for school bus stop	YES	₩ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
		If yes, please explain:				
	ď	Using public bulletin board	YES	□ NO		
	e,	Other	YES	⊠ NO		
		If yes, please explain:				_
8	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds7
			(X) YES			
		If yes, please explain:				_

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FFEMAX)
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		Better	Just as Good	ur Charant service?	No Opinion	\$ A	orse
	If yes,	please explain:					
	For wh		o you leave your community	y? (Check all that app	ly.) Where do you	go to obtain these	e
	Ď	Shopping					
	A	Personal needs					
		Banking					
	\square	Employment					
	\square	Social needs					
5.	-2000	Yes No	ousinesses in the communit				
Name		Tim + -	Joy Kel	Sch			, -
Addres	s:	PO Box	jsa 3	307 157	Auc	Su), [ostoria
20000000	one:	712.260	2-1957				51340
Teleph	_						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





DANIEL F POST 206 1ST AVE SW FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuence of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR Manager, Post Office Operations PO Box 9998



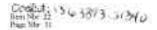
Docket 1363693 - 51340

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Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
а	Buying Stamps				br
b	Mailing Letters		П		IV
C.	Mailing Parcels	П		П	M
d,	Pick up Post Office box mail	П			V
е.	Pick up general delivery mail	П	П		M
f,	Buying money orders		П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	0			Ø
Ħ,	Sending Express Mail				Ø
l.	Buying stamp-collecting material			of the first	
Ott	her Postal Services	1			M
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services	(100)	7		
a.	Picking up government forms (such as tax forms)	YES.	D'NO		
b.	Using for school bus stop.	YES	₩.NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	₩ NO		
	If yes, please explain:		Д, по		
d,	Using public bulletin board	YES	M NO		
Θ,	Other				
	If yes, please explain:	YES	[X] NO		
Jo y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shoppi	ng, or for per	sonal needs	12
		YES	M NO	ANTINE THEODIE	
- 8	If yes, please explain:		7		

						DOCKET NO FRANKS PAGE	1363893-51340 22 300
3. If ca	you prev you Cur errier rou	/iouslv/ <u>gurrentlv</u> rece r * * * * * * * Posi ite delivery or PO Bo	ived carrier Office box x service w	delivery, there will be no service or general deliver Ill compare to your Charty	change to yo y service, co r† service?	ur delivery service — mplete this section. H	proceed to question 4, ow do you think
	Waren.	☐ Better	×	Just as Good		No Opinion	☐ Worse
	If yes,	please explain					
4.	For whi	ch of the following d	you leave	your community? (Check	all that apply	.) Where do you go to	obtain these
		Shopping					
		Personal needs					
		Banking					· ·
		Employment					
		Social needs					
Name;	C	Yes NIE A		the Post Office is disconti	nued?		
Address:		206	157	AVE SW	FD	STORIA	IN 51340
Telephon	e	712-2	2.7	178			
Date		4-14	- 11				
Please ad complete t	ld any ac this que:			te piece of paper and atta			
		Coap	St.	time t sective	o m	rake	things to
		9	m	ione m	oders	v app	work.





07/08/2011

LINDA THOMAS

PO BOX 89 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1393893 - 51340 Hem Nor: 8-3

Page Nor 31 6

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		M		
b,	Mailing Letters	\boxtimes			
C	Mailing Parcels			\boxtimes	
d,	Pick up Post Office box mail	凤			
e	Pick up general delivery mail	M			
t	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				A
E.	Buying stamp-collecting material				K
Ot	her Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	☐ YES	□ NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
ъ.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
9,	Other	YES	□ NO		
	If yes, please explain:	<u></u>			_
D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds?
		YES	NO MO		
	If yes, please explain:	2			

☐ Bet	ter 🔲	Just as Good		No Opinion		Worse
If yes, please e	xplain:					
For which of the services?	following do you leave	your community? (Chec	k all that app	ly.) Where do you g	o to obtain	these
Shopp	ing S ₁	DENCEL I	6000			
Person	nal needs	,				
Bankir	ng					
☐ Emplo	yment					
Social	needs					
If yes, would yo	y use local businesses is \(\text{No} \) nu continue to use them is \(\text{No} \)	in the community?	ontinued?			
Lind	4 Thoma	5	~-			
ss: B4	89	tostoria	Low	51340		
hone: 7/3	262-45	585				

1363893-51340 22 316

DOCAGET NO FREMINO FAGE



NANCY BECK

309 MAIN ST FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

- . You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courleous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- . You expressed a concern that postal employees at the administrative Post Office are rule. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

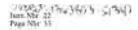


Docket: 1363893 - 61340 Item Nor: 8.3 Page Nor: 5.74

Postal Service Customer Questionnaire

Pos	tal Services	Daity	Weekly	Monthly	Never
э.	Buying Stamps		凶		
о,	Malling Letters	X			
6	Mailing Parcels			×	
d.	Pick up Post Office box mail	X			
b.	Pick up general delivery mail	X			
1.	Buying money orders				X
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				DK
L	Buying stamp-collecting material				DX
Oth	ner Postal Services				
в.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	D NO		
Nor	npostal Services				
a	Picking up government forms (such as tax forms)	YES	⊠ мо		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	M NO		
	If yes, please explain				
ď.	Using public bulletin board	YES	M NO		_
θ.	Other	☐ YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w			personal r	eeds?
		YES	⊠ NO		
	If yes, please explain.				

						110000000000000000000000000000000000000	1363893-51
						DOCALLEDIO	1363013-31
						(FEMANC)	22
						PAGE	<u> 196</u>
If you Care	viouslv/ <u>currentlv</u> receiv revertyreceive Post (ne delivery or PO Box	Office box s	service or gene	ral delivery sen	VIOR, CO	ur delivery service – mplete this section. I	– proceed to question 4. How do you think
	Better		Just as Good			No Opinion	Worse
If yes.	please explain:					::::-W	75 Re
-							
For wh	nich of the following do	you leave	your commun	ty? (Check all t	hat app	ly.) Where do you go	to obtain these
X	Shopping						
Z.	Personal needs						
	Banking		====IIIIt				
	Employment						
N	Social needs						
If yes,	u currently use local b Yes □ No would you continue to Yes □ No	ouse them	if the Post Offi	ce is discontinu	ed?		
n Seets	Yes ☐ No would you continue to	o use them	if the Post Offi	Fas for		JA	51740
If yes,	Yes No would you continue to X Yes No No X Yes No X Yes No	cuse them	if the Post Off			JA	51740
If yes, me: \frac{1}{2}	Yes No would you continue to Yes No No Yes No N	cuse them	if the Post Off			JA	51740
If yes,	Yes No would you continue to Yes No No Yes No N	cuse them	if the Post Off			JA	51740
If yes, idress: dephone:	Yes No would you continue to X Yes No No No Yes No N	its on a sep	earate piece of	Fos for	t —	his form, Thank you	for taking the time to
If yes, idress: dephone:	Yes No would you continue to X Yes No No No Yes No N	its on a sep	earate piece of	Fos for	t —	his form, Thank you	for taking the time to
if yes, idress: idephone: ste: 4- ease add a	Yes No would you continue to Very Se Sor Man 2-62-617 12-11 ny additional comment questionnaire.	is on a sep	earate piece of	Footor	ch it to t	his form. Thank you 1 by 4h	for taking the time to
If yes, ime: \(\frac{1}{2} \) idress: idephone: ease add a implete this	Yes No Would you continue to Would you continue to Yes No No No No No Yes No No No No Yes No	is on a sep	parate piece of	paper and attac	chit to t	his form. Thank you by the	for taking the time to
If yes, ime: \(\frac{1}{2} \) idress: idephone: ease add a implete this	Yes No Would you continue to Would you continue to Yes No No No No No Yes No No No No Yes No	is on a sep	parate piece of	paper and attac	chit to t	his form. Thank you by the	for taking the time to
If yes, ime: dress: dephone: ease add a implete this teryin	Yes No Would you continue to Yes No is on a sep	parate piece of our	paper and attace	chittoti Soci	his form. Thank you by the semme year to	for taking the time to i lacil unity. as upsit that is	
If yes, ime: dress: dephone: ease add a implete this teryin	Yes No Would you continue to Yes No is on a sep	parate piece of our	paper and attace	chittoti Soci	his form. Thank you by the semme year to	for taking the time to i lacil unity. as upsit that is	
teryn	Yes No Would you continue to Yes No is on a sep	parate piece of building the	paper and attack	of local	his form. Thank you I by the remove year the so A	for taking the time to i lace! outy. as upsi that is	





GREG WIEDERIN 216 1ST ST SW FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1353893 - 51340 Item Nbr. **3.2**

Page Nor: 33A

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			N	
b.	Mailing Letters			区	
c,	Mailing Parcels			46.	\boxtimes
d.	Pick up Post Office box mail		D		
e.	Pict: up general delivery mail		M		
t.	Buying money orders				X
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
h.	Sending Express Mail				Ø
L,	Buying stamp-collecting material				M
Oth	er Postal Services		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	-	
а,	Entering permit mailings	YES	NO K		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services		1		
a.	Picking up government forms (such as tax forms)	YES	₩ мо		
b,	Using for school bus stop	YES	₩ MO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	Ď, NO		
е.	Other	YES	NO I		
	If yes, please explain:		-201300		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO NO		
	If yes, please explain:	10.000.000.000			

		Better	Just as	Good		No Opinion	Worse
	If yes,	please explain:					
4.	For who	ich of the following o	do you leave your con	nmunity? (Check a	all that app	ly.) Where do you g	a to obtain these
	W	Shopping					
		Personal needs					
		Banking			-53,00		
	Ø.	Employment					
		Social needs					
5.			businesses in the con	nmunity?		,	
		Yes No	to use them if the Pos	t Office is discont	inued?		
		Yes No			1000000		
Name:	G	acq DI	EDERINI				
Addres	59:	216 151	STREET	SU	Fos	TOWA T	A 51340

1363893-51340 22 330

DOCKETNO TRIMINO PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



TINA WOOD 201 1ST ST SW FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostona Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostona Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1983893 - 51340 Item Nbc 음호 Page Nbc 가니스

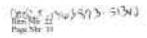
Postal Service Customer Questionnaire

05	stal Services	Daily	Weekly	Monthly	Neve
à,	Buying Stamps			区	
b.	Mailing Letters		M		
	Mailing Parcels				
1.	Pick up Post Office box mail	\boxtimes .			
6	Pick up general delivery mail				\boxtimes
	Buying money orders				X
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ò
١.	Sending Express Mail				Ď
-	Buying stamp-collecting material				X
Oth	er Postal Services				
а.	Entering permit mailings	YES	ГД но		
0.	Resetting/using postage meter	YES	ОИД		
Not	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	Ø, NO		
5,	Using for school bus stop	YES	⊠ NO		
0.	Assisting senior citizens, persons with disabilities, etc.	YES	No		
	If yes, please explain:				_
d,	Using public bulletin board	YES	⊠ио		
9.	Other	YES	□ NO		
	if yes, please explain:	-			
Da	you pass another Post Office during business hours while traveling to or from w	ork or shope	oina, or for	personal ne	neds?
	Anna en manar en 1, ann an 11 mar. Tha earth anns 19 eannacht an teann an 17 eannacht an 19 😭 ann ann an amh-	X YES	□ NO	E-43-2 (2010) 13	. m. r. r. r. c
	If yes, please explain		49444465		
	Dana Someting williet dally				

				DOCKETINO FREMIO PAGE	1363893-5136 22 346
VOU CLARE	receive Post	ved carrier delivery, there will be Office box service or general del service will compare to your Co	ivery service, co	our delivery service — implete this section. He	proceed to question 4, ow do you think
1	Better	Just as Good		No Opinion	☐ Worse
If yes, p	olease explain:				
-					
For white	ch of the following do	you leave your community? (Cl	heck all that app	ly.) Where do you go t	o obtain these
Services	Shopping	Same 1 P	nulad		
M	Personal needs	Sporter + 1	Now		- 10
Ø	Banking				
M	Employment				
DJ.	Social needs	V	V		
35.00				(4)	
THE PROPERTY OF THE PARTY OF TH		usinesses in the community?			
9	Yes No	2 2 2 2			
If yes, v	~	use them if the Post Office is d	iscontinued?		
3	Yes L No				
9: 1	ina W	ord			
ess: 2	01 15+	St SW For	storia	,ta. 51	340
-	262-99	15			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:





SHAWN SMITH PO BOX 76 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1363893 - 51349 flom Nor. **Q.2**,

Page Nor. 35 &

Postal Service Customer Questionnaire

Postal Services		Dailty	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters	M			
C,	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
е.	Pick up general delivery mail	×			
t.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail				18
X.	Buying stamp-collecting material				M
Ott	ner Postal Services				
а.	Entering permit mailings	YES	15 NO		
b	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	NO.		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	5 NO		
	If yes, please explain:		2000		- 8
d,	Using public bulletin board	Z YES	□ NO		
e,	Other	YES	PTNO		
	If yes, please explain:	15000 15000	58		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:	- CONTRACTOR (CONTRACTOR (CONT			
	2				

DOCKETNO	
(TEMMS)	

PAGE

1363893-51340 22 35b

	Better		Just as Good		No Opinion	Worse
If yes,	please explain:					275.533
For wh	ich of the following	do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
M	Shopping					
Z	Personal needs					
Ø.	Banking					
B	Employment					
	Social needs					
	Α					
20	currently use local Yes \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		n the community?			
			if the Post Office is disc	continued?		
	Yes ☐ No	1);				
5	ک مسی	nith	A			
s Pe	BOX TLO	Fool	via, Ta	a 51	340	
	262-910	1730				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



THOMAS AND CONNIE CONNOR.

PO BOX 156 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fosturia Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52405-9998



2.

Docket: 1359893 - 51340 Item Not: 3.2 Page Not: 3.00.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels			X	
d,	Pick up Post Office box mail	⊠			
Θ,	Pick up general delivery mail				
f.	Buying money orders				\boxtimes
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.	Sending Express Mail				K
ŧ.	Buying stamp-collecting material				\boxtimes
Ott	ner Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b,	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🖾		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	⋈ №		
e.	Other	YES	⊠ NO		
	If yes, please explain:		5.6.6		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	⊠ NO		
	If yes, please explain:	-			

	Better	Just as Good	No Opinion	☐ Worse
f yes,	please explain:			
or wh		do you leave your community?	(Check all that apply.) Where do you	go to obtain these
Ø	Shopping —	Spenew - m	hilford	
XI	Personal needs	ic.	ιι,	
X	Banking	milford		
	Employment	Retired		
X	Social needs	everywher	ب	
40000				38 38
	✓ Yes	5 6		
	would you continue		louner	

1363893-51340

FREMISCO PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DENNIS P SMITH PO BOX 59 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose. If CBUs (disser box units) are the alternate for of delivery, they provide
 security through individually locked compartments.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a
 Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the
 area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2

Docket: 1353893 - 51340 Hem Nor. 3.2 Page Nor. 3.7d-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
В.	Buying Stamps			N	
b.	Mailing Letters		K		
G.	Mailing Parcels			4	
d.	Pick up Post Office box mail	2			
a.	Pick up general delivery mail	\Box		3	N
£	Buying money orders			M	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			四	
ĨĬ.	Buying stamp-collecting material			П	Ø
Ott	ner Postal Services		-	10.000	- Francis
a.	Entering permit mailings	YES	NO K		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES.	□ NO		
b.	Using for school bus stop	YES	₩ NO		
Ċ,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain;				_
d.	Using public bulletin board	YES	□ NO		-
Θ.	Other	YES	□ NO		
	If yes, please explain:	NEW E	ANEW AN		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shapp	oing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:	gg	11.42-120.45-3		

FFEMAX: PAGE If you previously/<u>currently</u> received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Cherent service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Telephone: 11- 2011 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. don't feel my MAil Would To An outside box. JUR CITY is The only one in IOWA TO DEVEN loose Pupulation Wo

1363893-51340



MATT HUGHES

205 1ST ST SW FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2.

Docket 1383893 - 61348 Ram Nbr: 8-8 Page Nbr: 5-8-4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			Ø	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcets			N	
đ.	Pick up Post Office box mail	N			
e.	Pick up general delivery mail	N			
f.	Buying maney orders				B
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				B
1,	Buying stamp-collecting material				X
Oth	ner Postal Services	41041.	(1),(-)	11.5	11
а.	Entering permit mailings	YES.	В ио		
b,	Resetting/using postage meter	YES	NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	Dk №		
b.	Using for school bus stop	YES	Ŋ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	⊠ NO		
8.	Other	YES	D NO		
	If yes, please explain:		1214		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shopp	oing, or for p	ersonal ne	eds?
		YES.	⊠ NO		
	If yes, please explain:				

DOCKETNO	
(TEMANO)	
2040	

1363893-51340 22 586

	Better		Just as Good		No Opinion	☑ Worse
yes,	please explain:					
		6.1 0%	contractors			
or wh		g do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
K	Shopping					
X	Personal needs					
	Banking					
X	Employment					
ZĮ.	Social needs					
	=		8 8 S		19	
o you	currently use loc		in the community?			
yes,			if the Post Office is disc	continued?		
	Yes 🔯	No				
11	ort the al-	10				
W	itt Hugh	eni sa i wi				
2	05 151 3	St SN				
	262-9939					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





PAUL BENSON 2010/280TH ST SPENCER, IA 51301

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments. please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lowe, 52406-9998



2.

Docket 1363893 - 51340 Hem Nbr. 24 Page Nbr. 346

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

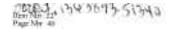
Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps		\boxtimes		
b.	Mailing Letters		X		
C.	Mailing Parcels		M		
d,	Pick up Post Office box mail				M
e,	Pick up general delivery mail				Ø
f.	Buying money orders				Ø
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material				Ø
Oti	ner Postal Services				
a.	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services		#25-20 COC		
a,	Picking up government forms (such as tax forms)	YES	M NO		
b,	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				_
d,	Using public bulletin board	☐ YES	M NO		
e,	Other	YES	□ NO		
	If yes, please explain:	W-700-0-0-0	WINDOWS .		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	M NO		
	If yes, please explain:	3	*.4		

	Better	Just as Good	☐ No C	pinian 🔲	Worse
If yes	please explain:				
For wi	nich of the following do	you leave your community? (Check all that apply.) W	nere do you go to obtain th	1050
Ø	Shapping	Space			
Ø	Personal needs	Space			
	Banking				
	Employment				
	Social needs				
56	Yes 🗌 No	sinesses in the community? use them if the Post Office is	discontinued?	€	

1363893-51340

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:





VERDON AND JOY AUSTAD PO BOX 145 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51549 flem Nor: 4.2

Page Nor: 40%-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			压	
b,	Mailing Letters		E		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	Q			
ü,	Flox up general delivery mail	N S			
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
h.	Sending Express Mail				Ŋ.
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a	Entering permit mailings	YES	⊠ мо		
b.	Resetting/using postage meter	YES	₩ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	⊠ мо		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ №		
	If yes, please explain:				_
d.	Using public bulletin board	¥ YES	□ NO		
8.	Other	YES	□ NO		
	If yes, please explain:	57016 	55% 50		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		× YES	□ №		
	If yes, please explain:		H-et Webel		
	other post office i	0 7	nu	au	114

For which of the following do you leave your community? (Check all that apply.) Where do yo	Worse u go to obtain these
	u go to obtain these
Shopping	u go to obtain these
Shopping	u go to obtain these
Personal needs	
⊠ Banking	· · · · · · · · · · · · · · · · · · ·
Employment	
Social needs	
	96
to you currently use local businesses in the community? Yes No	
yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Verdon 1 Joy Auster	

1363893-51340

FIEMASO.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



K & J SERVICES PO BOX 8 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2.

Docket: 1303093 - 51340 Hem Nbr: &&

Page Nhr. 4

Postal Service Customer Questionnaire

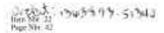
1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

		\$570,000			
Po	stal Services	Daily	Weekly	* Monthly	Never
n,	Buying Stamps			1X	
b,	Mailing Letters	X			
C,	Maling Parcels			X	
d,	Pick up Post Office box mail	X			
đ.	Pick up general delivery mail				\boxtimes
r.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail		X	1	
Ĭ,	Buying stamp-collecting material				囟
Ott	ser Postal Services		,,,,,,		
a.	Entering permit mailings	YES	⊠ NO		
ъ,	Resetting/using postage meter	YES	Ø NO		
Nor	spostal Services			60	
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:		944.005		
ď.	Using public bulletin board	X YES	□ NO		
θ,	Other	YES	Пио		
	If yes, please explain:	1 100	LI NO		
Эо у	ou pass another Post Office during business hours while traveling to or from wo	rk, or shore	ing or for o	ereonel over	de 2
		YES	MO NO	ELBONET FIRE	HA C
	Spencer - Business for with	74			2.00.00

						PM96E	416
				or delivery, there will be r to service or general deliv will compare to your care		our delivery service emplete this section	— proceed to quantion . How do you think
		☐ Better		Just as Good	П	No Opinion	Worse
	If yes,	please explain.	200				×
4.	For wh	ich of the following d	o you leav	o your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	\boxtimes	Shopping					(*)
	Ø	Personal needs					
		Ranking					
	\boxtimes	Employment				*******	
		Social needs					
5,	Do you	currently use local b	usinesses l	in the community?			
100	- 27	Yes No			60		
	ff yes, v		use them	if the Post Office is disco	ntinued?		
	.)	X Yes No					1 00
Name	,	KEI		Services	2		
Address	s: y	PO Box	c 8	, FOSTO	r19,	LH S	1340
Telepho	one:	712-2	53-	9016			
		.)2					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

OFEMANC -





KATHY SHATTO PO BOX 8 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2.

Docket: 1363893 - 51340 Hern Nbr. St.Q. Page Nbr. C.D.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

b. c. d.	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail			(XX)	
c. d.	Mailing Parcels	X	-		П
d,	Mediatrovita.PW		1.000		T-property
	Pick up Post Office box mail			128	
		X		. 🖂	
е,	Pick up general delivery mail				X
f.	Buying money orders			. П	M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail		×	X	
L	Buying stamp-collecting material			П	M
Othe	r Postal Services	arenty.	11.190.00	111-111	
a. I	Entering permit meilings	YES	⊠ NO		
b, i	Resetting/using postage meter	YES	NO NO		
Nonp	ostal Services		/-		
	Picking up government forms such as tax forms)	YES	□ NO		
b. 1	Jsing for school bus stop	☐ YES	NO NO		
c. /	Assisting senior citizens, persons with disabilities, etc.	X YES	NO.		
1	yes, please explain. Leal Post Office More Convenient + Easie.	- 6	hi.	dicep	fruit d'a
d. L	Jsing public bulletin board	YES	□ NO	Line	E ICAC.
e.: - (Other	T YES	Пио	*5	
t	yes, please explain:	11.1004.00	0.04 0.000		
Do yo	u pass another Post Office during business hours while traveling to or from w	ork, or shoor	ing or for n	ersonal rev	eris?
		X YES	NO 🌃		3300
H	yes, please explains STEIRER - Shopping - WOORL	7	6		
	Milford-rarely during busin	iss h	rs		

DOCKETMO FEMANO -PAGE 1363943-51340 22 426

☐ Better	Just as Good	No Opinion	X Wase
If yes, please explain:			
			166
For which of the following services?	do you leave your community? (Ch	eck all that apply.) Where do you	go to obtain these
Shopping "	SPENET		
Personal needs			
Banking			
Employment			
Social needs	Spacer, milford	Spirit Lake	-Nights+L
Do you currently use loca	businesses in the community?		
	to use them if the Post Office is dis	continued?	
☑ Yes ☐ No)		€(†
Kathy	Sharro		
· POB	x8. Faster	ic, TA 513	340
one: 712-3	162-1105		**
111-00	//		



GALE E JACOBSON PO BOX 8 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely:

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Docket 1363893 - \$1340 tem Nor: && Page Nor: US.~

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			X	
b,	Mailing Letters	DA.			П
C.	Mailing Parcels		XL		
ď,	Pick up Post Office box mail	X			
(0)	Pick up general delivery mail				X.
f,	Buying money orders			IXI	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.			DZ.		
1.	Buying stamp-collecting material				Ø
0	ther Postal Services				
a	Entering permit mailings	YES	M NO		
b,	Resetting/using postage meter	YES	⊠ NO		
N	onpostal Services				
8.	Picking up government forms (such as tax forms)	X YES	□ NO		
b	Using for school bus stop	X YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ NO		
	If yes, please explain:	· (1)			
	losy To get into Little Past o	IFFICE	_		
đ	Using public bulletin board	X YES	□ NO		
e	Other	YES	□ NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal r	eeds?
		X YES	☐ NO		
	If yes, please explain;				
	Street- Shopping				

DOCKETNO FREMINO -PAGE 1363843-51340 22 430

☐ Better	POST Office box service or general PO Box service will compare to your of Just as Good	No Opinion	Won-e
If yes, please explain	Σ		
For which of the follo	wing do you leave your community?	(Check all that apply.) Where do you	go to obtain these
services?			
Shopping			
Personal r	eeds		
☐ Banking			
Employme	nt		
Social nee	ds		
			4
Do you currently us	e local businesses in the community?		
Yes [
Committee of the commit	ontinue to use them if the Post Office	s discontinued?	
X Yes [] No		13:
0.1	E Torobe	n N	
me: (5 G.16			
	Box 8 Fost	che, IA =	5/340
dress: P.C.			
Account of the last	2- 353- 90.	//	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



FOSTORIA TRUCK TRANSPORT INC.

PO BOX 8 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapida, Iowa, 52406-9998



2

Page Nbr. UN &

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Po	stal Services	Daily	Weekly	Monthly	Neve
8.	Buying Stamps			IXI.	
b.	Mailing Letters	Ø.			
C.	Mailing Parcels			130	
d.	Pick up Post Office box mail	X			П
е.	Pick up general delivery mail				Dλ
¥.	Buying money orders			\square	M
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø.	
h.	Sending Express Mail		X		
łć.	Buying stamp-collecting material			П	Ø
Ott	ner Postal Services		-		
a.	Entering permit mailings	YES	⊠ NO		
b,	Resetting/using postage meter	☐ YES	IX NO		
No	npostal Services		1/2/15/19/00		
à.	Picking up government forms (such as tax forms)	YES	□ NO		
X.	Using for school bus stop	₩ YES	□ NO		
1.	Assisting senior citizens, persons with disabilities, etc.	☑ YES	□ NO		
	Fasier + Closer for handicep + whee	Ichair	Rech	0/4"	
í.	Using public bulletin board	YES	□ NO		
i.	Other	YES	□ NO		
	If yes, please explain:	1000			
o y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds7
		***	NO 🗵	£0.	
	If yes, please explain:				

DOCKET	300
TTEMAKS?	

PAGE

1363893-51340 22 446

If you previously/<u>currently</u> received carrier delivery, there will be no change to your delivery service — proceed to question 4.

3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier routs derivery or PO Box service will compare to your current service? Better No Opinion Worse Just as Good If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? X Shopping Personal needs Banking **Employment** K.I Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Y Yes Name: Address

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Telephone:

Date:



JODY SHATTO

PO BOX 8 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Mitford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52405-9998



2.

Docket 1363893 - 51340

Nem Nbr. A.A. Paga Nbr. U.S.S-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Po	stal Services	Daily	Weekly	* Monthly	Nove
a,	Buying Stamps			(X)	
b.	Mailing Letters	\boxtimes			
G.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	团			
e.	Pick up general delivery mail			\boxtimes	
ŧ.	Buying money orders			Ø	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			区	
Ł	Buying stamp-collecting material				X
Ott	ner Postal Services				
a.	Entering permit mailings	YES	NO I		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services		1.00	•	
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO	š	
	If yes, please explain:				_
d.	Using public bulletin board	YES	□ NO	-	
е.	Other	☐ YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal i e	ds?
		YES	⊠ NO		
	If yes, please explain:				

	Better	П	Just as Good		No Opinion	₩ Worse
es, ple	ease explain:			<u> </u>		
						to obtain these
whici vices	h of the following?	do you leave	your community? (Che	sck all that app	dy.) Where do you	go to obtain mese
]	Shopping					
9	Personal needs					
I	Banking					
7	Employment.					
3	Social needs					
65.7.						1 18
o you	currently use loca	d businesse:	in the community?			
	Yes N			onnationad?		
yes, v			n if the Post Office is di	BLUCHIIINICA		
39	Yes 1	ło				
11.0	1 51 11					
- ADI	19-MATE		Security Sections			
0	0 5	v-b-0-	IA 51340			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PAGE.



JODY'S SERVICES LLC PO BOX 8 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52405-9998



Docket: 1263893 - 51340

Rom Note: SA Paga Note: 46 6

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

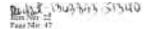
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	図	\Box		
c.	Mailing Perceis		\Box	区	
d.	Pick up Post Office box mail	应		E	
a,	Pick up general delivery meli			\boxtimes	
£	Buying money orders			K	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			Z	
L	Buying stemp-collecting material				N
Ot	her Postal Services				
9.	Entering permit mailings	YES	NO IN		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	☐ YES	⊠ NO.		
C.	Assisting senior citizens, persons with disabilities, etc.	YES.	☐ NO	9	
	If yes, please explain:			<u>.</u>	
d,	Using public bulletin board	YES	□ NO		-
a,	Other	☐ YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	MO IN		
	If yes, please explain:				

95-	Better		Just as Good		No Opinion	Monse
yes, ple	esse explain:					
Far which services?	of the following do	you leave	your community? (Che	ck all that app	ly.) Where do you o	o to obtain these
#30E1955A	Shopping					94
D .	Personal needs					
	Banking					
/ Ø	Employment					
×	Social needs					
-						
Do you o	urrently use local bu	sinesses	in the community?			
E	and the second second		557 BE W III	507 1827		
If yes, w		use them	if the Post Office is dis	continued?		
	Yes No					
1	olide Servi	فأللحصت	attion			
	viy - xin	13,50				
55: P	6. Box 1'	Fo	storia, IA	51340		
3a. 1						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1363893-51340 22 466

DOCKETNO TREMNO -PAGE





DAWN POWELL SAFEGUARD PO BOX 144 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable mater.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feet free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2

Docket 1363893 - 61340 Rem Nor: **Q.Q.** Page Nor: **U.**T. &

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services		Daily	Weekly	Monthly	Never
а.	Buying Stamps		X		
b.	Mailing Letters	×	6		
C.	Mailing Parcels		∇		
ď.	Pick up Post Office box mail	A	6		
θ.	Pick up general delivery mail	凶			
f.	Buying money orders	6			V
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			, <u>X</u>	Ô
h.	Sending Express Mail			Ô	M
i,	Buying stamp-collecting material				M
Ott	er Postal Services				
a	Entering permit mailings	YES	IX) NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	iX No		
b,	Using for school bus stop	X YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	K NO		
	If yes, please explain:		116		
d.	Using public bulletin board	YES	□ NO		100
O,	Other	YES	□ NO		
	If yes, please explain:	.040			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	xing, or for p	personal ne	eds?
		YES	M NO		
	If yes, please explain:	2000-20			

DOCKETNO	1363893-51340
(TEMAN)	22
PAGE	470

	Better Just as Good No Opinion Worse
If yes,	lease explain: Incod Post office for my winding
0	I too don't dot pid backach, of
For wh	ch of the following do you leave your community? (Check all that apply:) Where do you go to obtain these
囟	Shopping MILFORD/S Deck On
1000	Personal needs MILEON O 15 DENCH
N N	Banking Milford / Spencer
	Employment
	Social needs
e mana	currently use local businesses in the community?
Do yo	Yes No
If yes,	vould you continue to use them if the Post Office is discontinued?
	Yes No
ame:	Dawn Awell - Sayleguard
ddress:	101 mari St Box My
elephone:	712 - 320-456
ate:	55-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JOHN ERDMAN

PO BOX 7 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a
concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the
postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office. Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1363893 - 51340 Item Nbr: 44.2 Page Nbr: 45.5-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		DA.		
b.	Mailing Letters	132			
C.	Malling Parcels		X		
d.	Pick up Post Office box mail	128			
n.	Pick up generæ delivery maii	X			
t,	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			\boxtimes	
L	Buying stamp-collecting material				X
Oth	ner Postal Services				
3.	Entering permit mailings	YES YES	□ NO		
ь.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				_
d.	Using public bulletin board	₩ YES	□ мо		
e.	Other	YES	⊠ NO		
	If yes, please explain:		=		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	neds?
		YES	NO 🔀		
	If yes, please explain:				

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mame:

1363893-51340
22
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	Better	Just	as Good		lo Opinion	Worse
If ye	es, please explain:					
10						
	which of the following	g do you leave your	community? (Che	ck all that apply.) Where do you g	o to obtain these
区	Maria Maria	SPenter	74 MILE	od IA	5	
ĪΣ	Personal needs	Fosto)	RIA 4-5)	Peur	WY MI	Ford)
B	Banking	FOSTORI	A JA.			
\boxtimes	Employment	Retired				
13	Social needs	S Bridge of	and rul	Tools		
If y	es, would you continu	ne to use them if the No Marken	Post Office is disc	continued?		
dress	P.O.7					
ephone	712-229	-8007				
te: 4	11/10					
oco ad	d any additional com- his questionnaire.	ments on a separate	e piece of paper an	d attach it to thi	s form, Thank you	for taking the time to



CARA RUTTER PO BOX 123 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a
concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the
postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1383993 - 51340

Page Nor 니다.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			M	
b,	Mailing Letters		DE		
c.	Mailing Parcels			M	
d.	Pick up Post Office box mail	M			
в.	Pick up general delivery mail	M			
t.	Buying money orders				K
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				Ø
í.	Buying stamp-collecting material				S
Oth	er Postal Services				7
а.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO.		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ No		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Dino		
	If yes, please explain:		× = 1		
d,	Using public bulletin board	YES	□ NO		- 72
e,	Other:	YES	□ NO		
	If yes, please explain:		ALL		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds?
		YES	□ NO		
	If yes, please explain:	Som	11ex		

But the men that work there are <u>RUDE</u> + I will Find another Post office before utilizing spericer. They make doing business not nice.

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TEMMS?	2
	4.7

1363893-51340

3.	you previously/ <u>currently</u> received carrier delivery, there will be no change to your delivery service — proceed to question 4 you Currently receive. Post Office box service or general delivery service, complete this section. How do you think arrier route delivery or PO Box service will compare to your Current service?	
	Better Just as Good No Opinion Worse	
	work fruiting tout of town.	_
	work that they i built to join.	=
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	& shopping Spencer, Lakes	_
	Personal needs Spencer	-
	Personal needs Spencer Banking Spencer & Fostonia Employment Spencer	-
		-
	Social needs Spencer, Laws, Fostonia	
5.	Do you currently use local businesses in the community?	
	Yes No If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Nar	Cara Rutter	
Add	SS 307 1St St NW PO BOX 123 Fostonia	
Tek	none: 712-242-012.8	_
Dat	April 15,2011	-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hak to see the Post Office close, but understand why. Please don't send our mail to spencer, the outside boxes or home delivery would be ideal.

Thank you for asking our opinion.

Cara 120399351340



AMELIA PAINTER

PO BOX D FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a
 concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
 our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the
 postmaster by the Manager, Post Office Operations.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable mater.

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1363893 - 51340 Item Nbr: 8.3.

Page Nbr 500

Postal Service Customer Questionnaire

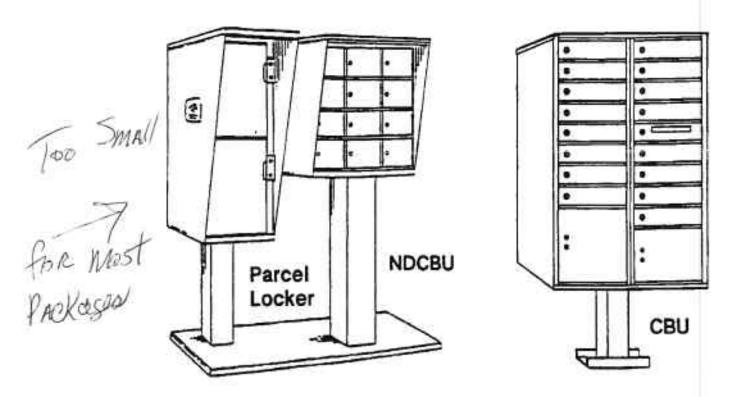
1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

	Pos	ital Services	Daily	Weekly	Monthly	Nover
	а.	Buying Stamps			Q	
	b.	Mailing Letters		W		
	C.	Mailing Parcels			V	
	d.	Pick up Post Office box mail	Q'			
	0	Pick up general delivery mail				Ø
	Ť.	Buying money orders			V	
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
	h.	Sending Express Mail			D	
	1.	Buying stamp-collecting material				A
	Ott	er Postal Services				
	a.	Entering permit mailings	YES.	Ø NO		
	b.	Resetting/using postage meter	YES	D No		
	No	npostal Services	10225			
	9.	Picking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES	NO.		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	No.		1
		My husband has a heart condition, His	P05/ C	Office	2 /3	<u> 1051</u>
	d.	Using public bulletin board	YES	□ NO	4	for his
	е.	Other	YES	□ NO		
		Packages Sent to us are "Safa"	here	,,		
2	Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal ne	eds7
			YES	NO		
		If yes, please explain:	ALDE RAS	ACTIVITY OF		

			62	DOCALET NO FREMANO PAGE	1363893-51340 22 500
3. If you Cui	receive Post C	ed carrier delivery, there will be office box service or general del service will compare to your C&	ivery service, comple	elivery service — p ste this section. Ho	proceed to question 4. w do you think
11 0 00 14	Better	U Just as Good	Diffice	Opinion 15 U	Worse the
Posts	Mitty 50 1 Compleyer sich of the following do	you leave your community? (Cf	a",	Where do you go to	obtain these
	Shopping	Spencer			
	Personal needs	FESTERIA			
	Banking — 10	STORIA			
	Employment /	Fastoe, A			
	Social needs -	Fostoria			
If yes,	would you continue to Yes \(\text{No} \) A Me(iA	ruse them if the Post Office is di Tust Not I Painter	45 Depar	\$ 3	
Address	PO BE	× b,	Fostor	LA, I	A
Telephone:	7/2-21	60-5372			
Date:	4-12-20	11			
complete this	questionnaire.	on a separate piece of paper a			
u	her t	he economications and of soul of	y inj	roves.	I'll
\ave	mar	clients as	sain.	which	mean 5
more	mail -	to soud o	ul-		



Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

- 1. Held at the Post Office until they return, or
- Delivered to a specified friend or neighbor, or
- Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

Not a good Solution for Fostoria. It is Atown, Not AN Apt, Bldg.



KATHY AND RANDALL ANDERSON PO BOX F FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a
concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
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postmaster by the Manager, Post Office Operations.

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1363893 - 51340 Item Nor: 83 Page Nor: 15 6

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			M	
	b.	Mailing Letters		M		
	¢	Mailing Parcels			M	
	d	Pick up Post Office box mail	M			
	θ.	Pick up general delivery mail	Ø	П		
	t	Buying money orders		П		'M'
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
	ħ,	Sending Express Mail			B	
	Ł	Buying stamp-collecting material			n	N
	Ott	ner Postal Services		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	-	1
	а.	Entering permit mailings	YES	M NO		
	b	Resetting/using postage meter	YES	D NO		
	No	npostal Services		- 2		
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	D NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	₩ YES	□ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:		SARTION NO.		-
2	Do	you pass another Post Office during business hours while traveling to or from w	of chang	sing or for a	oronnal na	ade2
200	1000	Too best and use I am out on the parties a transfer white freshing to or from w	NV vee		orsonal ne	eusr
		William Addition and Control	ALES	∐ NO		
		we as to Spencer doily but	Imur	-CAON	CPT	
			1.0	ocit	art.	-
	0	Staff Is far from helpful,	it	THE .	01	
	- 83	+ when you ask	9 9	ues?	ion	
		Limes Tade with of	41-0	16	MAC	
		we go to Spencer daily but Staff Is far from helpful of times tude when you ask about certified mail or or	her	200	7	

.,,	A5110510.00	ute devivery or PO B		lust as Good	WP-4762151 OF		No Opini	on	Wor.	se
	If yes,	please explain:	It wil				WILL		to,	90
	a	Spend	4 11	J.			asan	SPEC 19	de	uver
4.	-	nich of the following							obtain these	
	Ø	Shopping	Spen	eror	Lake	00	AREI	A		
	M	Personal needs	- u		ı	(ι,			
		Banking								TI-50.
	D,	Employment	Sper	cer	& H	art	ley			
	囟	Social needs	Sper	icer	01	Lak	es	ARGI	A	
seo.	Della	u currently use loca	thindeness to					- 5000 400		
5	Do yo	Yes N		the community						
	If yes,	would you continue		the Post Office	is disconti	nued?				
	69	Yes 🗌 N	0				_			
Name	B‡	KATHY	, + ,	RAND	ALL	1	NO	ERSO.	N	
Addn	ess:	P.O.	-					IA		40
Telec	shone:	712	262	657	3					
1										

1363893-51340

FACH:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/08/2011

LAVON GROTH PO BOX 33 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1363893 - 51340 from Nbr. **3.3** Page Nbr. 5.2 *ti*--

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

ed Sall				
			phone:	
				6.7
	\boxtimes	-	10000	\boxtimes
ail				
	[23]			
				囚
including Certified Mail, Registered Mail, Insured in or Signature Confirmation				Ø
				\boxtimes
aterial				×
	YES	⊠ ио		
eter	YES	⊠ NO		
ms	YES	⊠ NO		
	YES	NO 🖂		
ersons with disabilities, etc.	YES	NO.		
	YES	⊠ NO		
	YES	⊠ NO		
		1/2/12		
e during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
	X YES	□ NO		
59c			0.0	
pro pencer	Tos	20	TriC	0
Ato work but I	20,1	15	noi	1
or Buy stamp	s th	ere	. Iri	cry
a ves r.				
	Ato work but I	including Certified Mail, Registered Mail, Insured not or Signature Confirmation	including Certified Mail, Registered Mail, Insured in, or Signature Confirmation	in, including Certified Mail, Registered Mail, Insured in, or Signature Confirmation

Better	Just as Good	No Opinion	Worse
if yes, please explain:			
For which of the following	g do you leave your community? (C	theck all that apply.) Where do you	go to obtain these
Shopping	Spencet		
Personal needs	Spence		
Banking			
Employment	Spencer	45	
Social needs			
⊠ Yes □	ue to use them if the Post Office is	discontinued?	
Ø 100 L	One of the same		
LaVor	Groth		
1 11	12-20 10-20	Jona Lowa	5/340
Lavor	12-20 10-20	Iona, Jour	5/340

1363893-51340

PAGE:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MAR-LIN BUSINESS SUPPLY FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR.

Manager, Post Office Operations PO Box 9998



2

Docket: 1383893 - 51340

Nem Nor. 22 Page Nor. 534

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

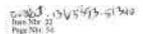
Po	stal Services	Daily	Weekly	Monthly	Never
Э.	Buying Stamps		13		
b.	Mailing Letters		D		
C.	Mailing Parcels			0	
d.	Pick up Post Office box mail	1			
В	Pick up general delivery mail		9		
ŧ.	Buying money orders				B
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
L	Buying stamp-collecting material				Ø
Ott	er Postal Services				
8	Entering permit mailings	YES	U-NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as fax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:				-
ď,	Using public bulletin board	TYES	□ NO		
е,	Other	YES	☐ NO		
	If yes, please explain:	100000000	1000000		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ NO		
	If yes, please explain:	11			

	Better	rš	Just :	is Good		No Opinion		Worse
If yes	s, please exp	lain.						
Forw	which of the f	ollowing do yo	ou leave your	community? (Ch	neck all that app	ly.) Where do you g	o to obtain t	hese
servi	Shoppin	g	Souna					
	Persona	I needs						
	Banking	ė,						
	Employ	ment						
	Social n	eeds						
Dov	ou currently	use local bus	inesses in the	community?				
00)		☐ No						
If ye			se them if the	Post Office is d	iscontinued?			
	Yes	☐ No						
	Mar	- Lin	Busine	ss Su	ydophy			
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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





MARLIN AND LINDA VOSS PO BOX 22 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than S1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1363893 - 51349 Item Nor a.A. Page Nor. Std c.

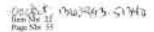
Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

ease check the appropriate box to indicate whether you use the FOSTORIA Post	Daily	Weekly	Monthly	Never
ostal Services		田		
Buying Stamps	Ø			
Mailing Letters	П	W		
Mailing Parcals	Ø	П		
Pick up Post Office box mail		더		
Pick up general delivery mail	H			
Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Obtaining special services, or Signature Confirmation			U	
Mail, Delivery Continuation, or was				E
h. Sending Express Mail				
i. Buying stamp-collecting material	100			
Other Postal Services	☐ YE	s 🖸 N	10	
Entering permit mailings Resulting/using postage meter	☐ Y	es 🖾	O	
[270] = 600,000,000,000	598		332	
Nonpostal Services Picking up government forms a. (such as tax forms)		es 🖸	NO NO	
b. Using for school bus stop		res 🗔	NO	
 Assisting senior citizens, persons with disabilities, etc. 	11			
If yes, please explain:			70%	
d. Using public bulletin board	1000	YES 🗌	NO	
e. Other		YES 🔄	NO	
Warran minage syminist	400	absorber.	or for perso	onal nee
2. Do you pass another Post Office during business hours while traveling to or f	from work, or	YES [T NO	

DOCKETNO	1363893-51340
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PAGE	540

If yes, please explain: 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to services? Shopping Squar Personal needs Banking Employment Squar Social needs Social needs 19	obtain these
Shopping Squar Personal needs Banking Employment Squar Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Martin & Linda Voss Address: P.O. Rox 22. Fostoria IA 5/340 Telephone: 7/2 - 2/62 - 8/e1/6 Date: 5 - 9-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for	obtain thèse
Shopping Squar Personal needs Banking Employment Squar Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Martin & Linda Voss Address: P.O. Rox 22. Fostoria IA 51340 Telephone: 712 - 262 - 8e16 Date: 5 - 9-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for	obtain these
Personal needs Banking Employment Sourcer Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Martin & Linda Voss Address: P.O. Rox 22 Fostoria IA 5/340 Telephone: 7/2 - 2/2 - 8/e // Date: 5 - 9 - 11 Please add any additional comments on a separate piece of paper and affact it to this form. Thank you for	
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Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Martin & Linda Voss Address: P.O. Rox 22 Fostoria JA 51340 Telephone: 712 - 262 - 8e16 Date: 5 - 9-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for	
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Date: 5 - 9-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for	
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for	
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for	
complete this questionnaire.	taking the time to
	mental machines
I don't kelleve that it makes a lot of	sense to
I don't kelleve that it makes a lot of Close a post office that is making r	noned
The last that we walt as to getting	
The fact that we would go from getting i	owe made
in the morning to 3:00 or clother is	distribution of the control of the c
survice. also just because we got to Sperment that stopping there will be convein	very bad





ATLAS STAMP AND SEAL CO. PO BOX 22 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office. letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket: 1363893 - 51340 Item Nor. a.a. Page Ntr. 558

Postal Service Customer Questionnaire

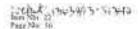
Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

2000	check the appropriate box to indicate whether you use the FOSTORIA Post of	Daily	Weekly	Monthly	Never
	Services		W		
. E	uying Stamps	П	o		
o. 1	Mailing Letters	回	П	П	
c . 1	Aailing Parcels				
đ.	Pick up Post Office box mail			1	П
e	Pick up general delivery mail	П			달
t.	Buying money orders	- 76	FOREST .	-	10
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				19
i.	Buying stamp-collecting material			11	-
Oth	er Postal Services	☐ YE	s III	10	
a.	Entering permit mailings	∏ YE	s F4N	10	
b.	Resetting/using postage meter	ш.			
No	npostal Services	TI YE	s Et	NO	
a	Picking up government forms (such as tax forms)			NO	
b.	Using for school bus stop				
C.	Assisting senior citizens, persons with disabilities; etc.	ΠX	ES 🗐	NO	
	If yes, please explain:	_			
	Using public bulletin board	□ Y	ES 🖸	NO	
đ			res 🖃	NO	
					_
	If yes, please explain:		-kannina	or for perso	nai need
2	Do you pass another Post Office during business hours while traveling to or fro	m work, de	YES [NO	- Professional I
	If yes, please explain:	-			

						10m m H10m
					DOCAFFNO	1363893-5134
					PAGE.	2510
If you Chi	receivery or PO Box	Office box service or	general delivery s	ervice, con	ur delivery service — nplete this section. H	proceed to question 4, ow do you think
	Better	Just as G	Good		No Opinion	☐ Worse
If yes,	please explain:					
-						
For wh	nich of the following do	you leave your com	munity? (Check a	Il that apply	(.) Where do you go	to obtain these
1	Shopping	Spina	er			
	Personal needs					
	Banking					
	Employment					
	Social needs					
me:	Atlas C	tamp &	Seal C	0	U-VE/PAY	
dress	40. Box	22 t	ostoria	IM	51340	
lephone	712-28	30-5000				
	5-9-11					
vie:	9 1					
envilores their	ny additional commer s questionnaire.					
Q n	rake xuly	inking	Stamps	_and	d mail	them out
	every	day n	narry to	mes	I will	have boxed
111	. 0	0	1307 A	nd	have to	have them
that	E weigh	OUCE .	- noet	~//	100 il -	trum and
Stan	ruped. Jy	soung th	e qusi	200	a concentration	town and
	. having		Doxes	wil	l make	Char ar
ump	ossible s	struct.				

We own two home business and do a lot of business with the fost office in Jostoria. I will that we will lost a lot by closing of this fost office. I went back and found that since the biginning of the year I have already spent \$25000 in postage for our two businesses. It seems odd to me that you would close an office that isn't losing money. We have older citizens in town that do not own a computer to beg buy stamps and don't do a lot of driving during the winter. A close of the post year would be a hardship for them. I hope you will reconsider dosing this office.

Jurida Uss. * Atlas Stamp & Seal Co. * Mar-Jin Business Supply.





MARGARET J THINER PO BOX 121 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



Docket 1383893 - 51340 from Nor. 8.A. Page Nor. 5 L.A.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

os	tal Services	Daily	Weekly	Monthly	Nev
3.	Buying Stamps			Ø	
0.	Mailing Letters		N		
ć.	Mailing Parcels				X
d.	Pick up Post Office box mail	De la			Ė
a.	Pick up general delivery meil	15x			Į_
£:	Buying money orders				Ŋ
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			(2)	
h.	Sending Express Mail				D
	Buying stamp-collecting material				2
Oth	ner Postal Services				
a.	Entering permit mailings	YES	₩ио		
b.	Resetting/using postage meter	YES	NO M		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	₩ NO		
ь	Using for school bus stop	YES	M NO		
c	Assisting senior citizens, persons with disabilities, etc.	☐ YES	D(NO		
	If yes, please explain:	-			
d.	Using public bulletin board	☐ YES	₩ мо		
e.	Other	YES	₩ NO		
101	If yes, please explain:		V		
Do	you pass another Post Office during business hours while traveling to or from v	vark, ar shop	ping, or for	personal	need
	100 CONTRACTOR	YES YES			
	If yes, please explain:				

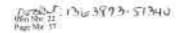
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	Better		Just as Good		No Opinion	□ w	orse
yes,	please explain:						
_							
or wh	nich of the following o	io you leave	your community? (Che	eck all that app	oly.) Where do you g	o to obtain thes	е
ervice	Shopping						
Ž	Personal needs						
_	Banking						
_	Employment						_
<u>.</u>	Social needs						
X	Sucial fields	_				0	
o ya	u currently use local	businesses	in the community?				
	Yes No						
yes,	·		if the Post Office is dis	scontinued?			
	☐ Yes ☐ No	-30		1			
72.5	Morga	refa	2. sh	171	ev		
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	DAXIT	/					_
	3/1-1	1 7/					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1





JOE SIMINGTON PO BOX 97 FOSTORIA, IA 51340

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety.

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



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Docket: 1363893 - 51340 hem Nbr: あみ Page Nbr: ララム

Postal Service Customer Questionnaire

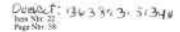
1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pot	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		12		
b.	Mailing Letters		B		
G.	Mailing Parcels		⊡	B	
d.	Pick up Post Office box mail	区			
e.	Pick up general delivery mail	1			
t.	Buying money orders			\Box	1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				臣
į,	Buying stamp-collecting material				4
Ott	ner Postal Services				
8	Entering permit mailings	YES	NO NO		
b	Resetting/using postage meter	YES	₽ NO		
No	npostal Services				
а,	Picking up government forms (such as tax forms)	YES	NO		
b,	Using for school bus stop	YES	Y NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	4 NO		
	If yes, please explain;				
d.	Using public bulletin board	YES	1 NO		
e.	Other	YES	□ NO		
	If yes, please explain:	<u> </u>			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, ar for	personal n	eeds?
		YES	14 NO		
	If yes, please explain:	_			
	//				

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PAGE	5710

	☐ Better	Just as Good	d 🗆	No Opinion	Worse
If yes	, please explain:				
-					0.000.000.000
For w	hich of the followings:	ng do you leave your commu	nity? (Check all that app	ly.) Where do you g	o to obtain these
Ø	Shopping				
0	Personal need	ts			
	Banking				
	Employment				
F	Social needs				
WE.					
Do y		cal businesses in the commu	unity?		
If ye	Yes Yes	No nue to use them if the Post O	ffice is discontinued?		
11 10	☐ Yes ☐	No			
e	700	Simydo	~		
ress	Box	97, Fosde	ca JA		
623	-01	41 1030	, , ,		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





ROGER GOFFMAN 306 MAIN ST FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1363993 - 51340 Item Nbc && Page Nbr: 5 64

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

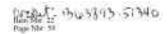
	Pos	tal Services	Dally	Weekly	Monthly	Never
	а	Buying Stamps			Ø	
	ь.	Mailing Letters	B			
	C.	Mailing Parcels				D
	d	Pick up Post Office box mail	D			
	e.	Pick up gene all fellvery mais	N			
	f.	Buying money orders				N
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D
	ħ.	Sending Express Mail				N
	į,	Buying stamp-collecting material			B	
	Oth	ner Postal Services	Ph.			
	a.	Entering permit mailings	YES	Д ио		
	b,	Resetting/using postage meter	YES	☑ NO		
	No	npostal Services				
	8.	Picking up government forms (such as tax forms)	YES YES	☐ NO		
	b.	Using for school bus stop	YES	☑ NO	§	
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO E		
		If yes, please explain:				
	d.	Using public bulletin board	T YES	□ NO	Ř	
	Ð.	Other	YES	Z NO	ĕ	
		If yes, please explain:	-			
2. D	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or fo	r personal r	eeds7
			YES	17 NO	è	
		If yes, please explain:	-			

- 6	Better	Jus	t as Good		No Opinion	Wors
es, p	lease explain					
r whic	th of the following o	do you leave you	community? (Che	eck all that app	ly.) Where do you g	go to obtain these
9	Shopping					
7	Personal needs					
3	Banking					
]	Employment					
3	Social needs					
	New postantined colors	reason entre entre en a				
-	currently use local		e community?			
	would you continue		e Post Office is dis	continued?		
923. J	Yes No					
	1840 S	1/2- >	house			
6	3 - 9 -					

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





07/06/2011

RONALD SAN 205 1ST AVE SW FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations PO 8ox 9998

Cedar Rapids, Iowa, 52406-9998



Docket: 1353893 - 51340 Item Nor. 43. Page Nor. - 51 4.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			P	
b.	Mailing Letters				W
c.	Mailing Parcels				
d.	Pick up Post Office box mail		回		
0.	Pick up general delivery mail		U .		
t.	Buying money orders				B
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
(h)	Sending Express Mail				团
l.	Buying stamp-collecting material				o
0	ther Postal Services		::::::::::::::::::::::::::::::::::::::		
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
N	onpostal Services				
а.	Picking up government forms (such as tax forms)	YES	□ NO		
b	CONTRACTOR CONTRACTOR AND ADMINISTRACTOR ADMINISTRACTOR AND ADMINISTRACTOR AND ADMINISTRACTOR AND ADMINISTRACTOR ADMINISTRACTOR AND ADMINISTRACTOR ADMINISTRACT	YES	□-No		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□/No		
	If yes, please explain				
d	Using public bulletin board	YES	LINO		
e	Other	YES	₽ NO		
	If yes, please explain:				
C	to or from voice pass another Post Office during business hours while traveling to or from v	ork, or shop	ping, or fo	r personal	needs?
	ADMINISTRAÇÃO DE SECURIO DE COMPANSO DE SECURIO DE COMPANSO DE SECURIO DE COMPANSO DE COMP	YES			
	If yes, please explain				
	Thought to Apinin meetly way	1/44			

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	Better	Just as Good		No Opinion	Wor
f yes,	please explain:				
or wi	nich of the following	do you leave your community? (Ch	eck all that app	oly.) Where do you g	go to obtain these
v	Shopping				
	Personal needs				
	Banking				
	Employment				
Ø	Social needs				
	-				
	or currently use local	businesses in the community?			
Do yo					
	V Yes F No		scontinued?		
	V Yes F No	to use them if the Post Office is di	scontinued?		
	V Yes F No.	to use them if the Post Office is di	scontinued?		
	V Yes F No.	to use them if the Post Office is di	scontinued?		
	V Yes AN	to use them if the Post Office is di	scontinued?		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

FRANK SCHOORMAN PO BOX 9 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2.

Docket: 1363893 - 51340

Nem Nor. 8.2. Page Nor. ig D.c.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

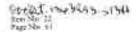
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			129	
b.	Mailing Letters	100			
Ç.	Mailing Parcels		1		
d.	Pick up Post Office box mail	腼			
ы.	Pick up general delivery melt				圝
f,	Buying money orders				豳
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			甌	
ħ.	Sending Express Mail				稲
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a. '	Entering permit mailings	YES	т ио		
b.	Resetting/using postage meter	YES	M NO		
Nor	postal Services				
a.	Picking up government forms (such as fax forms)	YES	间 NO		
b.	Using for school bus stop	YES	₩ №		
c.	Assisting senior citizens, persons with disabilities, etc.	M YES	NO		
	If yes, please explain.				_
d,	Using public bulletin board	M YES	□ NO		
e,	Other the state of	YES	□ NO		
	But Adams town outin posted, price old	7.	65-57-1		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
			NO NO		
	If yes, please explain:	1000	7000		

	Better	Just as Good		No Opinion	Worse
yes,	please explain:				
or wh		you leave your community	? (Check all that apply	r.) Where do you g	go to obtain these
	Shopping				
100	Personal needs				
	Banking				
	Employment				
	Social needs				
A 660.4	Yes No	ousinesses in the community			
3	nonde				

1363893-51340

PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





07/06/2011

GAIL AND NANCY ANN SMITH PO BOX 52 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lows, 52406-9998



Docket: 1363893 - 51340 from Nbr: 84. Page Nbr: 6/4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

P	stal Services				Daily	Weekly	Monthly	Never
3	Buying Stam	ps					X	
ь	Mailing Lette	rs			Ø			
c	Mailing Parce	els			B		\geq	
d	Pick up Post	Office box mail			X			
е	Pick up gane	eral delivery mail						ĭ⊠.
Ť	Buying mone	y orders						X
9	Obtaining sp Mail, Deliver	ecial services, inclu v Confirmation, or S	uding Certified Mail, Reg Signature Confirmation	gistered Mail, Insured			M	
00	1004446740747477547	And the Control of th	WE AREA SELECTION OF A SELECTION OF				∇	
03.	Buying stam	p-collecting materia	at					Ø
(ther Postal Ser	rvices				54776		
3	Entering per	mit mailings			YES	NO.		
t	Resetting/us	sing postage meter			YES	NO.	3	
ा	onpostal Servi					to the same of the same		
	Picking up g (such as tax	overnment forms (forms)			YES	⊠ NO		
1	. Using for so	hool bus stop			YES	⊠ NO		
i	. Assisting se	nior citizens, perso	ns with disabilities, etc.		X YES	☐ NO		
	If yes, pleas	se explain			It	IS I	ery.	
	max	Set Lotte School Discourse	a Senior	citzens ar	A ON		abilie	d 60
	L Using public	bulletin board	another t	oun to go	X YES	□ NO		MACI
	Other				YES.	☐ NO		
	If yes, pleas	se explain:	sonthe	public by	Tt	sin b	onue d	- 1
2.	o you pass and	other Post Office du	ring business hours wh	ile traveling to or from w	ork, or shop	ping, or to	r personar	needs?
					YES	□ NO		
	If yes, plea	se explain:				_		

			DOCKETNO STEMANO PAGE	1363893-51340 22 016
3. If you C	constant Post	ived carrier delivery, there will be r Office box service or general deliv x service will compare to your Ger	no change to your delivery service — very service, complete this section. H ***** service?	proceed to question 4. ow do you think
	☐ Better	Just as Good	No Opinion	Worse
If ye	es, please explain: [*]	crently (all B	ostal Service	es are
a	valiable	in our con	ministry	
(422	. Link of the following of	a you leave your community? (Ch	eck all that apply.) Where do you go t	o obtain these
4. serv	which of the following o vices?	b you seave your community. (On	out on the specific service and the first	NO. 17.10.0 M. 10. 11. 12. 12. 10.
\boxtimes	Shopping			
区	Personal needs	Doctor app	oints.	
ĺΣ	Banking			
	Employment			
non X	I Social needs	very Bare	vitments	
1. 1		DESCRIPTION OF THE PROPERTY OF		
5, Do	you currently use local	businesses in the community?		
	Yes No			
If ye	es, would you continue	to use them if the Post Office is dis	scontinued?	
	Yes No			
	0 -1		in Smith	
Name:	locs \	+ Noney Av	IN SMITH	0 0 Ex0W
Address	P.O. BOX	52 - 201 1	st St. N.W1	= 03 tor, a, IA
	I -	V S VALVE V		5734
Telephone	1-712-2	62-2(21		
	04/12/	14		
Date:		/ W		



07/06/2011

MARIE THOMPSON 212 1ST ST SW FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostona Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Repids, Iowa, 52406-9998



Docket 1363893 - 51346 flem Nbr. & A. Page Nbr. & L.A.

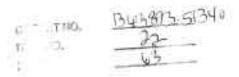
Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters				
Ç,	Mailing Parcels				
d.	Pick up Post Office box mail				
e	Pick up general delivery mail	3			
t.	Buying money orders				
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.					<u>u</u>
1.	Buying stamp-collecting material				
O	ther Postal Services				
a.	Entering permit mailings	YES	□ NO		
b	Resetting/using postage meter	YES	U-NO		
N	onpostal Services				
a	Picking up government forms (such as tax forms)	YES	NO		
b,	Using for school bus stop	YES	NO K		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	U NO		
	If yes, please explain:				
d	Using public bulletin board	YES	₩ NO	(
-	Other	T YES	TY NO		
e		11 100	121 110		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds7
		YES.	☐ NO		40
	If yes, please explain:	DG53 1	Me Spe	nur	10

						(7)	POCAETMO FEMANO FACE	1363893-51346 22 626
3. 1	f you Co	eviously/ <u>currently</u> arreath/receive oute delivery or P	Post Office	box service o	or general delive	ry service, cor	ur delivery service — riplete this section. He	proceed to question 4. ow do you think
		☐ Better		☑ Just as	Good		No Opinion	Worse
	-	s, please explain.	1 5	uld he	belter if		ung octobs un	
	-en		10 10 10 10 10 10 10 10 10 10 10 10 10 1	Hours.	Wase of		own to get	mail divesnit
4	Forv	which of the follow					y.) Where do you go t	
0.24%	servi	Shopping	350 E	200				
	121	Non-		-00000				
	N	Personal nee		SUCH!				
	19	Banking	Span	C80				
	S	Employment	921	nal				
		Social needs	: So	m cub				
5.	2002/0	ou currently use I Yes s, would you cont	No linue to use t			ontinued?	48	
Name Addr		lourie TI ZIZ ISI	hamps S+	oh siv				
Telep	phone:	712-26	2-625	4				
Date	e I	1-25-11						Ti c

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Memo to the record 6/28/11

A name and address was not provided with this questionnaire. As a resput, a response will not be provided.

Sara Lindauer

Post Office Review Investigator



Docket 1363893 - 51340 flem Nor: **GA** Page Nor: (J-34-

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

í	Pos	tal Services	Daily	Weekly	Monthly	Never
-	а.	Buying Stamps			区	
3	b,	Mailing Letters		X		
9	C.	Mailing Parcels		X		
į.	d.	Pick up Post Office box mail	X			
2	e.	Pick up general delivery mail	X			
8	f.	Buying money orders				K
1000	g.,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
3	h.	Sending Express Mail			18	
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a,	Entering permit mailings	YES	M NO		
	b,	Resetting/using postage meter	YES	M NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	区 NO		
	b.	Using for school bus stop	YES	⊠ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO ⊠		
		If yes, please explain:				
	d.	Using public bulletin board	YES	М №	2	
	θ.	Other	YES	☑ NO		
		If yes, please explain:	-			
2.	Do	you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal r	eeds7
			YES	⊠ NO		
		If yes, please explain:				

	☑ Better	[⊠	Just as Good	i		lo Opinion		Worse
If yes,	please explain:		either	wint	the Past	CAICE	to seme	~ open
the	Carrier	delivery.	All o	ther o	phos	wouldnit	r the	×1me
For wh	nich af the followi es?	ng do you leave	your commu	nity? (Check	all that apply) Where do	you go to obtair	these
	Shopping							
	Personal nee	ds						
	Banking							
	Employment							
П	Social needs							
	u currently use to Yes would you conti	No		na souco.	ntinued?			
00.500	☐ Yes ⊠	No						
1								
955								
nhone:								

1343893-51340

FREMANC? FARME.



Memo to the record 6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Sara Lindauer

Post Office Review Investigator



2.

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Postal Service Customer Questionnaire

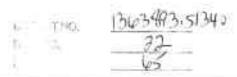
1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Ø			
ь.	Mailing Letters	Ø			
C.	Mailing Parcels	(XI			
đ,	Pick up Post Office box mail	ĊΣ			
o.	Pick up general delivery mail	O			
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			ĬΖ	
ħ,	Sending Express Mail		\boxtimes		
i,	Buying stamp-collecting material	\boxtimes			
Oth	er Postal Services				
8.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	D NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐-YÉS	□ NO		
b.	Using for school bus stop	YES	□ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain: DOINGS TO THE DOOF	=			
d,	Using public bulletin board	YES	□ NO		
e,	Other	YES	□ NO		
	If yes, please explain:	=			_
Do	you pass another Post Office during business hours while traveling to or from w	rark, or shopp	oing, or for	personal n	eeds?
		YES.	NO		
	If yes, please explain:				

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PAGE	646

	Better	dust as Good	No Opinion	Worse
If yes,	please explain:			
				L. 270702
For wha		o you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
D	Shopping			
	Personal needs			
	Banking			
	Employment			
0	Social needs			
Do you	u currently use focal t	businesses in the community?		R
Do you	u currently use local b	ousinesses in the community?		₽
	Yes No		continued?	∔ .
	Yes No	to use them if the Post Office is dis	continued?	+
	Yes No would you continue t	to use them if the Post Office is dis	continued?	÷
If yes,	Yes No would you continue t	to use them if the Post Office is dis	continued?	+

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Memo to the record 6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Sara Lindauer

Post Office Review Investigator



Docket 1363893 - 51340 Item Nbr. && Page Nbr. 65 &

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps		D/		
	b.	Mailing Letters	M			
	C,	Mailing Parcels				
	d.	Pick up Post Office box mail	12			
	e.	Pick up general delivery mail				
	t.	Buying money orders			W	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				W
	Oth	ner Postal Services				
	#.	Entering permit mailings	YES	□ NO		
	b,	Resetting/using postage meter	YES	NO E		
	No	npostal Services	1			
	а	Picking up government forms (such as tax forms)	√ YES	□ NO		
	b.	Using for school bus stop	YES	□ NO		
	C,	Assisting senior citizens, persons with disabilities, etc.	YES.	□ NO		
		If yes, please explain:	-			-
	Y	Rosta workers he p he w/ un ma	1/int6	5-17	4510	Wti.
	d,	Using public bulletin board	YES	□ NO	1	FAIL
	đ.	Other /	YES	□ NO		
		If yes, please explain: Lews Exchange				_
2	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for	personal n	eeds7
			T YES	M NO		
		4		7		
		If yes, please explain:				

х	VC!	Œ	F	Se.	G	
	-23	松				

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1363893-51340 22 656

	Better	Just as Good		No Opinion	Worse
fyes,	please explain:				262 32
_					
or wh		do you leave your community? (Che	ck all that appi	y.) Where do you g	o to obtain these
1	Shopping				
d	Personal needs	Medica			
	Banking				
	Employment				
	Social needs				
	2=====			-	V.
o yo	u currently use loca	businesses in the community?			
yes,		to use them if the Post Office is disc	continued?		
	Ŭ Yes □ N				
3					
ne:					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Config. 15 15 13 19 5 - 51 5 1 4 4 Inni Str. 23 Page Nov. 1

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the FOSTORIA Post Office on 04/08/2011. Additionally, during the survey period, questionnaires were available at the FOSTORIA Post Office to walk-in retail customers.

Number of Questionnaires

Total Questionnaires distributed	100
Favoreble to proposal	16
Untavorable to proposal	26
Expressing no opinion	23
Total questionnaires received	65

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Page Nic 2

Postal Concerns

The following postal concerns were expressed

Concern (No Opinion)

Customer expressed a concern about package delivery and pickup.

Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your parch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package evaluable for pick up. The carrier will accept letters. Rate or packages up to 13 ownces for mailing. The carrier will estimate the cost and provide a receipt for any manage mass printed ording delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ownces may be picked up if the puritage was printed ording or with a traceactie medor.

Concern (No Opinion):

Customers asked why their Post Office was being discontinued white others were retained.

Response

2

Post Offices are reviewed on a case-by-case basis. When there is a vacuincy in a small office, it is customary to conduct a study of the business activity and investigate the business in providing service by alternate means.

Concern (No Opinion):

Customers expressed concern that postal employees at the administrative Post Office are rude.

Response

Employee coursesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employees courtably. We do not condone our employees, execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmissian by the Manager. Post Office Operations.

Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response

Courteous and helpful service will be provided by personnel of the administrative Post Office and from the carner. Special essistance will be provided as needed.

5 Concern (No Opinion):

Customers were concerned about having to make an address change on their bank checks and stationery.

Response

Customers will be assigned a current route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

6. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the malbox. Stamps by Mail and Money Order Application forms are evaluable for customer convenience. Stamps are also available at many stores and gas stations where customers may alreedy shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response:

7.

The top profity of the Postal Service is to provide mail service in the most efficient more reposible because all of our bosts are reflected in postage rates customers must pay. Defivery costs are one of our begest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, procludes providing early delivery of mail to every customer because, no matter how we structure a route, somethody must be last. We do, however, carefully consider the volume of must be not made a that we can deliver the greatest amount of must at the earliest possible hour. With the largest feet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gostifine goes up one cent per gains our total gassine canstriases more than \$1 million. Therefore, when structuring a route, we must batance our good to deliver as much must as possible as early as possible with the receipt to minimize the travel distance a route must cover. We do regret the more vehicles to calonizes who would like, but carried receive, sarily mail delivery. For those customers we ofter attendative delivery services, such as Post Office but service find provide access to their mail ander and throughfull the day.

Concern (No Opinion):

Customers were concerned about mail security.

Response

Customers may place a look on their mailboxes. The mailbox must have a slot large enough to accommodate the austomer's normal daily mail volume. The Postal Service does not open mailboxes which are looked and does not accept keys for this purpose. If CBUs (cluster box units) are the alternate for at delivery, they provide security through individually looked compartments.

Goncem (Na Opinion):

Customers were concerned about obtaining services from the camer.

Response

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailton. Stamps by Mail and Money Order Application forms are available for customer conversence. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cands by using a Stamps by Mail order form, available from the post office or the carrier, Commemorative stamps and stamp collecting products are also available. The outstamer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase maney orders by meeting the carrier at the melibox completing an application, and paying the carrier (in cash) the price of the money order plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office across order report is set in the customer's mailtoor on the next detiviry day. Most customers provide the carrier with a stamped set addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned to verification on the next detivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, itelivery confirmation, signature confirmation, and COD may be obtained from the camer by leaving a note in the mailbox, along with the appropriate payment. The camer will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their atisence. Upon return the customer asks the post office to resume delivery.

Concern (No Opinion)

Customers were concerned about obtaining services from the camer.

Response

The rural carner provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order asies.

Concern (No Opinion)

Customers were concerned about senior citizens.

Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the camer can provide delivery and retail services to readside mailtioxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (No Opinion):

No Concern

Response

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion)

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response

Many retail outlists and grocery stores are now displaying a public buffetin board in which feels can be posted for sale, and or lest and found nems can be posted, and a variety of other information. The administrative Post Office may have a public buffetin board which may be used to post the same information.

Concern (No Opinion):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response

Could 134 X 553 91345 No. Str. 3 Page 58: 4

Customers may contact the county school board to determine if they would be witing to erect a small building, which would anelter children from the wind while they wall on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wall on the bus at their business.

Concern (No Opinion):

Customers were concerned about growth in the community.

Response

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service. It was determined that there has been minimal growth in the area in recent years. Carner service will be able to accommodate future growth.

Concern (No Opinion)

Customers were concerned about the loss of a gathering place and an information center.

Response.

4.

Residents may continue to meet informally, socialize, and share information at the other businesses, thurshes and residences in town

Docume (2006) (2534) Item Nhr: 24 Page Nhr: I

Community Meeting Roster

Postal Service Respresentive (Names and Tit				Date:	04/26/2011
Sara Lindauer - Post Office Review Investigat Kent Gochenour - Manager Post Office Opera Kharan Rut Index - Post Trivas tev - Sara		astoria		Time_	6:00 pm
Total Number of Customers Present		Place	Fostoria City Hall		
This document may become a and of the affice	and the second second	us reachers we have	A.M. CONTRACTOR		

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Lindalloss	PoBox 22	51340	262-8616
Valen Kuell	Harter	51346	928-339/
tranda Noter-Telaco			87/2-252-1
Jane Jons	Box 153	51340	712-262-330
Sinda Thomas	Bx 89	51340	717 212 455
Loge Thomas	B = 87	51340	712 262-458
Doug Kolbak	Box 138	51340	261-5655
aroline Miller	Bex 134	5/340	
liane logical	BOX 153		268-9170
Florence Krame	BOX 82	5/340	712-262-454
Jeff L	Hamis,	51345	
Conne Course	Box 156	51340	112-262-6275
Casel Solyman	, 9	51340	262-6504
De Simuil	- Bargy	5/340	367-2708
be Licht/Duly Reporter		51301	515-408-5867
maste 7 seil	D-34 25	51340	1712-25-418
athy anderin	Box F	51340	712242-6573
Park Schroming	Box 9	51340	712-262-6554
Stamme hante	By 2	51340	712 262 3465

Community Meeting Roster

Postal Service Respresentive (Names and T Sara Lindauer - Post Office Review Investiga	Date: 04/25/2011 Time: 6:00 pm		
Kent Gochenour - Manager Post Office Ope	rations		Đ,
Total Number of Customers Present:	0	Place: Fostoria City Hall	
Total Number of Customers Present:	0		

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Lail a Smith	201 1st Pt. Box 52	5/340	2622121
rilbert Harris	20x-5 MM	51348	undistea
Sarakthenson	Boy 56	5/34/0	unlisted
lete Stoapler	2150 28sta St.	51301	260-6777
Jan Kutter	POBOXIZ3	51340	242-0128
Jan Brenker	7030 130+457	51345	349.2350
ohn Erdner	118 30 AVC	513%	229-8067
lara Rutter	POBOX 123	51340	2402-0128
index forest	30 by 102	5/340	262-1013
XXXX Kramm	Po Box102	5/340	242-7499
Botty Crabb	30635 Augus	51301	363 2483
Cheri Shattu	312 Highway 15	51340	262-2424
JAMPS Shorth	3054 ch Way Albu	51340	362-2024
Waracensto T	luin	51596	2612746
enny Post	Boy 83	51340	262-7178
will Ca	Bax F	51344	262-6573
ancy Jo Welle	no boxale	51340	242-2843
timelicken		51354	330-3619
Duy Thekenn		51345	330-0017

Community Meeting Roster

Postal Service Respresentive (Names and Sara Lindauer - Post Office Review Investig Kent Gochenour - Manager Post Office Ope	3		Date: Time	04/26/2011 6:00 pm	
Total Number of Customers Present:	0	Place:	Fostoria City Hall		
This document may become a part of the of	ficial record that will	be available for pu	blic viewing.		

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Tous Benson	2010 280# 5+	51301	1122604240
Jun Tules	Re Box 26	51340	712 262 2842
Sharon Khuller	POBOX 122	51340	712-346-89
MarkeThompson	Bux 125	51340	712-262-6259
May Hannes	2565 280 4 St	51501	7/2-262-2815
Anny Peterson	Box 27	51340	507-244-2434
Stacy Newgard	BOX E	51340	712-351-327
MidulleNeuron	BULE	SB40	717-334-3021
Plartin Voss	PO ROX 22	5/340	712-262-8614
AL Sacaleson	70Box 8	5/3/0	712-262-1109
KAYby Shutto	POBOX 8	51340	262-1105
Tody Shatte	To Box 8	51340	261-2929
wight Depew	714 HIWAY AVES W	51301	262-1967
	,		

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a \$37,935 annual savings.

. Concern (UnFavorable):

Customers guestioned as to if the rural carrier could handle the extra workload

Response:

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee. Rural carriers will be compensated for the additional service they would be performing.

Concern (UnFavorable):

Customers asked if the Postmaster of the administrative office would receive an increase in pay for taking on the extra
deliveries.

Response:

The postmaster of the administrative office will not receive an increase in pay for it will not affect the level of that particular office.

Concern (UnFavorable):

Customers were concerned about mail security

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units provide the security of individually locked mail compartments.

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):

Customers inquired about cluster box installation and maintenance.

Response

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. This includes show removal and lawn mowing.

Concern (UnFavorable):

Customers were concerned about senior citizens

Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customer inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the camer and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern (UnFavorable):

Customers state that the locks freeze on the CBUs when it snows.

DOLPAT 1363897-5940 Page Nor. 2

Response:

Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they experience a problem with their locks.

Concern (UnFavorable):

Customers felt that they should receive door delivery if the office is discontinued.

The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier. Door to door delivery will not be consider unless a hardship request is approved for an individual delivery.

Concern (UnFavorable): Customer inquired about having the carrier serve to a detached box unit.

A detached box unit located in a facility is not considered when effective and regular service can be provided more. efficiently through curbside or cluster box unit delivery.

Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. Cluster box units will have an outgoing mail slot for customers wishing to enter mailpieces in to the mailstream. Plans are to have the collection box at the Post Office removed if a discontinuance goes through.

Concern (UnFavorable): 13.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Concern (UnFavorable): 15

Customers wanted detail information on what expenses the office uses.

A detailed report of the expenses the office incurs is not released during the study. Requests for expense information should be done through the Freedom of Information Act.

Concern (UnFavorable): 16.

Customers asked why the Postal Service would not consider hour reduction before a complete discontinuance.

The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery.

Concern (UnFavorable):

Customers wondered why the Postal Service would not transfer the Postmaster from a smaller office to Fostoria which 17. was a larger office.

Response:

The Postal Service currently has a freeze on all laterals and promotion in order to provide more flexibility to review. vacant offices.

Concern (UnFavorable):

Customers were concerned about the employment of the employees at the Post Office.

The Officer in Charge of the Fostoria Post Office is only assigned to Fostoria on a termporary basis. In the event Fostoria is discontinued, this individual will return to their permanent office. Efforts will be made to reassigned the PMR to another office.

Concern (UnFavorable): 19.

Customers asked what they could do to stop the discontinuance of the Post Office.

The community meeting, questionnaires, congressional inquiries, and petitions give the customers a chance to voice their concerns.

UDUREN 1502773-31540 Ross Mir 25 Page Nhr. 3

Concern (UnFavorable): 20.

Customers were concerned about a change of address

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about the elderly falling when they walk to retrieve their mail.

Customers will be required to go out into the weather elements whether they are to retrieve mail from a curbside mailbox, cluster box unit, or a Post Office, Customers will continue to make decisions as to if they will risk falling in any of these scenarios. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns



Memo to the record

7/6/2011

Re: Community Meeting Letter

The community meeting notification letter was combined with the questionnaire letter as in item number 21. As a result, there is no sole community letter to include in this record.

Sara Lindauer

Post Office Review Investigator



A. Office	<u>o</u>							
Name: FOSTORIA Area: WESTERN					District	State: IA HAWKEYE PFC	Zip Code: 51340	
Congressional District: IA-05 EAS Grade T1			County:	Clay				
			* 1	1-01-00-00-01-00-00-00-00-00-00-00-00-00			Finance Number	183249
Post Office:		Classified Station			Classified Branch	CPO		

This form is a place holder for number 27. There was not a petition recieved.

 Prepared by:
 Karen Lenane
 Date:
 07/06/2011

 Title:
 HAWKEYE PFC Post Office Review Coordinator
 Fax No:
 (319) 399-2902

 Tele No:
 (319) 399-2902
 Fax No:
 (319) 399-5502

зинеенны.

DOCKETNO. (3):3593-51840 NECERO. 28



June 10, 2011

Andrea Easter Honorable Steve King PO Box 650 Spencer, IA 51301-0650

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Martin Voss, regarding the status of the Fostoria Post Office.

I appreciate your interest in ensuring that the residents of the Fostona community continue to have convenient access to essential postal services

The Postal Service is currently conducting a review of postal operations at the Fostoria Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires meetings and other methods are used to ensure that all issues are fully explored before any final decision is made. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Siricerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh.

Reference: CA105398023

co Karen Rutledge, Officer in Charge, Fostoria, IA Kent Godhenour, Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

TO Home - Spile And

BETTTE KIND

DODETNO. n. 123, 1 136343-21340

Congress of the United States

House of Representations Blashington, DC 20215 1503

EVELLI III

176

May 20, 2011

Joni Martin Congressional Litaison United States Postal Service PO Box 189996 Des Moines, Jowa 30318

Dear Joni.

I have been contacted by a number of my constituents expressing concerns about closing the Fostoria Post Office. I have enclosed copies of the letters that I received from my constituents outlining these concerns.

I would appreciate your assistance in this matter by providing any information than would be helpful to the residents of Fostoria. Please send a reply to Andrea Easter at P.O. Box 650, Spencer, IA 51301 or by e-mail at undrea caster/a mail house gov.

Your assistance is appreciated.

Sincerely,

Steve King

Member of Congress

Sh at

Fueloure:

Date: May 12, 2011

To: U.S. Representative Steve King

U.S. Senator Tom Harkin U.S. Senator Chuck Grassley

Prom: Marlin Voss, Mayor of Fostoria, Lowa, and

Joe Simington, President of Farmers Savings Hank,

Fostoria, Iowa

Re: Closing of the Postoria Post Office

Dear Representative Ring and Senators Harkin and Grassley:

On Tuesday, April 26, 2011, two representatives of the Post Office, Sarah Lindauer and Kent Gochenhour, were present at the Postoria City Hall to discuss the post office's decision to potentially close the Postoria facility. They were asked but would not respond to the question which asked if the post office could be managed by a part time postal employee.

It is the undersigned a request this alternative be thoroughly researched prior to making the decision to close our postal office.

Karional of request.

- Presencers said the income generated by the Fostoria Office was slightly in excess of \$41,000 per year.
- 2. Rural carrier's cost is estimated to be \$12,000 annually to deliver mail to the proposed cluster boxes. It is believed to be less expensive to deliver to the existing post office where boxes out of the weather are already in place.
- Postal employee to spend additional three hours in the post office to fulfill postal needs of community. This cost is estimated to be \$16,000

annually. The postal employee would spend the balance of the day on rural mail delivery.

- 4. Occupancy costs to maintain the existing post office are estimated at \$5000 per year. Several individuals are prepared to purchase the existing structure and donate it to the City of Fostoria. The city would then be in a position to negotiate a lease or deed arrangement with the post office for occupancy. The estimated cost of \$5000 should more than pay the expenses associated with occupancy.
- 5. Recap of Income & Expenses

	541,000
Delivery	12,000
Postal Services	16,000
Оссирансу	5,000

Income to Post Office \$ 8,000

This organizational change would make the Postoria Post Office operation a profit center and it should remain profitable for many years.

The undersigned have presented this as a realistic alternative to the closing of the post office in Fostoria. We request you consider this proposal in an unbiased atmosphere.

It would be appreciated if you would share your decision making process with us.

Sincerely,

A Charlet &

Marlin Voss, Mayor of Postoria, Iowa

Joe Simington, President of Farmers Savings Bank, Fostoria, Iowa

Item Nic: 29 Page Nic: 1

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
	Tell what we are doing and why.
-V	Is reason for discontinuance justified and documented in the record?
Nº A	If suspended, what type of alternate service customers are now receiving?
·	Reason for vacancy and information on postmaster/OiC
V	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
NA	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
V	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
v v	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
V	Information on petitions and congressional inquiries included with Postal Service responses.
NA	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
V	Advantages and disadvantages of proposed alternate service.
-	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
V	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
no	Was Post Office a shelter for a bus stop?
<u> </u>	Did the Post Office have a public bulletin board?
V	Were government forms available at the Post Office?
150	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
et e	What is the historical value of the office?
~	Is an address change necessary?
~	Will the community identity be preserved?
	What ere the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
<u> </u>	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS Minimum, no COLA)	1907/09/24/21 07:02
	Fringe benefits 33.5%	\$ 33168
	Rental costs, excluding utilities	\$ 1111
	Total annual costs	\$ 7640
	Less estimated cost of replacement service	\$ 46919
	Total annual savings	9983
A one-time expense of \$ 5	// will be/was incurred for installation of CBUs and parcel lockers.	\$ 36936
	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if appr	(Appriato)
V	List other factors as appropriate.	opnate).
V	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing of necessary and an assessment of how those factors supporting the need to negative factors. In taking competing considerations into account, the need degree of effective and regular service must be paramount.	te decle te en estado de la fina
Section VII	Notices	
<i>J</i>	Appropriate notice is made that this is a proposal and not a final determinal determination is made to discontinue the office, information on the appeal pat that time.	tion. If a final process will be provided
Checklist Completed By:	Luclain 7-6-11	
nvestigative Coordinator	Date	
Reviewed and Certified By	(C) (C) 2-17-11	
District PO Review Coordinate	or Date	



07/06/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the FOSTORIA Post Office Docket No. 1363893

This is to advise you that on 07/18/2011, I will post for public comment a proposal to close the FOSTORIA Post Office in Clay, Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager

HAWKEYE PFC District

oc. Manager, Customer Service Operations

Mum Lun

Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



07/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of FOSTORIA Proposal Docket No. 1363893 - 51340

Please post the enclosed proposal to close the FOSTORIA Post Office in the lobby. The proposal must be posted in a prominent place from 07/18/2011 through close of business on 09/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms

Official Record

Date of Removal: 09/18/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office , Milford Post Office and Spencer Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR

PO BOX 9998

Posting Round Date:

Date of Removal: 09/18/2011

Removal Round Date:

PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Fostoria Post Office, an EAS-11 level, provides service from 07:15 - 11:15 12:45 - 16:15 Monday - Friday , 08:15 - 09:45 Saturday and lobby hours of 7:15 - 16:45 on Monday - Friday and 8:15 - 10:15 on Saturday to 98 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$47,061 (123 revenue units) in FY 2008; \$42,628 (111 revenue units) in FY 2009; and \$41,223 (108 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at Fostoria City Hall to answer questions and provide information to customers. 51 customer(s) attended the meeting.

On April 08, 2011, 100 questionnaires were distributed to delivery customers of the Fostoria Post Office. Questionnaires were also available over the counter for retail customers at the Fostoria Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 16 favorable, 26 unfavorable, and 23 expressed no opinion.

One congressional inquiry was received on May 23, 2011.

3.

If this proposal is implemented, delivery and retail services will be provided by the Spencer Post Office, an EAS-20 level office. Window service hours at the Spencer Post Office are from 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. There are 560 post office boxes available.

Retail service is also available at the Milford Post Office an EAS-18 level office, located seven miles away. Window service hours at Milford Post Office are from 08:30-16:30, Monday through Friday and 08:30-09:30 on Saturday. There are 9 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for malling. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customers asked why their Post Office was being discontinued while others were retained.
	Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by

alternate means.

Concern: Customers expressed concern that postal employees at the administrative Post Office are rude.

Response: Concern: Response: Concern: Response: Concern: Б. Response: 7 Concern: Response: Concern: Response:

9.

Concern:

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers were concerned about having to make an address change on their bank checks and stationery.

Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. If CBUs (cluster box units) are the alternate for of delivery, they provide security through individually locked compartments.

Customers were concerned about obtaining services from the carrier.

QUERO 154-2575 -ST 34Q Ban Nor 13 Page Nor 4

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units, Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Customer inquired about having the carrier serve to a detached box unit.

A detached box unit located in a facility is not considered when effective and regular service can be provided more efficiently through curbside or

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

22. Concern:

14. Concern: Customer inquired about mailbox installation and maintenance. Response: Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customers asked if the Postmaster of the administrative office would 15. Concern: receive an increase in pay for taking on the extra deliveries. Response: The postmaster of the administrative office will not receive an increase in pay for it will not affect the level of that particular office. Customers asked what they could do to stop the discontinuance of the 16. Concern: Past Office. Response: The community meeting, questionnaires, congressional inquiries, and petitions give the customers a chance to voice their concerns. Customers asked why the Postal Service would not consider hour Concern: reduction before a complete discontinuance. Response: The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery. 18. Concern: Customers expressed concern about collection of outgoing mail Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. Cluster box units will have an outgoing mail slot for customers wishing to enter mailpieces in to the mailstream. Plans are to have the collection box at the Post Office removed if a discontinuance goes through. Customers felt that they should receive door delivery if the office is 19 Concern: discontinued. Response: The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier. Door to door delivery will not be consider unless a hardship request is approved for an individual delivery. 20. Concern: Customers inquired about cluster box installation and maintenance, Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. This includes snow removal and lawn mowing. Customers questioned as to if the rural carrier could handle the extra 21 Concern: workload Response: Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee. Rural carriers will be compensated for the additional service they would be performing.

rates to offset the losses.

Customers questioned as to why the Postal Service couldn't simply raise

30. Concern:

Response: The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers. Customers questioned the economic savings of the proposed 23. Concern: discontinuance Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a \$37,935 annual savings. 24. Concern: Customers state that the locks freeze on the CBUs when it snows. Response: Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they experience a problem with their locks. 25 Concern: Customers wanted detail information on what expenses the office uses. Response: A detailed report of the expenses the office incurs is not released during the study. Requests for expense information should be done through the Freedom of Information Act. 26 Concern: Customers were concerned about a change of address Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. 27 Concern: Customers were concerned about mail security Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units provide the security of individually locked mail compartments. Customers were concerned about obtaining accountable mail and large 28 Concern: Response: If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part 29 Concern: Customers were concerned about senior citizens Response: Carrier service is beneficial to many senior citizens and those who face. special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

retrieve their mail.

Customers were concerned about the elderly falling when they walk to

Could: 1965 113 - 3134 g htm Mtc. 13 Page Nor. 7

Response:

Response:

Customers will be required to go out into the weather elements whether they are to retrieve mail from a curbside mailbox, cluster box unit, or a Post Office. Customers will continue to make decisions as to if they will

risk falling in any of these scenarios. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster

for more information.

31. Concern: Customers were concerned about the employees at

the Post Office.

Response: The Officer in Charge of the Fostoria Post Office is only assigned to Fostoria on a termporary basis. In the event Fostoria is discontinued, this

individual will return to their permanent office. Efforts will be made to

reassigned the PMR to another office.

32. Concern: Customers wondered why the Postal Service would not transfer the

Postmaster from a smaller office to Fostoria which was a larger office.

The Postal Service currently has a freeze on all laterals and promotion in

order to provide more flexibility to review vacant offices.

Some advantages of the proposal are:

- 1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2 Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4
 - parcel delivery for customers.
- 5 Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- 2 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
- necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Concern:

Response:

3

Fostoria is an incorporated community located in Clay County. The community is administered politically by Mayor and Council. Police protection is provided by the Clay County Sheriff Department. Fire protection is provided by the Fostoria Fire Department. The community is comprised of Retirees, Commuters, Self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: United Methodist Church, City of Fostoria, Fostoria Fire Department, , Farmers Savings Bank, Cenex, Maxyield Cooperative, Jeremiah Enterprises, Handy Dandy Handyman, Jodi's Cleaning Service, Truck & Transport, K & J Services, Jody's Escort Service, Atlas Stamp, Marlin Business Supply, R.C. Jigs, J.W. Designs, Fuller Center Iowa Lakes, 3-J INC., M Rabel Construction, L.A.N.A., Top to Bottom Cleaning, Connie's Bed and Breakfast, Iowa Lakes Organic Market, Avon, Watkins, Custom Cut Gutters, Ag Appraisal & Management, Peterson Drywall, Ultimate Speed & Sports, Homeowners Resource, Safeguard, . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Fostoria Post Office will be available at the Spencer Post Office. Government forms normally provided by the Post Office will also be available at the Spencer Post Office or by contacting your local government agency.

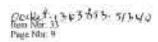
The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

-		
1.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter

children from the wind while they wait on the school bus neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Customers were concerned about growth in the community.

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.



. Concern:

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,936 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 + \$ 2,640	
Total Annual Costs Less Annual Cost of Replacement Service	\$ 46,919 - \$ 9,983	
Total Annual Savings	\$ 36,936	

A one-time expense of \$ 5110 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on July 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Fostoria Post Office provided delivery and retail service to 98 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 16. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$36,936 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Fostoria Post Office , Milford Post Office and Spencer Post Office during normal office hours.
- B. This is a proposal, it is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Part Boh

07/18/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

1.		Describe any favorable or unfavorable effects you the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Pleas you believe the proposal would hav	se describe any favorable or unfavorable effects that we on your community.
3.		any other views or information that you believe the eciding whether to adopt the proposal.
	of Postal Customer g Address	Signature of Postal Customer
	tate, and ZIP Code	Date



09/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely.

KAREN LENANE Post Office Review Coordinator PO BOX 9998

TI 10. Hus 993-51340

DONTENO.

Posting Round Date:

JUL 1 8 2011

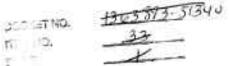
Date of Removal: 09/18/2011

Removal Round Date:

SEP 1 9 2011

PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340



DOCKET NO. TIEM NO. PAGE



Date of Removal: 09/18/2011



PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

DOCKETNO. ITEM NO. PAGE 136 3893 - 57390 36 4 Date of Removal: 09/18/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office , Milford Post Office and Spencer Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

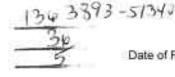
KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR PO BOX 9998

DGCHETNO. FILMNO. FALL



Date of Removal: 09/18/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office, Milford Post Office and Spencer Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

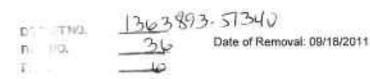
Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR PO BOX 9998



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 50-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office, Milford Post Office and Spencer Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR PO BOX 9998

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/18/2011

Postal Customers of the Fostoria Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Fostoria Post Office, which was posted 07/18/2011 through 09/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Fostoria Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

KENT GOCHENOUR

PO BOX 9998



09/26/2011

SCOTT KRAMER PO BOX 102 FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
 and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
 provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments; please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Oper

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 Us own bus so t use the festeric Period and down to purchase stought mail a receive bill. If the Post effective transfer to close we would have to travel 7 miles to the purchase of periods to make the travel 7 miles to the purchase of Post office to make it may a periods.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 I Know Many people SNP = 5 thy pass through fosterine to use the Post office so thy de net have to stone to use the Post office so the med items or buy Stone. These people also use the Community.
- 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

 When we wise the fortorion Post Office was feet grick, helpful Service. When we was a long line.

 Special Feet Office + here is always a long line.

 We feel the Fosteria Post office below release.

 Special France of the long.

Name of Postal Customer

Signature of Postal Customer

BOX	(57	
Mailing Ad	dress	

Postoria Iour SIJ40

9-15-11

City, State, and ZIP Code

Date



09/26/2011

KATE STOUFFER 2150 280TH ST SPENCER, IA 51301

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

hi response to your letter;

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-600-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
 and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
 provided as needed.
- You expressed a concern about serior citizens. Carrier service is beneficial to many serior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 395-2902.

Sincerely.

Kent Gochenour Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998.

Optional Comment Form

38 2a

E TNO.

Farmer St.

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

 Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I think the postal service will have revorce if they close post offices that are making money. And I feel the regularity would not be there for the people.

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I believe the people who mud to send a package, way stamped, need a sevelopes weighed have any questions they need a newered a have no one to help them is not good respecially for the Elderly. Not everyone has computers wither.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Name of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Mailing Address

Soln Cut, Janua, 51301

City, State, and ZIP Code

Date



09/26/2011

SANDRA VROOMAN 2870 260TH AVE N SPENCER; IA 51301

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

in response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
 and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
 provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour Manager, Post Office Operations PO Box 9898

Cedar Rapids, Inwa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

believe the proposal would have on the regularity or effectiveness of your postal services.

The trustees on the regularity or effectiveness of your postal services.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Aller fopulation having to live further Masty weather

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

STERCER

Date



09/26/2011

APEX INC

PO BOX E FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the
 community. Businesses generally require regular and effective posts/ services, and these will always be provided in the
 community. There is no indication that the business community will be adversely affected. Most new businesses moving to the
 community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier
 service will accommodate future growth.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 evailable from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the markox. Stamps by Mait and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.
- You stated that you were concerned that evertime would result and extra employees would be needed if the Post Office were
 to discontinue. The extra workload would be passed on to the rural carrier who would absorb the deliveries and retail
 transactions along with rearby postal facilities. The rural carrier and the existing personnel are expected to be able to handle the
 extra workload without overtime.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 359-2902.

Sincerely,

Kent Gochenour

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Optional Comment Form

TNO. 1363893.77340

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

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 From My Bussiness to mail Makings. All you are

 Dolling is shifting. The load to somephoe else

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 to Handle it. You are shows Me Morey
- Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

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NOT KNOWING OUT LOCKTION, e.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

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Study its tust Rusy work. 11 to Justiky

Their jobs.

Name of Postal Customer

BOX F

Mailing Address

FOSTERIA III

City, State, and ZIP Code

Mental Customer in and the mithing and personnel Noing This

Signature of Postal Customer

OS/15/1

Date



09/26/2011

JOE SIMINGTON:

PO BOX 97 FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered; along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You stated that the Postal Service should consider maintaining a Post Office with reduced hours. Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means such as rural

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Karan Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lowa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Kindly refer to letter dated May 12,2011 addressed to: U.S. Representative Steve King, U.S. Senator Tom Harkin, and U.S. Senator Chuck Grassley

Name of Postal Customer

P0 Box 97

Mailing Address

Fostoria, IA 51340

City, State, and ZIP Code

Signature of Postal Customer

9-13-11

Date

annually. The postal employee would spend the balance of the day on rural mail delivery.

- 4. Occupancy costs to maintain the existing post office are estimated at \$5000 per year. Several individuals are prepared to purchase the existing structure and donate it to the City of Fostoria. The city would then be in a position to negotiate a lease or deed arrangement with the post office for occupancy. The estimated cost of \$5000 should more than pay the expenses associated with occupancy.
- Recap of Income & Expenses

	\$41,000
Delivery	12,000
Postal Services	16,000
Occupancy	5,000
	Postal Services

Income to Post Office \$ 8,000

This organizational change would make the Fostoria Post Office operation a profit center and it should remain profitable for many years.

The undersigned have presented this as a realistic alternative to the closing of the post office in Fostoria. We request you consider this proposal in an unbiased atmosphere.

It would be appreciated if you would share your decision making process with us.

Sincerely,

Marlin Voss, Mayor of Fostoria, Iowa

Joe Simington, President of Farmers Savings Bank, Fostoria, Iowa

Date: May 12, 2011

To: U.S. Representative Steve King

U.S. Senator Tom Harkin U.S. Senator Chuck Grassley

From: Marlin Voss, Mayor of Fostoria, Iowa, and

Joe Simington, President of Farmers Savings Bank,

Fostoria, Iowa

Re: Closing of the Fostoria Post Office

Dear Representative King and Senators Harkin and Grassley:

On Tuesday, April 26, 2011, two representatives of the Post Office, Sarah Lindauer and Kent Gochenhour, were present at the Fostoria City Hall to discuss the post office's decision to potentially close the Postoria facility. They were asked but would not respond to the question which asked if the post office could be managed by a part-time postal employee.

It is the undersigned's request this alternative be thoroughly researched prior to making the decision to close our postal office.

Rational of request.

- Presenters said the income generated by the Fostoria Office was slightly in excess of \$41,000 per year.
- Rural carrier's cost is estimated to be \$12,000 annually to deliver mail to the proposed cluster boxes. It is believed to be less expensive to deliver to the existing post office where boxes out of the weather are already in place.
- Postal employee to spend additional three hours in the post office to fulfill postal needs of community. This cost is estimated to be \$16,000



. Office							
Vame: FOST	FOSTORIA			State: IA	Zip Code: 51340		
	WESTERN			HAWKEYE PFC			
Congressional D AS Grade:	Satrict IA-05		County	Finance Number	183249		
Post Office:	~	Classified Station		Classified Branch	CP CP	o 📗	
No. form to a se	and holder for man	unber 39. There was not a	exempline appear	(received.			
its form is a pr	ace nower to the	inder 35. There was not a	premature applica				
Prepared by:	Karen Leni				Date.	09/26/201	
Title	HAWKEYE	PFC Post Office Review	Coordinator				
is compared.		the second secon				(319)	

Analysis of 60-Day Posting Comments

Number of community returned	
Tutal quasicresing distributed	
Feverable comments	b
Unfavorative comments	5
No operon expressed	0
Total comments returned	3

Pastal Concerns

The following postal concerns were expressed

Concern (LinFaverable)

Customers and they would mak the special attention and assistance provided by the parameter at the Pool Office

Counteres and hopped not this will be prouded by democrated the pathological Pool Office and from the corner. Special delimination for bedraying and five povertices.

Concern [UnFavorable]

Customers thought the Postal Service should consider consuming a Post Office in the community with leduced hours.

You stated that the Proof Service though consider mandaning of that Office with reliably have made, that hebitation is not troubles when effective and regular service can be provided to the community by a more coal efficient attenues making such

Concern /UnFavorables:

Outcomes were concerned about having to travel to another Post Office for service.

Gangering.

Barreots proyeded at the Post Office will be evaluate from the corner, and construent will not have 10 travel to product Post. Office for service. Note symmetries to not require meeting the carrier of the residence. Scorops by Med and Morrey Croker. Appropriate turns are symmetric for customer communities. Storage are also dividable in many storage and grasshatters where supportion may already stress stress at uses core of the calling 1-800-377/MP-04

Concern (UnFavorable)

Customain were concerned about senior (\$25%)

Happenter:

Assignment of the period to many senior untains and these who have senior of all nights because the control can provide delivery also relatives to mantain madiscore or Centralized Box Livin. Continues for no face to which a special lief to the Foot Office for setting to Special providers are made for markets; came at special customer reside. To recent also discription for harmyter defently, purpowers may conduct the administrative postmental for more information.

Concern (UnFavorable)

Customers were concerned that overtime and extra employees would be needed if the Pott Office were to discontinue.

Response.

You studyed that you wave concerned that Walthing would receif and early employees would be intended if the Pobli Office yours in the content and it would be set to be the sure content and other sure and assist the detection and of the content and the sure and assist the detected and resident and the sure and the s the extra workload orthout eventme

Nenpostal Concerns

The tollowing nonpostal concerns were unpressed

Concern (Unfavorable)

Customers felt the loss of the Post Office would decautege new assenses a fain covering to the community.

Repartures generally require require and effective points acreates, and these will discount for provide in the constructly. There we do began that the business community will be advanced affected. Note now business moving to the community do not deposit on the breather of a Print Efficie but in the provision of affective and regular problet anniverse. Californies will Hopergradute future growth.

Ducket: 1363893-51340
Item Nbr. 41
Page Nbr. 1
POSTAL SERVICE

Memo to the record

9/26/2011

Re: Revised Proposal

There is no revised proposal for this case. As a result, a revised proposal will not be

included.

Sara Lindauer

Post Office Review Investigator

Docket 1363893-61340 Item Nor. 42 Page Nor. 1 UNITED STATES POSTAL SERVICE

Memo to the record

9/26/2011

Re: Updated PS Form 4920

There is no updated PS Form 4920 for this case. As a result, an updated PS Form 4920 will not be included.

Sara Lindauer

Post Office Review Investigator

Down Gudeun



09/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

FOSTORIA

Docket Number 1363893 - 51340

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL HENDRIX District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: EAS Level District		FOSTORIA, IA, 51340-7700 11 HAVIKEYE PFC					
					Dounty:		CLAY
					Congressiona	District.	(A-05
Proposal		Close Consolidate					
Reason For P	ropsed	refred					
Alternate Serv	ice Proposed:	Rural Route Service					
Customers At	hected.						
Post Office I	Box	96					
General Del	lvery.	0 0					
Rural Route	2000						
Highway Co	intract Route (HCR):	O.					
City Rmas		0					
Intermediate	- Bural	0					
Intermediate		9					
	er of customers:	98					
- Joiai jiume	et of costoniers.	24					
Date	Action						
	Office auspended. Reason suspended.						
	Suspension notice sent to Headquarters						
07/02/2010	Postmaster vacancy occurred. Reason rebred						
03/22/2011	District manager authorization to study.	oyees: 1					
03/22/2011	Questionnaires sent to outlamers. Number set	nt: 100 Number Returned: 65					
04/08/2011	Analysis: Favorable 16 Unfavorable 25 No						
	Petition received. Number of signatures: 0						
05/23/2011	Congressional inquiry received: Yes						
	Concerns expressed.						
07/06/2011	Proposal and checkast sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920).						
07/06/2011	Government Relations and Richal Operations in attached).	defined by defined his day's before the 60-day powing (ins norm 4920					
87/06/2011	Proposal and invitation for comments posted and round-dated.						
09/26/2011	Proposal and invitation for comments removed and round-dated.						
	Comment Analysis: Favorable 8: Unfavorable 5: No Opinion 0: 5						
None	Premature PRC appeal received.						
***************************************	Conterns expressed. Updated PS Form 4920 completed (if recurse						
04/18/2011	Certification of the official record.	ry).					
201604011		sident, Delivery and Rotali, and copy of transmittal letter to vice					
09/26/2011	president, Area Operations	* PARTICLE CONTROL OF THE PARTICLE AND ADDRESS OF THE PART					
10/02/2011	Headquarters logged in official record (option of Record returned to district for additional considerations)						
	Record returned to district for additional carrier.	NAMES					
11/07/2011	Final determination posted at affected office(s)						
	Final determination removed and round-dated	The distribution of the Country Country of the Coun					
	Powtal Bulletin Post Office Change Announcer No appeals letter received from Headquarters						
	Appeal to PRC received.						
	PRC opinion received on appeal	VADA Cardia					
	Affirmed Remanded	USPS Withdrawn:					
	Address management systems notified to upd Discontinuance announced in Postal Bulletin N						
atternations.	Weekl, however have made to broad the						
Heview Coord	inwortperson most familiar with the case:	PLANMATIONAZIELE					
	KAREN LENANE	(319) 399-2902 Telephone Number					
	Name/Tale	1 emphania rouman					
	KAREN LENANE	(319) 389-2902					
	District Post Office Review Coommatin	Telephone Number					



09/26/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Fostoria Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Kent Gochenour Manager Post Office Operations.

10 Dilmann

WILLIAM HERRMANN DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1363893.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the FOSTORIA was received by 10/02/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

TEM NU

136 3893 - 57340 47 Date of Posting 11/07/2011

Date of Removal: 12/09/2011

FINAL DETERMINATION TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons. Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Fostoria Post Office, an EAS-11 level, provides service from 07:15 - 11:15 12:45 - 16:15 Monday - Friday, 08:15 - 09:45 Saturday and lobby hours of 7:15 - 16:45 on Monday - Friday and 8:15 - 10:15 on Saturday to 96 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$47,061 (123 revenue units) in FY 2008; \$42,628 (111 revenue units) in FY 2009; and \$41,223 (108 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at Fostoria City Hall to answer questions and provide information to customers, 51 customer(s) attended the meeting.

On April 08, 2011, 100 questionnaires were distributed to delivery customers of the Fostoria Post Office. Questionnaires were also available over the counter for retail customers at the Fostoria Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 16 favorable, 26 unfavorable, and 23 expressed no opinion.

One congressional inquiry was received on May 23, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Spencer Post Office; an EAS-20 level office. Window service hours at the Spencer Post Office are from 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. There are 560 post office boxes available.

Retail service is also available at the Milford Post Office an EAS-18 level office, located seven miles away. Window service hours at Milford Post Office are from 08:30-16:30, Monday through Friday and 08:30-09:30 on Saturday. There are 9 post office boxes available for rent.

The proposal to close the Fostoria Post Office was posted with an invitation for comment at the Fostoria Post Office , Milford Post Office and Spencer Post Office from July 18, 2011 to September 18, 2011. The following additional concerns were received during the proposal posting period:

100	oposal posting period Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
		Customers asked wity their Post Office was being discontinued while

others were retained.

2 Concern:

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

TEM (1363\$13-51340

3. Concern:

Customers expressed concern that postal employees at the administrative Post Office are rude.

Response:

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

4. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern:

Customers were concerned about having to make an address change on their bank checks and stationery.

Response:

Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

6 Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern:

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest. expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total pasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

8. Concern:

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. If CBUs (cluster box units) are the alternate for of delivery, they provide security through individually locked compartments.

9. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carner. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers thought the Postal Service should consider continuing a Post Office in the community with reduced hours.

The customer stated that the Postal Service should consider maintaining a Post Office with reduced hours. Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means such as rural delivery.

Customers were concerned that overtime and extra employees would be needed if the Post Office were to discontinue.

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

SW 1.3 The customer stated that you were concerned that overtime would result Response: and extra employees would be needed if the Post Office were to discontinue. The extra workload would be passed on to the rural carrier who would absorb the deliveries and retail transactions along with nearby postal facilities. The rural carrier and the existing personnel are expected to be able to handle the extra workload without overtime. Customer expressed a concern about the inability of the rural carrier to Concern: weigh and rate letters and packages The customer expressed a concern about the inability of the rural carrier Response: to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Customer inquired about having the carrier serve to a detached box unit. 15. Concern: A detached box unit located in a facility is not considered when effective. Response: and regular service can be provided more efficiently through curbside or cluster box unit delivery. Customer inquired about mailbox installation and maintenance. Concern: Customers are responsible for mailbox installation and maintenance. Response: Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customers asked if the Postmaster of the administrative office would Concern: receive an increase in pay for taking on the extra deliveries. The postmaster of the administrative office will not receive an increase in Response: pay for it will not affect the level of that particular office. Customers asked what they could do to stop the discontinuance of the 18. Concern: Post Office. The community meeting, questionnaires, congressional inquiries, and Response:

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

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petitions give the customers a chance to voice their concerns.

Customers asked why the Postal Service would not consider hour reduction before a complete discontinuance.

The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery.

Customers expressed concern about collection of outgoing mail

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. Cluster box units will have an outgoing mail slot for customers wishing to enter mailpieces in to the mailstream. Plans are to have the collection box at the Post Office. removed if a discontinuance goes through.

Customers felt that they should receive door delivery if the office is discontinued.

The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier. Door to door delivery will not be consider unless a hardship request is approved for an individual delivery.

22. Concern: Customers inquired about cluster box installation and maintenance Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. This includes snow removal and lawn mowing. Customers questioned as to if the rural carner could handle the extra-23 Concern: workload Response: Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee. Rural carriers will be compensated for the additional service they would be performing. Customers questioned as to why the Postal Service couldn't simply raise 24. Concern: rates to offset the losses. Response: The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers. Customers questioned the economic savings of the proposed 25 Concern: discontinuance Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a \$37,935 annual savings 26 Concern: Customers state that the locks freeze on the CBUs when it snows. Locks can freeze during extreme cold weather conditions, but CBU Response: maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they experience a problem with their locks. 27. Concern: Customers wanted detail information on what expenses the office uses. A detailed report of the expenses the office incurs is not released during Response: the study. Requests for expense information should be done through the Freedom of Information Act. Customers were concerned about a change of address 28 Concern: Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. 29 Concern: Customers were concerned about mail security Customers may place a lock on their mailboxes. The mailbox must have Response: a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units provide the security of individually locked mail compartments. Customers were concerned about obtaining accountable mail and large 30. Concern: parcels If you live less than one-half mile from the line of travel, the carrier will Response: attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the

administrative Post Office, Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part

Customers were concerned about senior citizens

31. Concern:

Response: Carrier service is beneficial to many senior

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative

postmaster for more information.

32. Concern: Customers were concerned about the elderly falling when they walk to

retrieve their mail.

Response: Customers will be required to go out into the weather elements whether

they are to retrieve mail from a curbside mailbox, cluster box unit, or a Post Office. Customers will continue to make decisions as to if they will risk falling in any of these scenarios. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster

for more information.

33 Concern: Customers were concerned about the employment of the employees at

the Post Office.

Response: The Officer in Charge of the Fostoria Post Office is only assigned to

Fostoria on a temporary basis. In the event Fostoria is discontinued, this individual will return to their permanent office. Efforts will be made to

reassigned the PMR to another office.

34. Concern: Customers wondered why the Postal Service would not transfer the

Postmaster from a smaller office to Fostoria which was a larger office.

Response: The Postal Service currently has a freeze on all laterals and promotion in

order to provide more flexibility to review vacant offices.

Some advantages of the proposal are:

 The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.

- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Fostoria is an incorporated community located in CLAY County. The community is administered politically by Mayor and Council. Police protection is provided by the Clay County Sheriff Department. Fire protection is provided by the Fostoria Fire Department. The community is comprised of Retirees, Commuters, Self-employed, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: United Methodist Church, City of Fostoria, Fostoria Fire Department, Farmers Savings Bank, Cenex, Maxyield Cooperative, Jeremiah Enterprises, Handy Dandy Handyman, Jodi's Cleaning Service, Truck & Transport, K & J Services, Jody's Escort Service, Atlas Stamp, Marlin Business Supply, R.C. Jigs, J.W. Designs, Fuller Center Iowa Lakes, 3-J INC., M Rabel Construction, L.A.N.A., Top to Bottom Cleaning, Connie's Bed and Breakfast, Iowa Lakes Organic Market, Avon, Watkins, Custom Cut Gutters, Ag Appraisal & Management, Peterson Drywall, Ultimate Speed & Sports, Homeowners Resource.



Safeguard, . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Fostoria Post Office will be available at the Spencer Post Office. Government forms normally provided by the Post Office will also be available at the Spencer Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
3	Concern:	Customers were concerned about growth in the community.
	Response:	The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5.	Concern:	Customers felt the loss of the Post Office would discourage new businesses from coming to the community.
	Response:	Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

regular postal services. Carrier service will accommodate future growth.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,936 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33:5%	\$ 11,111
Annual Lease Costs	+ \$ 2.640
Total Annual Costs	\$ 46.919
Less Annual Cost of Replacement Service	<u>- \$ 9.983</u>
Total Annual Savings	\$ 36 936

A one-time expense of \$ 5110 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Fostoria. IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on July 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Fostoria Post Office provided delivery and retail service to 98 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 16. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$36,936 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Fostoria Post Office , Milford Post Office and Spencer Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Fostoria Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Fostoria Post Office , Milford Post Office and Spencer Post Office during normal office hours.

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- Marie Committee	10/24/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



11/07/2011

OFFICER-IN-CHARGE/POSTMASTER Fostoria Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Fostoria Post Office Final Determination Docket No. 1363893 - 51340

Please post in the lobby the enclosed final determination to close the Fostoria Post Office. The final determination must be posted in a prominent place from 11/07/2011 through close of business on 12/09/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/10/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE

POST OFFICE REVIEW COORDINATOR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Docket: 1363893 - 51340 Itan Nhr: 48 Page Nhr: 3

Enclosures:

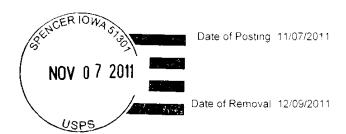
Final Determination Official Record



Date of Posting: 11/07/2011

Date of Removal: 12/09/2011

FINAL DETERMINATION TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



FINAL DETERMINATION TO CLOSE THE FOSTORIA. IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

Date of Removal: 12/09/2011



FINAL DETERMINATION TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



10/24/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determinations FOSTORIA

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Flome provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Annuancement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third cupy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chromologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

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Enclosure: (2)

-cc

Vice President, Area Operations, WESTERN Area